

**BellSouth Centrex (Resale)/UNE P Centrex Service Request
1AESS RF-3665
Line By Line for CLECS**

The BellSouth Centrex (Resale) Service Form RF-3665 is the main ordering vehicle for BellSouth Centrex (Resale)/UNE P Centrex Service. BCOS (BellSouth Centrex Order System) should be used first to determine the availability of facilities. The RF-3665 form is used to make revisions after a Centrex Service system is installed. This present document does not cover all the details of every feature. **Note: Attach the LSR Form ,End User Form and DL form (DL Form only applicable when ACT TYPE=N) to this document when you are ready to process the order.**

**LINE BY LINE INSTRUCTIONS FOR: RF-3665
BELLSOUTH CENTREX (RESALE)/ UNE P CENTREX SERVICE
REQUEST – Sheet 1**

Following is an item by item explanation for the information required on the Centrex Service Request. Information requested, prior to Item 1, should be completed as follows:

- Check the appropriate square(s) as it applies to your service request.

In the Top right corner
Service Inquiry
Service Request

In the Top left Corner
Type Of Service (check One)
-BellSouth Centrex (Resale)
-UNE P Centrex

Check the appropriate square(s) that reflects the service request.

- Supplement
- Conversion

**BellSouth Centrex (Resale)/UNE P Centrex Service Request
1AESS RF-3665
Line By Line for CLECS**

- Disconnect
- BFR (Bona Fide Request)- UNE P Centrex
- Centrex Control
- Cancellation
- Special Assembly -BellSouth Centrex (Resale)
- TSF (Tandem Switching Feature)
- BellSouth Centrex (Resale)
- SCS (Systems Communication Service) -BellSouth Centrex (Resale)

Service Inquiry/Service Request:
This indicates that a BellSouth Centrex (Resale) or UNE P Centrex service is being ordered. The same sheet may be used, for both a service inquiry and a firm order please ensure that the entire Service Request Form is updated.

Type Of Service
Make one selection by checking one box as to the type of service being ordered BellSouth Centrex (Resale) or UNE P Centrex.

Supplement:
If a supplement is required, the Supplement square is checked, and the Proposal Inquiry or Service Request square remains checked to indicate the status of the supplement.

Conversion:
If a customer converts from an ESSX/Digital ESSX to a 1AESS BellSouth Centrex (Resale) or UNE P Centrex Service, or changes from MultiServ/MultiServ PLUS system to BellSouth Centrex (Resale)/UNE P Centrex Service, both the conversion square and the order square should be checked.

Disconnect
If the customer is completely disconnecting the Centrex Service the disconnect square should be checked.

Bona Fide Request(BFR)/Special Assembly
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BellSouth Centrex (Resale)/UNE P Centrex Service Request
1AESS RF-3665
Line By Line for CLECS

Check BFR (UNE P Centrex) and special assembly -BellSouth Centrex (Resale) here for service requested that is not covered under the standard and optional features.

Centrex Control:

If the customer is or will be a subscriber to Centrex Control this square should be checked. When this square is checked the Centrex Control Initialization and/or Centrex Control Conversion Form should accompany this form when changing existing Centrex Control or requesting new Centrex Control.

Cancellation – check this box if requested service is being canceled

TSF-Tandum Switching- check when ordering Tandum switching for BellSouth Centrex (Resale) Resale

SCS System Communication Service- check when ordering SCS for BellSouth Centrex (Resale) Resale

Service Requested Date: The requested service date should be populated with the date that the service is desired.

PON: Enter the purchase order number

Item 1 - End User Name - Enter the end user's name.

Item 2 - Date Issued - Enter the date this form is to be released.

Item 3 - Date Revised - Enter in this space the release date of this form for any subsequent activity, including orders and supplements.

Item 4 - Present Address - Enter the present end user address, including city.

Item 5 - Type Business - Enter the type business (i.e., motel, newspaper, insurance, etc.)

Item 6 - SIC - Enter the customer's SIC Code.

BellSouth Centrex (Resale)/UNE P Centrex Service Request
1AESS RF-3665
Line By Line for CLECS

- Item 7 - Proposed Address - Enter the customer's new address, including city, if different from Item 4.
- Item 8 - Telephone Number (Present) - Telephone Number (Proposed) – Present-Show the customer's present primary listed directory telephone number. Proposed The Account Team/CRSG/CLEC Care representative will enter the proposed telephone number.
- Item 9 - Negotiator - The Negotiator is the CLECs contact person.
- Item 10 - Customer Contact - **CLECs should put the Account Team/CRSG/CLEC Care name and telephone number here.**
- Item 11 - Present Service - Enter the present serving vehicle (i.e., SL1, Dimension, ESSX-1, Digital ESSX Service, Centrex, etc). Check the appropriate square and fill in the blanks showing the number range the customer presently has.
- Item 12 - Proposed Service - Enter the number of digits required (3-7 digits including special characters dialed,# *) to dial station to station. -Check consecutive number (#) range Yes or No.
- If No checked, list all non-consecutive numbers .
 - If Yes checked, place a check in the appropriate square for BellSouth Centrex (Resale)/UNE P Centrex
- (Note: The negotiator will fill in the blanks showing proposed number range.)
- Check the appropriate block indicating either Standard Common Block or Custom Common block.
- Item 13- Premise contact- Enter the name of the person to be contacted at the premise.
- Item 14 - Total Number of Attachments - Show in the space provided the total number of attachments included with this form. It is suggested that this item be populated after the entire ordering document has been completed.
- Item 15 - Local Serving Office (LSO) - Enter the actual Central Office (NPA/NXX) that the customer's premises is served from. This is used when the BellSouth Centrex (Resale)/UNE P Centrex dial tone is provided from a FCO (Foreign Central Office).

BellSouth Centrex (Resale)/UNE P Centrex Service Request
1AESS RF-3665
Line By Line for CLECS

Item 16 –Dial tone C.O. CLLI – The CRSG will enter the 11 character CLLI code of the 1AESS BellSouth Centrex (Resale) service dial tone serving central office. The Circuit Capacity Manager (CCM) will provide this information.

Item 17 - Show total quantity of call pick-up groups and call pickup group numbers in the spaces provided. This information may be extracted from page 22 of the ordering document.

