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**BellSouth Interconnection Services**

675 West Peachtree Street  
Atlanta, Georgia 30375

**Carrier Notification****SN91082240**

Date: February 28, 2001

To: Competitive Local Exchange Carriers (CLECs)

Subject: CLECs – Customer Service Record (CSR) Job Aid

This letter is to advise of a new document entitled “CSR Job Aid” that is scheduled to be posted to the BellSouth Interconnection Services’ Web site on Friday, March 30, 2001.

The purpose of this guide is to assist CLECs in understanding the CSR. It offers brief explanations of the Listed Address and the Service and Equipment sections of the CSR that CLECs receive from the Telecommunications Access Gateway (TAG). The new document can be reviewed at the BellSouth Interconnection Services’ Web site in the Pre-Order listing of the Customer Guides Section located at:

<http://www.interconnection.bellsouth.com/guides/index.html>

Please contact your BellSouth account team representative with any questions.

Sincerely,

**ORIGINAL SIGNED BY TRISH CARTWRIGHT FOR JIM BRINKLEY**

Jim Brinkley – Senior Director  
BellSouth Interconnection Services