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**BellSouth Interconnection Services**

675 West Peachtree Street  
Atlanta, Georgia 30375

**Carrier Notification  
SN91082923**

Date: March 14, 2002

To: All Interexchange Carriers, Enhanced Service Providers, and Resellers

Subject: IXCs, Enhanced Service Providers, and Resellers - Circuit Provisioning Status System Trouble Administration (CPSS-TA), Release 2.4

This is to advise that effective April 15, 2002, BellSouth will implement Release 2.4 to the Circuit Provisioning Status System Trouble Administration (CPSS-TA). The CPSS-TA software module enables access, wireless, and general carriers to create, modify, view status, request cancellation, authorize repair, and authorize closeout of trouble reports on their circuits from a desktop via the World Wide Web. To accomplish this, TA interacts with the BellSouth Work Force Administration (WFA) system and the users of CPSS.

The implementation of CPSS-TA, Release 2.4, will include the following enhancements to the system:

- a) Carriers will be able to check status of a manually created trouble report using the WFA ticket number;
- b) Verification of circuit id validity will be handled immediately after the id is entered into the system;
- c) Addition of a 2k rolling log detailing remarks sent by the carrier;
- d) Addition of survey link;
- e) Customer Premise A and Z will be renamed Trouble Location 1 and 2, and;
- f) Reduced nightly downtime: Monday through Saturday 4:30 AM - 6:00 AM EST  
Sunday 4:30 AM – 8:00 AM EST

For further information, please contact your BellSouth Account Team Representative or Don Tighe, BellSouth CPSS-TA Project Manager, at 404-532-2233

Sincerely,

**ORIGINAL SIGNED BY MATEO CAYMOL FOR JIM BRINKLEY**

Jim Brinkley – Senior Director  
BellSouth Interconnection Services