
BellSouth Interconnection Services

675 West Peachtree Street
Atlanta, Georgia 30375

Carrier Notification**SN91081399**

Date: May 16, 2003

To: All Interconnection Services Customers

Subject: ALL Interconnection Services Customers - **REVISED** - Switched and Special Access Billing Practice (Originally posted February 4, 1999)

Effective with the June 1, 2003 Bill Period, BellSouth's general Billing Guarantee Practice will be changed for switched and special access customers. **BellSouth will now bill charges within six billing periods of the date the service was provided.**

The new Billing Guarantee Policy change reflects the telecommunications industry's need to respond to the growing complexity of telecommunications provisioning and servicing. The Switched and Special Access billing practice applies to Switched and Special Access services bills on the Carrier Access Billing System (CABS) accounts listed below:

<u>CABS Account</u>	<u>Access Service</u>
S	Switched
N	Facility/Special
D	WATS
A	LIDB/CCS7 Signaling

Switched and Special Access charges billed on the "S", "N", "D", and "A" CABS accounts will be billed no later than **six** bill periods from the date the service is provided, unless excluded as expressly specified on the attachment.

If you have any questions, please contact your BellSouth Account team Representative.

Sincerely,

ORIGINAL SIGNED BY JERRY HENDRIX

Jerry Hendrix – Assistant Vice President
BellSouth Interconnection Services

Attachment

BELLSOUTH SWITCHED AND SPECIAL ACCESS BILLING PRACTICE GUIDELINESGENERAL

The Switched and Special Access billing practice applies to Switched and Special Access services bills on the Carrier Access Billing System (CABS) accounts listed below:

<u>CABS Account</u>	<u>Access Service</u>
S	Switched
N	Facility/Special
D	WATS
A	LIDB/CCS7 Signaling

Switched and Special Access charges billed on the "S", "N", "D", and "A" CABS accounts will be billed no later than **six** bill periods from the date the service is provided, unless expressly specified under "EXCLUSIONS".

Switched Access usage charges (for minutes of use) billed on an 'S' CABS account that have been handled or processed by a local exchange company other than BellSouth, including but not limited to meet point billing, will be billed in **six** bill periods from the date the service is provided, if the other local exchange company has agreed to the timely exchange of usage between companies. Where there has been no agreement, BellSouth will process and bill the usage upon receipt from the other local exchange company.

EXCLUSIONS

Certain conditions, as shown below, are expressly excluded from the Switched and Special Access Billing practice. BellSouth reserves the right to identify additional exclusions as required.

- Billing for local charges is excluded.
- Billing from Percent Interstate Usage (PIU) audits or other self-reporting is excluded.
- Back billing ordered or approved by a commission is excluded.
- Special circumstances that may occur, such as complex restructures, are excluded.
- If BellSouth bills on behalf of another local exchange company, revenue belonging to the other local exchange company is excluded.
- Prepayment of special pricing plans is excluded.
- Charges for termination of contracts for special pricing plans are excluded.
- Billing delays caused by or arising from special requests of the customer are excluded.

- If a customer cannot accept requested access service within 30 days of the original requested service date, the order must be canceled or billing must commence. This is in accordance with Section 5.3 (C) (1) of BellSouth's access services tariffs (interstate and state). If the customer's requested due date is more than **six** bill periods past the original due date, any recurring or nonrecurring charges that are billed beyond **six** bill periods as a result of the customer's request are excluded.
- Billing and collection services are excluded due to the dependency of receiving message files from Interexchange customers as well as separately negotiated arrangements with Interexchange customers.
- In the event of a Work Stoppage, the Switched and Special Access billing practice will be suspended until **six** months after the end of the work stoppage.
- Billing delays resulting from an equipment failure not due to any fault of BellSouth are excluded.
- Billing delays that are a result of acts of God are excluded.