Example: QTY 6 CPG#s 7,8,9,10,11,12

Item 18 - Call Forwarding Multiple Simultaneous - Provide the number of lines that will have Call Forward Multiple Simultaneous. SFG (Simulated Facility Group) #'s will be provided by LNA for each # in the quantity.

Item 19 - Centrex Common Block Number (CTX) - Enter the CTX number (1-4 numeric) assigned by the NISC/CTG. The CTX identifies the customers specific location in central office memory.

LINE BY LINE INSTRUCTIONS FOR: RF-3665
BELLSOUTH CENTREX (RESALE) / UNE P CENTREX SERVICE
REQUEST – Sheet 2

Item 20 - Network Access Registers (NAR) – Enter the quantity and type of Network Access Registers (NARs) to be added or removed. The SFG is obtained from the Line and Number Group.

NOTE: For subsequent request to add or delete NARS, the USOC URECA should be added or deleted as appropriate.

Note: For BellSouth Centrex (Resale) Service, If the NAR quantity is greater than one, hunting applies for each NAR in the states of AL, LA, KY, FL & MS).

**BellSouth Centrex (Resale)/UNE P Centrex Service Request
1AESS RF-3665
Line By Line for CLECS**

LINE BY LINE INSTRUCTIONS FOR: RF-3665
BELLSOUTH CENTREX (RESALE) / UNE P CENTREX SERVICE
REQUEST – Sheet 3

Item 21 - Outside Plant Facilities Information - Prior to the release of this Form on a Service Inquiry basis, the CRSG representative contacts (by telephone) the outside plant engineering group and determines the availability of the outside plant facilities required to serve the customer.

If these facilities exist, the "Yes" square is checked. If facilities do not exist, the "No" square is checked and an estimated availability date is provided in the appropriate space. Fill in the Job Number assigned to the project. If a "Yes" or "No" answer cannot be ascertained prior to the release of this Form, complete the Remarks section to show the check of facilities is underway.

Item 22 - List all non-consecutive/re-used telephone numbers to be in the BellSouth Centrex (Resale)/UNE P Centrex Service .

Remarks Column - Attach Summary of all DPAs (Different Premise Address). This is determined from page 43 of the ordering document.

Enter the total number of cable pairs needed in the space provided.

**BellSouth Centrex (Resale)/UNE P Centrex Service Request
1AESS RF-3665
Line By Line for CLECS**

**LINE BY LINE INSTRUCTIONS FOR: RF-3665
BELLSOUTH CENTREX (RESALE) / UNE P CENTREX SERVICE
REQUEST – Sheet 4-5**

Common Block Information

This section covers all system features required by the NISC (Network Infrastructure Support Center) Translation Group to build the basic common block. These sheets enable the NISC to establish the basic memory for the Centrex service system. All items are checked "Yes" if requested for each feature. The columns covering Access Code Required and notes are used by NISC as a cross-reference.

- If Custom Common block is checked on sheet 1 enter the access code to be used by the customer.

If one of the following features, is chosen please take the following action:

For Individual Billing Directory Number (IBDN) provide billing number on an attachment

For Single Digit Dialing Indicate the numerical digit desired.

Additional Common Block – applies only to Bellsouth Centrex. Indicate whether an additional Common block should be in this Centrex System.

**BellSouth Centrex (Resale)/UNE P Centrex Service Request
1AESS RF-3665
Line By Line for CLECS**

LINE BY LINE INSTRUCTIONS FOR: RF-3665
BELLSOUTH CENTREX (RESALE) / UNE P CENTREX SERVICE
REQUEST – Sheet 6

Facility Group Type & Detail

This section should be completed for all customer owned Private Facilities.
Populate one column for each Private Facility trunk group and/or each Simulated Facility Group.

Facility Group Type - Indicate the type of service.

TL - Tie Lines

FT/FX/FCO – Foreign Trunk/Foreign Exchange Service/ Foreign Central Office

WATS - WATS or 800 service.

IC - Interexchange Carrier Access.

THE FOLLOWING FIELDS COMPRISE THE FACILITY DETAILS FOR EACH TRUNK GROUP OR VIRTUAL FACILITY GROUP

Direction of Service - Enter the direction of the trunk/facility group from the perspective of the 1AESS as follows:

(2) 2WAY - If calls are allowed in both directions.

(O) OUT - If all calls originate from the 1AESS.

(I) INC - If all calls originate from the Distant End.

Interexchange Facility Type - When the Facility Group Type is IC, indicate type of circuits each group represents.

TL - Tie Lines.

FT/FX/FCO - Foreign Trunk/Foreign Exchange Service/Foreign Central Office.

WATS - WATS or 800 service.

Quantity of Lines/Trunks/Facilities and Quantity of Circuits - Fill in the number of circuits in the lines/trunk/facility group defined in each column.

Line/ Trunk /Facility Ckt Ids- Enter the actual Line Trunk or Circuit Identification Number.

Billing DN (Directory Number)/Screening TN (STN) - Enter the billing directory number associated with each trunk/facility group.

This is a required field for 2WAY and INC.

BellSouth Centrex (Resale)/UNE P Centrex Service Request
1AESS RF-3665
Line By Line for CLECS

FX and TL require a screening number inside the Centrex range. WATS and Toll Terminals require POTS screening numbers.

INWATS terminating in a Centrex requires a Centrex test number (provided by Account Team/CRSG/CLEC Care.).

Screening LEN - Required only for services that have a Screening Number. The LEN is supplied by LNA.

Location Distant End - Enter the Distant End Location of each trunk/facility group, includes city and state. Not required for WATS.

Type Equipment Distant End - Enter the Distant End of each trunk/facility group equipment type.

note: If WATS, leave blank and fill in Band number below.

WATS Band - Enter the WATS Band number.

BellSouth Centrex (Resale)/UNE P Centrex Service Request
1AESS RF-3665
Line By Line for CLECS

Trunk Group Number/Simulated Facilities Group - Enter TGN to indicate trunk terminated or enter SFG to indicate a simulated facility group.

TGN or SFG Number - Enter the TGN or SFG number. The TGN is supplied by the NISC/CPG and is 3 numeric. The SFG is supplied by the LNA and is a 4 numeric character. Subsequent additions always carry the TGN or SFG number associated with the group to which the addition is being made.

