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**BellSouth Interconnection Services**

675 West Peachtree Street  
Atlanta, Georgia 30375

**Carrier Notification****SN91082582**

Date: October 2, 2001

To: Competitive Local Exchange Carriers (CLECs)

Subject: CLEC – **REVISED** - Electronic Interface System Downtime – ENCORE  
Release 10.0 and Local Number Portability (LNP) Release 6.3 (Originally posted  
on August 24, 2001, and revised on September 24, 2001)

This is to advise that the Electronic Data Interchange (EDI), Local Exchange Navigation System (LENS) and Telecommunications Access Gateway (TAG) systems were unavailable for Local Service Request (LSR) processing during the deployment of TAG, Version 7.6.2.1, Application Program Interface (API) from 7:00 PM EDT, Friday, September 28, 2001, through 12:00 NOON, Saturday, September 29, 2001.

**The following information is for TAG users upgrading to the 7.6.2.1 API that was implemented on September 29, 2001:**

- **When using the Pre-order to request a reservation of a spare facility by specific cable and pair, the following error message “Mercator Mapping Error” will be received when none of the required TAG fields: segment number, cable id, and pair id are entered on the request.**
- **To avoid this error, please ensure that the required TAG fields: segment number, cable id, and pair id are entered on each request for reservation of a spare facility by specific cable and pair.**
- **The incorrect error message will be replaced in the next release of TAG, targeted for January 2002, with the appropriate error message indicating the field name of the fields failing validation.**

Additionally, the Local Number Portability (LNP) Gateway was unavailable to process LSRs and Number Portability Administration Center (NPAC) messages on Sunday, September 30, 2001, from 1:00 AM EDT through 1:00 PM EDT.

Please see the attached table for details of Release 10.0 and 6.3.

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Please contact your BellSouth account team representative with any questions.

Sincerely,

**ORIGINAL SIGNED BY MATEO CAYMOL FOR JIM BRINKLEY**

Jim Brinkley – Senior Director  
BellSouth Interconnection Services

Attachment

<b>ENCORE Release 10.0</b>		
<b>IMPLEMENTATION DATE</b>	September 28, 2001 and September 29, 2001	
<b>SYSTEM DOWNTIMES</b>	September 28, 2001, 7:00 PM EDT through September 29, 2001, 12:00 NOON EDT	
<b>ASSOCIATED DOCUMENTATION</b>	BellSouth Business Rules for Local Ordering (BBR-LO) and Pre-Order Business Rules Documentation was posted on August 28, 2001	
<b>RELEASE SCOPE</b>	<b>CCP CR#</b>	<b>FEATURE</b>
	CR0428	Enhancements to Mechanization of Loop Make Up
	CR0429	Enhanced Mechanized XDSL Ordering Functionality
	CR0297	REQTYP=MB, EU State being required by TAG, n/a or n/e in BBR-LO defect
	CR0476	Incorrect message on LQR query
	CR0449	CDD/DDD Due Date Defect
	CR0459	Unable to view Billed To Number (BTN) Information on Local Exchange Navigation System (LENS) Customer Service Record (CSR)
<b>Local Number Portability (LNP) Gateway Release 6.3</b>		
<b>IMPLEMENTATION DATE</b>	September 30, 2001	
<b>SYSTEM DOWNTIMES</b>	1:00 AM EDT through 1:00 PM EDT	
<b>ASSOCIATED DOCUMENTATION</b>	There is no associated documentation with this release.	
<b>RELEASE SCOPE</b>	<b>CCP CR#</b>	<b>FEATURE</b>
	0402	Defect correction for NPORD not returned on Firm Order Confirmations (FOC)

	<b>Informational</b>	<p>If the telephone number the CLEC is trying to port out or disconnect appears on an account that has been disconnected, the LNP Gateway will auto clarify the Local Service Request (LSR) with the following message:</p> <p>Issue 7 error number 7021 and error message "ACCOUNT IS FINAL."  Issue 9 error number S9544 and error message "ACCOUNT IS FINAL."</p>
	<b>Informational</b>	<p>It the telephone number the CLEC is trying to port out appears on an account that has Line Share or Asymmetrical Digital Subscriber Line (ADSL) Uniform Service Order Codes (USOC) CSR, the LNP Gateway will auto clarify the LSR with the following message:</p> <p><b>Line Share:</b>  Issue 7 error number 9313 and error message "CONVERSION DISSALLOWED. LINESHARE IS PRESENT ON ACCOUNT."  Issue 9 error number I9484 and error message "CONVERSION DISSALLOWED. LINESHARE IS PRESENT ON ACCOUNT."</p> <p><b>ADSL:</b>  Issue 7 error number 9315 and error message "CONVERSION DISSALLOWED. ADSL IS PRESENT ON ACCOUNT."  Issue 9 error number I9485 and error message "CONVERSION DISSALLOWED. ADSL IS PRESENT ON ACCOUNT."</p>
	<b>Informational</b>	<p>When a SUP 04 (Due Date only) is received on an LSR to change the due date, if other changes are requested on the same SUP, the LNP Gateway will auto clarify the LSR with the following message:</p> <p>Issue 7 error number 9317 and error message "CHANGES OTHER THAN DUE DATE NOT ALLOWED ON THIS SUP TYPE."  Issue 9 error number R9758 and error message "CHANGES OTHER THAN DUE DATE NOT ALLOWED ON THIS SUP TYPE."</p>