
BellSouth Interconnection Services

675 West Peachtree Street
Atlanta, Georgia 30375

Carrier Notification**SN91082178**

Date: January 19, 2001

To: All BellSouth Interconnection Services' Customers

Subject: All Interconnection Services' Customers – Reminder of Rules Governing Access to BellSouth Customer Service Records

This is to advise that BellSouth provides electronic access to its Customer Service Records (CSRs) via the Local Exchange Navigation System (LENS) and the Telecommunications Access Gateway (TAG) interface for the purposes of verifying customer information prior to completing a Local Service Request (LSR).

Please be reminded that BellSouth's policy, as well as federal law, requires that telecommunication carriers not view, copy, or otherwise obtain access to the CSR information of any end-user without that end-user's permission. Viewing of BellSouth's CSRs must be in strict compliance with applicable laws, rules, or regulations of the state in which the service is provided.

Please contact your BellSouth account team representative with any questions. Thank you for your prompt attention to this matter.

Sincerely,

ORIGINAL SIGNED BY JIM BRINKLEY

Jim Brinkley – Senior Director
BellSouth Interconnection Services