Destination Telephone Number - On 2WAY and INC trunk facility groups, this field is required when In-pulsing is "NONE" or when a trunk group is the station/closed end of an FX/FT/FCO. This TN must be in the Centrex number range.

Far End Senderized? - An entry is required in this field for all 2WAY and INC trunk/facility groups. Enter (S) if the far end is senderized (we receive all the digits at one time from a transmitter) or (N) if the far end is non-senderized (we receive digits as they are dialed by a customer on the far end).

Incoming Start Dial Signal - An entry is required in this field for all 2WAY & INC trunk/facility groups. Valid entries are WINK (WK), DELAY DIAL (DD), DIALTONE with WINK (DTWK), DIALTONE without WINK (DT), GROUND START (GS) or IMMEDIATE (IMED). This field represents the method used by the 1AESS to notify the Distant End to begin sending digits.

NOTE: If the Distant End is senderized, the 1AESS should provide an Incoming Start Dial Signal of WK or DD.

If the Distant End is non-senderized, the 1AESS should provide an In Start Dial Signal of DTWK or DT.

If this is an FX or FT circuit, the In Start Dial Signal should be GS. There may be some cases where E&M supervision is used. If E&M supervision is required, GS is not a valid entry; one of the other types must be indicated.

In-Pulsing - An entry is required in this field for all 2WAY and INC trunk/facility groups. Valid entries are MF, DP, DTMF or NONE.

MF - Multi-frequency, a combination of two simultaneous tones (frequencies) usually used between two switching machines.

DP - Dial Pulse, a series of pulses used to receive the dialed digits.

**BellSouth Centrex (Resale)/UNE P Centrex Service Request
1AESS RF-3665
Line By Line for CLECS**

DTMF - Dual Tone Multi-frequency, this is the industry term which equates to the AT&T trademark of Touch Tone. DTMF is a combination of two simultaneous tones (frequencies) usually used between a switching machine and customer equipment. **NOTE: DTMF tones are different from MF tones and are NOT interchangeable.**

NONE - No digits are received from the Distant End.

**BellSouth Centrex (Resale)/UNE P Centrex Service Request
1AESS RF-3665
Line By Line for CLECS**

LINE BY LINE INSTRUCTIONS FOR: RF-3665
BELLSOUTH CENTREX (RESALE) / UNE P CENTREX SERVICE
REQUEST – Sheet 6

Incoming Digits - Required entry for all 2WAY and INC trunk/facility groups. When ever Impulsing for group is not "NONE". Enter (F) Fixed or (V) Variable.

Incoming Fixed Digits - If previous entry is Fixed, specify the number of incoming fixed digits. Valid entry is 00 - 15.

CAT – If existing enter Cat Code. If service is new Bellsouth will enter Access Treatment Code (0 - 7).

Far End Terminates on a Line Circuit (OE) - This field is required only for FT/FX/FCO trunk facility groups.

An entry is required only if the Central office will be the closed end of the circuit.

(Note: The far end supplies dial tone)

Enter (Y) if the far end is an OE, or (N) if the far end is not an OE.

Glare Control - An entry is required in this field for all 2WAY trunk/facility groups. Valid entries are Master (M) or Slave (S).

Glare occurs when a 2WAY circuit is seized simultaneously by the equipment on both ends of the circuit. When this occurs, one end must drop the circuit to allow the other end to complete the call (the end that drops the circuit will complete its call on another circuit). The end which stays on the circuit is referred to as the Master. The end which drops the circuit is referred to as the Slave.

This field will indicate if the 1AESS is to be the Master (M) or Slave (S).

If the group is either FX or FCO, the entry is generally (S).

If the Distant End terminates on an OE, the 1AESS must be the Slave.

Access Code - Enter the requested code to use for accessing the facility being defined.

Tandem Capability - Enter (Y) or (N) for each 2WAY and INC trunk/facility group. If Y, use the Remarks section to explain the tandem operation to be performed.

Senderized/Non-Senderized (Cut Through) Outgoing – Senderized operation means the Centrex will store a fixed amount of digits (12 digits maximum) for the call and outpulse all the digits at one time using a transmitter.

BellSouth Centrex (Resale)/UNE P Centrex Service Request
1AESS RF-3665
Line By Line for CLECS

An entry is required for all 2Way and outbound Trunk Facility groups. Enter an (S) if Senderized Outgoing applies to this Trunk/Facility Group. Enter an (N) if Non-Senderized (Cut Thru) Outgoing applies to this trunk/facility group. For a trunk/facility group that handles calls originating from Centrex stations, this means that the trunk/facility group will be seized immediately after the access code is dialed. For a trunk/facility group that handles outgoing calls which have arrived at the 1AESS over another trunk group (tandem), this means that the 1AESS can outpulse a variable amount of digits as it receives those digits.

Fixed Outpulsed Digits - Specify the number of digits (1 - 12) that the Centrex should store before outpulsing in a Senderized environment.

Outward Start Dial Signal - This field represents the method used by the Distant End to notify the 1AESS to begin sending digits. An entry is required in this field for all 2WAY & OUT trunk/facility groups. Valid entries are WINK (WK), DELAY DIAL (DD), GROUND START (GS) or Immediate (IMED).

NOTE: If the 1AESS is Senderized on outgoing calls, WK or DD should be used. There may be some rare cases when IMED can be used (if the Distant End has a receiver for each circuit).

If the 1AESS is Non-Senderized, IMED should be used.

If this is an FT or FX circuit, GS should be used. There may be some cases where E&M supervision is used. If E&M supervision is required, GS is not a valid entry; one of the other types should be indicated.

Out-pulsing - An entry is required in this field for all 2WAY & OUT trunk/facility groups. Valid entries are MF, DP, DTMF or NONE. This field represents the method of pulsing (sending digits) from the 1AESS to the Distant End.

MF - Multi-frequency, a combination of two simultaneous tones (frequencies) usually used between two switching machines.

DP - Dial Pulse, a series of pulses used to send the dialed digits.

