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**BellSouth Interconnection Services**

675 West Peachtree Street  
Atlanta, Georgia 30375

**Carrier Notification****SN91082652**

Date: October 11, 2001

To: Interexchange Carriers (IXCs) and Competitive Local Exchange Carriers (CLECs)

Subject: IXCs and CLECs - Decommissioning 800 Telephone Number for Electronic Communications Support Group

This is to advise that in an effort to better serve your company and to eliminate confusion, the BellSouth Electronic Communications Support Group will have one single point of contact number. The Electronic Communications Support Group can currently be reached via two separate telephone lines for trouble reporting. Effective November 30, 2001, telephone number 800-363-6972 will be decommissioned. The primary contact number, 888-462-8030, with sufficient rollovers, is the number both IXCs and CLECs should call when attempting to reach the Electronic Communications Support Group.

If you have any questions, please contact your BellSouth account team representative or Bruce Smith, Operations Director Electronic Communications Support Group, at 205-988-7211.

Sincerely,

**ORIGINAL SIGNED BY JIM BRINKLEY**

Jim Brinkley – Senior Director  
BellSouth Interconnection Services