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**BellSouth Interconnection Services**

675 West Peachtree Street  
Atlanta, Georgia 30375

**Carrier Notification****SN91082995**

Date: May 9, 2002

To: Competitive Local Exchange Carriers (CLECs) and Interexchange Carriers (IXCs)

Subject: CLECs and IXCs - Frequently Asked Questions for the BellSouth Account and CLEC Care Teams

As a result of the recent Account Team restructuring and associated feedback, BellSouth has posted a "Frequently Asked Questions" (FAQs) document to the BellSouth Interconnection Services' Web site. The FAQs will assist BellSouth customers in a better understanding of the newly defined roles of the Account and CLEC Care Teams. The document also provides information on how and when to contact each team.

The FAQs document can be reviewed at the BellSouth Interconnection Services' Web site located at:

<http://interconnection.bellsouth.com/contact/faqs.html>

Sincerely,

**ORIGINAL SIGNED BY JIM CHILDRESS FOR JIM BRINKLEY**

Jim Brinkley – Senior Director  
BellSouth Interconnection Services