DTMF - Dual Tone Multi-frequency, this is the industry term which equates to the AT&T trademark of Touch Tone. DTMF is a combination of two simultaneous tones (frequencies) usually used between a switching machine and customer

**BellSouth Centrex (Resale)/UNE P Centrex Service Request
1AESS RF-3665
Line By Line for CLECS**

equipment. **NOTE: DTMF tones are different from MF tones and are NOT interchangeable.**

NONE - The circuit is seized immediately after the access code is dialed. This entry would be used for Non-Senderized operation.

NOTE: If the 1AESS is senderized on outgoing calls, enter one of the following pulsing types: MF, DTMF or DP.

**BellSouth Centrex (Resale)/UNE P Centrex Service Request
1AESS RF-3665
Line By Line for CLECS**

LINE BY LINE INSTRUCTIONS FOR: RF-3665
BELLSOUTH CENTREX (RESALE) / UNE P CENTREX SERVICE
REQUEST – Sheet 6

Second Dial Tone Outgoing - Enter (Y) if second dial tone should be heard after dialing the access code for 2WAY & OUT trunk/facility groups. This is a 1AESS imposed dial tone.

ARS - Enter (Y) if this 2WAY and OUT trunk/facility group is utilized with Automatic Route Selection (ARS).

SMDR - Enter (Y) if this trunk/facility group should be recorded on Station Message Detail Recording (SMDR).

CDAR - Enter (Y) for 2WAY and OUT trunk/facility groups if Customer Dialed Account Recording (CDAR) is provided as an option to SMDR.

Distant End Trunk Selection (DETS) - An entry is required in this field for all 2WAY trunk/facility groups. No entry is required for OUT or INC groups. Valid entries are Low to High (LH), High to Low (HL), Least Idle (LI), Most Idle (MI), Clockwise (CL), Counter Clockwise (CC) or Other (OT). Enter the method used by the Distant End to select an idle circuit for calls coming from the Distant End to the 1AESS.

LH - Distant End searches for an idle circuit starting at the lowest trunk number and progresses sequentially to the higher trunk numbers.

HL - Distant End searches for an idle circuit starting at the highest trunk number and progresses sequentially to the lower trunk numbers.

LI - Distant End selects the circuit which has been idle for the shortest amount of time.

Note: The 1AESS does not have a suitable match for this selection, another trunk selection method should be used by the far end.

BellSouth Centrex (Resale)/UNE P Centrex Service Request
1AESS RF-3665
Line By Line for CLECS

MI - Distant End selects the circuit which has been idle for the longest amount of time.

CW - Clockwise Circular Trunk Hunt - For an analogy, use a clock to represent the list of trunks with the hours serving as the trunks themselves. The equipment searches for an idle trunk in a clockwise direction, starting from one trunk higher than the most recently released trunk.

Note: The 1AESS does not have a suitable match for this selection, another trunk selection method should be used by the far.

CC – Counter-clockwise Circular Trunk Hunt. Same philosophy as CW, but in the opposite direction. The equipment searches for an idle trunk in a counter-clockwise direction, starting from one trunk lower than the most recently released trunk.

Note: The 1AESS does not have a suitable match for this selection, another trunk selection method should be used by the far.

OT - If none of the above explains how the Distant End selects an idle circuit, explain the method used by the Distant End in remarks.

Overlap Out-pulsing - On 2WAY and OUT trunk/facility groups, enter (Y) for Overlap Out-pulsing.

When Y is entered :

Senderized Outgoing, Fixed Digit Out-pulsing and Dial Pulse Out-pulsing must have been selected.

Supervision Type - On FX/FT/FCO trunk groups, enter the Supervision type of Ground Start (GS) or E&M.

Station/Closed - The end of the circuit providing dial tone is considered the Office/Open end of the circuit. For intraLATA circuits, the end which is assigned the telephone number is the Office/Open end.

Indicate whether the Centrex switch is the Station/Closed or the Office/Open end of the FX/FCO service (including IC access circuits which are FX/FCO service).

Office/Open - The end of the circuit which is **NOT** the Office/Open end is considered the Station/Closed end. Generally, when the Centrex switch is the Station/Closed end of the circuit, a Centrex station dials an access code

**BellSouth Centrex (Resale)/UNE P Centrex Service Request
1AESS RF-3665
Line By Line for CLECS**

and expects to receive dial tone from the far end.
TOC- Trunk Order Code- Bellsouth will fill this field. Type trunk circuit to be assigned to the private facility. Information obtained from Circuit Capacity Management

**LINE BY LINE INSTRUCTIONS FOR: RF-3665
BELLSOUTH CENTREX (RESALE) / UNE P CENTREX SERVICE
REQUEST – Sheet 7**

Centrex Access Treatment Codes (CAT)

These pages are used to establish the treatment codes for each station line.

- List each special facility, i.e., WATS Band 5, Atlanta Tie Line, Washington FX, etc.
- Enter access code to facility (concurrence of code will be made by NISC (TR).
- Checking the Treatment Code number box indicates that the code, when assigned to a main station line, allows access to the facility indicated.

**LINE BY LINE INSTRUCTIONS FOR: RF-3665
BELLSOUTH CENTREX (RESALE) / UNE P CENTREX SERVICE
REQUEST – Sheet 8**

- CAT Codes are required for every main station line. There are several features for which access is controlled by the CAT code.
Fill in the Station numbers and/or range of numbers associated with the listed CAT code. If a number is a terminal in a multi-line hunt group, populate the associated terminal number in the Ter# field.

Note: Only eight CAT Codes per system are available in a 1A ESS Central Office. Therefore, depending on how many types of restrictions a customer has, all requests for CAT Code Assignments may not be accommodated.

**LINE BY LINE INSTRUCTIONS FOR: RF-3665
BELLSOUTH CENTREX (RESALE) / UNE P CENTREX SERVICE
REQUEST – Sheet 9**

Check features that are to be activated or deactivated in the standard common block.

Enter CAT code for each feature checked in the common block.

