
BellSouth Interconnection Services

675 West Peachtree Street
Atlanta, Georgia 30375

Carrier Notification**SN91082701**

Date: October 31, 2001

To: Competitive Local Exchange Carriers (CLECs)

Subject: CLECs – Update to the BellSouth Customer Service Record (CSR) Job Aid,
Issue 1A

This is to advise that the BellSouth CSR Job Aid, Issue 1A, is scheduled to be updated by November 9, 2001.

The following updates will be made to the CSR Job Aid: (CR #0369)

- CSR Parsing Information will be added to the Identification, Listing, Directory, Billing, Service and Equipment and Remarks Sections. Examples of parsed CSR data will also be added.

A summary of all updates will be listed in the **Change History Section**. These updates can be found at the BellSouth Interconnection Services' Web site in the Customer Guides Section at:

<http://www.interconnection.bellsouth.com/guides/index.html>

Please contact your BellSouth account team representative with any questions.

Sincerely,

ORIGINAL SIGNED BY MATEO CAYMOL FOR JIM BRINKLEY

Jim Brinkley – Senior Director
BellSouth Interconnection Services