

BellSouth Interconnection Services 675 West Peachtree Street Atlanta, Georgia 30375

Carrier Notification SN91082569

Date: August 16, 2001

To: Competitive Local Exchange Carriers (CLECs)

Subject: CLECs— **REVISION TO SN91082475** - Implementation of ENCORE, Release 9.4

Carrier Notification Letter SN91082475, originally posted on June 28, 2001, revised on July 5, 2001, July 18, 2001, and August 1, 2001, has been revised to include information regarding the Customer Service Records (CSR). At this time, CLECs are unable to view CSRs utilizing circuit information. Additionally, Billed To Numbers (BTN), Pending Service Orders (PSO) nor the Local Service Freeze (LSF) indicators can be viewed. BellSouth is continuing to analyze and develop solutions to outstanding CSR issues.

Please review the revised letter for details

BellSouth apologizes for any inconvenience this may have caused your company.

Sincerely,

ORIGINAL SIGNED BY MATEO CAYMOL FOR JIM BRINKLEY

Jim Brinkley – Senior Director BellSouth Interconnection Services