**BellSouth Centrex (Resale)/UNE P Centrex Service Request
1AESS RF-3665
Line By Line for CLECS**

**LINE BY LINE INSTRUCTIONS FOR: RF-3665
BELLSOUTH CENTREX (RESALE) / UNE P CENTREX SERVICE
REQUEST – Sheet 10**

Station Message Detail (SMDR) - RAO and Customer Dialed Account Recording (CDAR)

Check the appropriate square indicating if SMDR is provided. If the "Yes" square is checked, also indicate whether or not CDAR is provided. Enter number of Account Digits dialed in spaces provided. Enter number of the account digits you want recorded on AMA in space provided. If SMDR is provided, complete each column as shown below:

Enter the Access Code for the facilities and the Facility Type.
Type Facility – list facility type

Number of 6 port conference Circuits- list the amount of 6 Port Conference Circuits
TGN – Enter the trunk group number

**BellSouth Centrex (Resale)/UNE P Centrex Service Request
1AESS RF-3665
Line By Line for CLECS**

**LINE BY LINE INSTRUCTIONS FOR: RF-3665
BELLSOUTH CENTREX (RESALE) / UNE P CENTREX SERVICE
REQUEST – Sheet 11-14**

Automatic Route Selection

Complete this page when ordering or making changes to existing patterns in Automatic Route Selection – Basic/Deluxe.
On a per pattern basis, define the local NXX's or NPA's to be routed via this pattern for 6 digit screening. Codes not listed will be blocked.

Enter information requested at top of form: Customer Name, Listed Directory Number (LDN), Due Date, and PON.

. Put a check mark in the appropriate space to indicate establishing ARS or changing ARS.

Pattern Number - Number each pattern required, beginning with number one. Up to 128 patterns are allowed. With 1AE7 or later and FF002 set to yes, the value increases from 128 to 256 patterns. A separate page is required for each Pattern.

Pattern # - Enter Pattern number. If

DDD (Direct Distance Dialing), give CFG/SFG number for outgoing Toll Calls.

Destination (City or Area Code) - Use this column to show the city or area Code destination for each Pattern.

Routes - Use this column to indicate the routes in the pattern beginning with 1st route through DDD or overflow tone.

Enter facility in each route and if overflow to DDD, enter Simulated Facility Group/Customer Facility Group Number of local trunks.

Routes -

Overflow Tones -

Codes to be Routed - Enter Numbering Plan Assignment (NPAs) that calls through the Pattern can reach.

Central Office - Enter C.O. name of serving C.O. associated with the Centrex.

CTX Group # - Enter BellSouth Centrex (Resale) service Common Block Number.

ADDL CTX Group # - If there is more than one Common Block enter number in appropriate space.

Customer Name, Telephone Number, Due Date, PON, Customer Location, and Supplemental Issue Date.

**BellSouth Centrex (Resale)/UNE P Centrex Service Request
1AESS RF-3665
Line By Line for CLECS**

**LINE BY LINE INSTRUCTIONS FOR: RF-3665
BELLSOUTH CENTREX (RESALE) / UNE P CENTREX SERVICE
REQUEST – Sheet 15**

Authorization Codes -

AMA Entry Purposes - Indicate yes or no if the customer will use Authorization Codes for AMA (Automatic Message Accounting) purposes.

Length of Code (3-6 numeric digits)- Enter the length of the Authorization Code if yes is indicated under the AMA entry. If no was indicated under the AMA entry leave this field blank.

SMDR - Premise - Indicate yes or no if the customer has Message Detail Recording.

SMDR on Ineffective Attempts - Indicate "YES" in this field if "YES" has been indicated on either SMDR-P or SMDR - RAO.

SMDR Recording via Revenue Accounting Office - If the customer has Message Detail Recording, indicate with yes or no if he wants MRD via RAO.

**BellSouth Centrex (Resale)/UNE P Centrex Service Request
1AESS RF-3665
Line By Line for CLECS**

Each customer wishing Authorization Codes can have 32 (00-31) Treatment Groups. The data in the following items will need to be shown for each TRTG (Treatment Group).

TRTG (Treatment Group) (00-31) - In the 1A each authorization code is associated with a TRTG. The TRTG and CUSTID (Customer ID) are used to index the customer's translator to find the resulting screening LEN and FRL. The routing for this call is then determined by the Chart Column associated with this new screening LEN, rather than the LEN associated with the originating line. A maximum of 32 Treatment Groups are allowed. Each TRTG will have a set of Authorization Codes.

Screening LEN (nine numeric ranging from 0-9) - This field is required for each TRTG. Enter the Screening LEN for each TRTG.

FRL - Facility Restriction Level associated with the Screening LEN listed above (one numeric ranging from 0-7).

Authorization Codes - List the Authorization Codes for this customer by TRTG and Screening LEN. The Codes can be listed separately or in a range. The length of the Authorization Code can be a minimum of three and a maximum of six numeric.

LINE BY LINE INSTRUCTIONS FOR: RF-3665
BELLSOUTH CENTREX (RESALE) / UNE P CENTREX SERVICE
REQUEST – Sheet 16

QUEUING/Announcements - Incoming -

Multiline Hunt Group Line - Enter MLHG number

Number of terminals - Enter the number of terminals in the MLHG

Time Threshold for Queue (seconds) - Enter number of seconds call is in queue before the announcement is given to the calling customer.

Number of Extended Queue Slots - Enter the number of queue slots coming in over FX line. The number of queue slots cannot exceed the total number of queue slots.

Number of queue slots - Enter number of queue slots. The number should equal the size of the announcement trunk group.

QFN Number - Enter the queue group number associated with the multiline hunt group that has queuing.

DELAY ANNOUNCEMENTS

**BellSouth Centrex (Resale)/UNE P Centrex Service Request
1AESS RF-3665
Line By Line for CLECS**

Announcement Trunks -

Trunk Group # - Enter the TGN

FR - Enter the frame number

CH - Enter the channel number

Trunk Order Code (TOC) - Indicate the type of switch interface.
This information is provided by the NISC – Circuit Capacity Manager (SCM).

Service Treatment - Enter Special Tone or Ringing if other than ringing an additional Trunk Group (TG) is required.

SMDI IOC - Enter the input/output (I/O) channel number if the UCD HML is associated with SMDI. IOC assigned by NISC-CPG.

ANNOUNCEMENTS

Provide exact wording for up to a maximum of four announcements (up to 11 seconds each).

**BellSouth Centrex (Resale)/UNE P Centrex Service Request
1AESS RF-3665
Line By Line for CLECS**

LINE BY LINE INSTRUCTIONS FOR: RF-3665
BELLSOUTH CENTREX (RESALE)/ UNE P CENTREX SERVICE REQUEST –
Sheet 17
Uniform Call Distribution (UCD)

This page is used to design a UCD Group. One page is required for each UCD Group. Indicate the quantities of each item as specified. Fill in information needed for Quantity and Network Information columns where indicated.

