
BellSouth Interconnection Services

675 West Peachtree Street
Atlanta, Georgia 30375

Carrier Notification**SN91082784**

Date: December 20, 2001

To: Competitive Local Exchange Carriers (CLECs)

Subject: CLECs – Firm Order Confirmation (FOC) – Web-based Reports

This is to advise that effective December 17, 2001, BellSouth implemented an on-line Web-based FOC Report as a tool for accessing, querying and viewing FOCs on a real time basis. Initially, the customer may query FOC status by date, time ranges and Purchase Order Number (PON). Enhancements will be ongoing to improve the process (e.g., query by Telephone Number (TN) and perhaps End User Name).

This effort should prove to be a win-win situation for both the customer and BellSouth. Savings may be realized by the reduction of call volumes to request resends of FOCs due to paper jams and reduction of additional fax lines. Additionally, costs should be reduced due to elimination of the need for fax machines and/or the associated costs to maintain fax equipment. Currently, when a CLEC's fax line is busy, after 5 attempts, the process is aborted. This tool will provide FOCs via the Web-based Reports after the 5 attempts have been made.

The FOC Reports can be found on the BellSouth Web site located at:

<https://clecview.bellsouth.com/>

Please contact your BellSouth account team representative with any questions.

Sincerely,

ORIGINAL SIGNED BY MATEO CAYMOL FOR JIM BRINKLEY

Jim Brinkley – Senior Director
BellSouth Interconnection Services