
BellSouth Interconnection Services

675 West Peachtree Street
Atlanta, Georgia 30375

**Carrier Notification
SN91082955**

Date: March 28, 2002

To: Competitive Local Exchange Carriers (CLEC)

Subject: CLECs – Access to the Circuit Provisioning Status System (CPSS) and
Circuit Provisioning Status System Trouble Administration (CPSS-TA)

This is to advise that effective May 1, 2002, CLECs will have access to the CPSS and its TA module.

CPSS and CPSS-TA were initially developed for the Interexchange Carriers (IXC) to access and update information on their designed circuits that are provisioned and maintained via the BellSouth Work Force Administration (WFA) system. CPSS and CPSS-TA have now been adapted for CLEC use.

While CPSS polls WFA every 90 minutes for service order updates, CPSS-TA is a real-time interface for submitting trouble reports on designed services into WFA. Both CPSS and CPSS-TA are accessed using any browser-capable workstation (e.g., a Personal Computer operating under Windows NT 4.0 and Microsoft Internet Explorer 5.0) via the public Internet at:

<http://www.cpss.bellsouth.com/>

A brief overview of the system is provided in the attachment. However, detailed information is available in the CPSS User's Guide posted to the BellSouth Interconnection Services' Web Site located:

<http://www.interconnection.bellsouth.com/guides/statusing/pdf/eccpss.pdf>

Note: CLECs will continue to have access to Trouble Analysis Facilitation Interface (TAFI), a man-to-machine interface, used to report troubles on non-designed services, and Electronic Communications Trouble Administration (ECTA), a machine-to-machine interface, used to generate trouble reports for both designed and non-designed services.

For further information, please contact your BellSouth Electronic Commerce Support Team or a CPSS/CPSS-TA Project Manager, at 404-532-2233

Sincerely,

ORIGINAL SIGNED BY MATEO CAYMOL FOR JIM BRINKLEY

Jim Brinkley – Senior Director
BellSouth Interconnection Services

Attachment

Overview of Circuit Provisioning Status System (CPSS) and Circuit Provisioning Status System Trouble Administration (CPSS-TA)

CPSS enables the user to view the status of its serial design circuit provisioning orders (serial circuits DS0, DS1, and DS3) from a desktop via the public Internet. This is accomplished by CPSS interfacing with the BellSouth Work Force Administration (WFA) systems.

The system maintains the circuit provisioning statuses in a database. Initialization of this database is accomplished via a nightly download from the BellSouth Interconnection Services' Carrier Service Order Tracking System (CSOTS). Once an order is written to the system database, its status is updated as necessary from the "ACTIVITY DESCRIPTION" field on the WFA Operational Support Systems Log (OSSLOG) for pending orders and the "C NOTES" field on the WFA Operational Support Systems Completion Notes (OSSCN) screens for completion status.

Users will be able to add general remarks to the status requests. These messages are then written to the WFA OSSLOG for a given Circuit ID.

Finally, users will be notified automatically via e-mail when a circuit is ready to be turned up (provisioning complete). This e-mail is filtered by the user's Access Customer Name Abbreviation (ACNA) and WFA region.

CPSS-TA provides the ability to create, modify, status, authorize repair activities, cancel, add remarks, and close trouble tickets on malfunctioning designed circuits (serial format, carrier format, telephone format, message/trunk format circuits) from a desktop via the public Internet. This is accomplished by CPSS-TA interfacing with the BellSouth WFA systems.

The system gives real-time status updates pulled from the OSSLOG screen in WFA. These updates can be WFA system-generated notes or remarks sent by the BellSouth Technician.

Security measures are in place to allow the users to only perform functions on their own circuits. This is determined by the ACNA or Master Customer Name (MCN) value on each circuit.