Group Features Hunt Group – List quantity of hunt groups

Begin Hunt Numbers are those numbers dialed to enter the UCD Group, commonly a local number, an 800 Service number, or Foreign Exchange number.

Terminals - line locations in Central Office. Begin Hunt Numbers start with terminal 0001.

Disassociated Non-Hunt Numbers - telephone numbers not in hunting assigned for the purpose of intercommunication within the Centrex (station to station).

If UCD is associated with SMDI link, CRSB will enter FIDs DSK (Indicates the message desk with a Message Desk Interface feature) and IOC (Indicates the input / output (I/O) channel for the provisioning of a Message Desk Interface) number. IOC is assigned by the NISC - CPG.

**BellSouth Centrex (Resale)/UNE P Centrex Service Request
1AESS RF-3665
Line By Line for CLECS**

**LINE BY LINE INSTRUCTIONS FOR: RF-3665
BELLSOUTH CENTREX (RESALE) / UNE P CENTREX SERVICE REQUEST –
Sheet 18-21**

Complete the information at top of sheet by populating the Customer Name, Lead Directory Number, Date and PON.

Note: 1A requirements allows sixteen (16) lines in Series Completion Hunting. If there are 5 or more lines in hunting a Multi-Line Hunt Group must be established. There may or may not be feature interaction problems dependent on what's on each line. Refer to notes regarding Multi-Line Hunt Groups in the Line By Line Instructions below.

MULTI-LINE HUNTING//SERIES COMPLETE DETAIL SHEETS –

Complete information at top of sheet: Customer Name, LDN, Date and PON.

SC (Series Complete)- A simple series type hunting arrangement and requires only an alpha identifier to be filled in behind HTG. Assignment of an alpha identifier allows correct handling of subsequent changes to existing hunt groups. Assign this alpha identifier starting with A (range: A-Z).

Telephone/Terminal Number - Enter the Telephone/Terminal Numbers in the group. Terminal numbers are used with multiline hunting (DL/RG) while TNs are generally used with series hunting.

1st line- Enter the first number that is to be in the hunt group.

QFN#- queuing facility number should be the same as entered on sheet 16.

HTG –HML Group # - Enter group number associated with hunt group. This field will be assigned by BCOS (BellSouth Centrex Ordering System). HML# is obtained by from LNA (Line and Number) Source of Information:

Telephone Number(s) -List the first TN associated with the Multi-Line Hunt Group (HML) in the space provided. List additional lines associated with the Multi-Line Hunt Group in the space provided.

. TERMINALS (TERS)- Enter terminal number(s) associated with HML group.

BellSouth Centrex (Resale)/UNE P Centrex Service Request
1AESS RF-3665
Line By Line for CLECS

HTG/HML - Circle appropriate option (HTG or HML).

For HTG -Enter the alpha hunt group identifier listing the Hunt sequence

For HML- Enter the Multi-line Hunt group number (HML) associated with the line listing the Hunt sequence.

Note: The following Features are:

Not compatible with multi line hunt in the 1AESS Switch:

- Anonymous Call Rejection
- Automatic Callback / Ring Again
- Automatic Line / Direct Connect
- Call Waiting Originating
- Call Waiting Terminating With Cancel Call Waiting - All Calls

Compatible for terminal 1 (one) only in the 1AESS Switch:

- Call Block, Call Forwarding Busy Line Fixed-Incoming Only - only forwards calls from outside system
- Call Pick-Up
- Any Call Hold Feature
- Any Call Forwarding Feature

Non-Hunt TN's – list telephone numbers that will not be in hunt

Use the appropriate page(s) to indicate the type of hunting being requested

Sheet 18 is for series complete Hunt Group

Sheet 19 is for Regular Multi-line Hunt Group.

Sheet 20 is for Circular Multi-line Hunt Group.

Sheet 21 is for UCD Multi-line Hunt Group.

**BellSouth Centrex (Resale)/UNE P Centrex Service Request
1AESS RF-3665
Line By Line for CLECS**

LINE BY LINE INSTRUCTIONS FOR: RF-3665
BELLSOUTH CENTREX (RESALE) / UNE P CENTREX SERVICE REQUEST –
Sheet 22

Complete the information at top of sheet by populating the Customer Name, Lead Directory Number, Date and PON.

Call Pickup Detail Sheet -

Call Pickup Group Number - Enter the Call Pickup Group Number.

Station Numbers Associated With This Call Pickup - Although there are only fifteen lines shown, Call Pickup Groups are not limited to twelve station numbers. If additional space is needed, go to the next Call Pickup column and indicate the same Call Pickup Group Number. There is not maximum number of stations allowed in a CPG

**BellSouth Centrex (Resale)/UNE P Centrex Service Request
1AESS RF-3665
Line By Line for CLECS**

LINE BY LINE INSTRUCTIONS FOR: RF-3665
BELLSOUTH CENTREX (RESALE)/ UNE P CENTREX SERVICE REQUEST –
Sheet 23

Complete the information at top of sheet by populating the Customer Name, Lead Directory Number, Date and PON.

Speed Call Detail

Speed Call Group (SCG) List # - Enter Speed Call Long Group List identification number. Each list must be assigned a Speed Call Group Number. Group Numbers 1 - 99 may be used. This is designated by the floated FID SCG followed by the group number.

Controlling Line (First Line) - Enter 7 digit telephone number which is the controller of the list.

Additional Lines - Enter the station numbers which will access and use this Speed Call Group List. These station are users only and cannot change the Speed Call List.

**BellSouth Centrex (Resale)/UNE P Centrex Service Request
1AESS RF-3665
Line By Line for CLECS**

LINE BY LINE INSTRUCTIONS FOR: RF-3665
BELLSOUTH CENTREX (RESALE) / UNE P CENTREX SERVICE REQUEST –
Sheet 24

Complete the information at top of sheet by populating the Customer Name, Lead Directory Number, Date and PON.

Common Items

The Centrex Common Items Worksheet is a critical page of the Centrex Ordering Documents. As the name implies it is used for ordering common equipment items.

