
BellSouth Interconnection Services

675 West Peachtree Street
Atlanta, Georgia 30375

**Carrier Notification
SN91081506**

Date: January 28, 2004

To: Competitive Local Exchange Carriers (CLEC) and **Wireless Service Providers (WSP)**

Subject: CLECs and **WSPs** - (Product/Service) – **REVISED** - Local Service Freeze (LSF)
(Latest revision posted on February 27, 2002)

This is to advise that on March 24, 2002, the Local Service Freeze (LSF) option **was** made available for Unbundled Network Elements-Platform (UNE-P) products REQTYP M in the BellSouth region, except in Georgia, North Carolina, and Tennessee. LSF will allow the end user to “freeze” its local service to the local service provider of choice. Orders for LSF can be submitted either electronically or manually.

The December 1998 Federal Communications Commission (FCC) slamming order provides several options for lifting preferred carrier freezes including:

1. A submitting carrier may conduct a three-way conference call with the carrier administering the freeze and the end user in order to lift the freeze.
2. The end user may submit a verbal request to the carrier administering the freeze.
3. The end user may submit a written request to the carrier administering the freeze.

Please follow the process outlined below if a BellSouth end user wants to switch to a CLEC and the account is currently frozen:

- A) Ask the end user to call in or submit in writing to its current local service provider, the request to remove a LSF or,
- B) Conduct a three-way call with the end user and its current local service provider to have an order issued to remove the freeze.

If the three-way call process is used by a submitting carrier, please follow the steps below:

1. With the end user on the line, call the appropriate BellSouth retail service center to have an order issued to remove the freeze.
2. Advise the BellSouth service representative that the end user wants to switch local service providers and the freeze should be lifted to allow the switch.
3. The BellSouth service representative will issue an order to remove the freeze so the CLEC can submit a Local Service Request (LSR) to migrate the end user's account.

BellSouth retail service representatives will follow similar procedures to request lifting of a CLEC end user freeze. Please inform your contact personnel regarding this process.

In the event an LSR is submitted to the Local Carrier Service Center (LCSC) for a port out, and an LSF is on the BellSouth account, the LSR will be returned to the CLEC or WSP for clarification of the LSF. The instructions outlined above should be followed to have the LSF removed. After the LSF has been removed, the LSR should be resubmitted to the LCSC.

The following provides instructions for submitting an LSR to add or delete an LSF:

- A) LSF will be valid for REQ TYP E and REQ TYP M with ACT of N or C, V, P, Q and T. The SPEC field must be formatted with the following entries on a resale or UNE-P request:

- EU = Add LSF per end user request
- LP = Add LSF per local provider request
- DE = Delete LSF

- B) Valid entries can be 2 to 7 alpha/numeric characters.

- C) Local Exchange Navigation System (LENS) users will use a new field "Local Service Freeze Option" with a pull down menu.

Please contact your BellSouth Local Contract Manager, if you have any questions.

Sincerely,

ORIGINAL SIGNED BY JERRY HENDRIX

Jerry Hendrix – Assistant Vice President
BellSouth Interconnection Services