UNE P Centrex Class Of Service- This field should be checked if ordering UNE P Centrex service (RSP No of months field does not apply)
Class Of Service & Payment Plan – When ordering BellSouth Centrex (Resale) populate install or remove to show the action being taken on the class of service USOC.

- If Request if for BellSouth Centrex (Resale)
Enter the appropriate Class of Service. The rates for the common equipment may be stabilized under one of five different plans:
- Plan 1 12 months
- Plan 2 24 months
- Plan 3 36 months
- Plan 4 48 months
- Plan 5 60 months

Note: pricing information can be found in the A12.25.6 General Subscribers Tariff

Type Service	Payment Plan USOC				
	Plan 1	Plan 2	Plan 3	Plan 4	Plan 5
Flat	CENFD	CENGD	CENHD	CENJD	CENKD
Measured	CENRD	CENQD	CENPD	CENND	CENMD
Message (GA & FL)	CENSD	CENTD	CENUD	CENVD	CENWD

Standard Feature:

CENAA- Should be selected as Standard Feature USOC for BellSouth Centrex

UEPVF- Should be selected as Standard Feature USOC for UNE P Centrex

**BellSouth Centrex (Resale)/UNE P Centrex Service Request
1AESS RF-3665
Line By Line for CLECS**

**LINE BY LINE INSTRUCTIONS FOR: RF-3665
BELLSOUTH CENTREX (RESALE) / UNE P CENTREX SERVICE REQUEST –
Sheet 25**

Complete the information at top of sheet by populating the Customer Name, Lead Directory Number, Date and PON.

Basic Service Establishment Charge:

When ordering lines with features from the standard features list Standard Common Equipment should be selected.

When ordering lines with features from the optional features list Customized Common Equipment should be selected.

Call Number Delivery Blocking- If adding this feature to the common block, check “install”. If removing it, check “remove”.

Miscellaneous Line Terminations: Enter 800 number or OUT WATS number then check if Installing or Removing..

Training Charges- only apply to BellSouth Centrex (Resale) Service

Dedicated Private Facilities Access
Enter circuit numbers involved for trunk side termination.

**LINE BY LINE INSTRUCTIONS FOR: RF-3665
BELLSOUTH CENTREX (RESALE) / UNE P CENTREX SERVICE REQUEST –
Sheet 26**

Complete information at top of sheet customer name. Lead Directory Number, Date and PON.

Optional Features – Place check next to install or remove next to optional features that should be added to or removed from the common block

**LINE BY LINE INSTRUCTIONS FOR: RF-3665
BELLSOUTH CENTREX (RESALE) / UNE P CENTREX SERVICE REQUEST –
Sheet 28**

Complete information at top of sheet customer name. Lead Directory Number, Date and PON.

This page is completed when a customer subscribes to Centrex Control service.

**BellSouth Centrex (Resale)/UNE P Centrex Service Request
1AESS RF-3665
Line By Line for CLECS**

Note 1: If a customer selects Centrex Control all lines in the system must be controllable except lines in a multi-line hunt group.

Note 2: BellSouth Centrex (Resale) ISDN is available with Centrex Control.

Initialization forms must also be prepared and forwarded to the CDMAG for the customer's database to be created.

**BellSouth Centrex (Resale)/UNE P Centrex Service Request
1AESS RF-3665
Line By Line for CLECS**

LINE BY LINE INSTRUCTIONS FOR: RF-3665
BELLSOUTH CENTREX (RESALE) / UNE P CENTREX SERVICE REQUEST –
Sheet 29-31

Interdepartmental Station Worksheet -

The Centrex Service Interdepartmental Station Worksheet is the primary ordering document for Centrex service station arrangements. Because of its interdepartmental use, the need for accuracy is paramount and cannot be overemphasized.

The following information should be populated:

- Negotiator name- Enter the Account Team/CRSG/CLEC Care representative name and a check mark in the appropriate box, telephone number.
- Customer name, Location and Listed Directory Number (LDN)
- Station telephone numbers. These are grouped as much as possible, i.e. customer requests 10 stations be equipped identically (i.e. features, payment plan, location etc.). In the box enter 321-1010 - 321-1019.
- Departmental Identifier – Applicable only to BellSouth Centrex (Resale) Service. Enter the DI code as provided by the BellSouth Centrex (Resale) service subscriber (8 alpha-numeric code).
- Private Facility -list all private facilities: (i.e. FX, Tie lines etc.)
- Secondary Location/Different Premises Address – Populate this field when a line is being added or extended to an address other than the main address this field should be populated.
- Extension Location – provides the actual location of the extension (i.e. suite, room etc).

Station Links/Ports

• For UNE P Centrex enter a check mark and the appropriate **Unbundled Centrex Port 2-Wire Voice USOC. (UEP++)**

- Note: The **fourth** character of the port USOC for UNE P is:
Y=Basic Local Area
Q=Alabama, Kentucky, Louisiana, Mississippi, Tennessee
H=Georgia, Florida, South Carolina

**BellSouth Centrex (Resale)/UNE P Centrex Service Request
1AESS RF-3665
Line By Line for CLECS**

U=North Carolina

For BellSouth Centrex (Resale) enter a check mark and the appropriate 4th character to the USOC to indicate the type of station link:

The 4th character will be: F = Flat Rate, R = Measured Rate,
S = Message Rate

Indicate the number of contract months if system has a Rate Stability period (RSP- Rate Stability Period) for Bellsouth Centrex (Resale) only.

Note 1: when a main station link/port is basic the USOCs M4L_A (BellSouthCentrex Resale) and UEP_A (UNE P Centrex) should be used.

Note 2: when a main station link/port terminates in 800 service the USOCs M4L_B (Bellsouth Centrex Resale) or UEP_B (UNE P Centrex) should be used.

Note 3: when a main station link/port terminates in 800 service in a different wire center the USOCs M4L_Z (Bellsouth Centrex Resale) or UEP_Z (UNE P Centrex) should be used.

Note 4: When a main station line is terminated in Lightgate, or Megalink USOC M4L_9 (BellSouth Centrex), UEP_9 (UNE P Centrex) is used.

Note 5: When a main station line is terminated in lightgate, Megalink or an equivalent service for 800 Service Termination use:

BellSouth Centrex use M4L_2 USOC

UNE P Centrex use UEP_2

The 800 Service number should be added in the Notes column.

Note 6: The following features require a Caller ID Link:

- Caller ID Main Station Link/Port
- Caller ID Deluxe & Calling Name Delivery features

The Caller ID USOCs are: M4L_H BellSouth Centrex (Resale) and UEP_H for UNE P Centrex.

Note: Caller ID requires Class type signaling which utilizes FSK (Frequency shift key signaling).

Note 7: When a main station link is in a different serving wire center the USOCs M4L_M or UEP_M should be used.

Station Links in a Different Serving Wire Center - Enter SLA number, quantity of Inter office channels, NXX of each C.O.

CTX

Enter the Common Block Number associated with the line.

CAT

Enter the appropriate Access Treatment Code (CAT) associated with the line.

**BellSouth Centrex (Resale)/UNE P Centrex Service Request
1AESS RF-3665
Line By Line for CLECS**

PIC & LPIC

Enter the 4 digit carrier number to which the station line(s) has access. The carrier number is provided by the Negotiator.

PLNC

Enter the appropriate Plan Code FID. See following pages for Plan Code FID data. The Plan Code FID will be used to identify the local usage plan for Centrex customers. It will follow the follow a measured link USOC. It will also be required in Florida, Georgia and South Carolina following a message link to identify the message plan. In Louisiana it will follow a flat rate link if LOS-A is selected.

- Measured
- Message (FL & GA)
- Flat (Louisiana - If LOS-A is chosen)

General Format for the new plan code FID: /PLNC ?MSRXXYY

? = State code (i.e., A = Alabama, F = Florida)
MSR = Service code
XX = Measured service type
YY = rate indicator

Plan Codes to Support BellSouth Centrex (Resale)/UNE P Centrex

Alabama Options For BellSouth Centrex (Resale)

Area calling service
Option 1 capped AMSRBA43
Option 1 uncapped AMSRBE43
Option 2 capped AMSRBB43
Option 2 uncapped AMSRBF43

**Alabama Options For UNE P Centrex: Area calling service Option 1 capped
AMSRBA43**

LOUISIANA OPTIONS For BellSouth Centrex (Resale)

LOS-B Option 1 capped LMSRDC61
LOS-B Option 2 capped LMSRDE61

LOS-A Flat rate LMSRAR33 (measured in expanded area)

**LOUISIANA OPTIONS For UNE P Centrex: LOS-B Option 1 capped
LMSRDC61**

**BellSouth Centrex (Resale)/UNE P Centrex Service Request
1AESS RF-3665
Line By Line for CLECS**

LOS-A Flat rate LMSRAR33 (measured in expanded area)

MISSISSIPPI OPTIONS For BellSouth Centrex (Resale)

Area Calling plan
Option 1 capped MMSRAH18
Option 2 capped MMSRAG18

Enhanced Area calling plan
Option 1 capped MMSRDM63
Option 2 capped MMSRDQ63

Volume Usage Plans MMSRBW18

MISSISSIPPI OPTIONS For UNE P Centrex:: Area Calling plan- Option 1 capped MMSRAH18

KENTUCKY OPTIONS

Area calling plan
Without LUD KMSRER79
With LUD KMSRFR79
Premium KMSRES79

KENTUCKY OPTIONS For UNE P Centrex: Area calling plan-Without LUD
KMSRER79

TENNESSEE OPTIONS For BellSouth Centrex (Resale)

RegionServ (existing plan)
Standard TMSREE66
Discount TMSREF66

TENNESSEE OPTIONS For UNE P Centrex: RegionServ (existing plan)-Standard
TMSREE66

FLORIDA OPTIONS For BellSouth Centrex (Resale)

- Local Calling plus and extended calling service will be
- Offered. The FID ZLCP will be used to bill these two services.
- Optional extended area service will be provisioned via additive USOCs with
normal link USOCs.

Message Plan code FMSRC019 *
*6th character is zero (0)

BellSouth Centrex (Resale)/UNE P Centrex Service Request
1AESS RF-3665
Line By Line for CLECS

The Class Of Service will be Measured whenever a Local Calling Plan is selected except LOS-A in Louisiana, which uses a Flat class of service. The Message class of service will apply when Message service is selected, where applicable. (BCOS will display the calling plan name in lieu of the word measured as a rate type.)

-In FL, GA, SC a plan code is required for Message.

-In LA if LOS-A is selected it uses a Flat class of service and a flat link/port.

Usage Package Additive USOCs For Calling Plans

In AL, KY, LA, MS, TN and SC an additive USOC is required per NAR for Calling Plans. The USOCs are as follows:

ALABAMA

Area calling service For BellSouth Centrex (Resale)

Option 1	UPPE1
Option 2	UPPS2

ALABAMA Area calling service For UNE P Centrex: Option 1 - UPPE1

Note: Package USOCs are the same for capped/uncapped

LOUISIANA For BellSouth Centrex (Resale)

LOS-B Option 1	UPPEL
LOS-B Option 2	UPPDL
LOS-A Flat rate	UPPBL

LOUISIANA For UNE P Centrex :

LOS-B Option 1 - UPPEL
LOS-A Flat Rate -UPPBL

Note: Package USOCs are the same for capped/uncapped

MISSISSIPPI For BellSouth Centrex (Resale)

Area Calling Plan

Option 1 capped	UPPO1
Option 2 capped	UPPO2

Enhanced Area Calling Plan

Option 1 capped	UPP1E
Option 2 capped	UPP2S

MISSISSIPPI For UNE P Centrex : Area Calling Plan- **Option 1 capped**

**BellSouth Centrex (Resale)/UNE P Centrex Service Request
1AESS RF-3665
Line By Line for CLECS**

UPPO1

KENTUCKY For BellSouth Centrex (Resale)

Area Calling Plan
With LUD UPPMA
Premium BREKX

KENTUCKY For UNE P Centrex: Area Calling Plan- with LUD UPPMA

SOUTH CAROLINA For BellSouth Centrex (Resale)

Area Plus Service
20% discount B2P
50% discount B5P

TENNESSEE For BellSouth Centrex (Resale)

RegionServ
Discount usage UPPMR

-The other states do not have an additive USOC.

TENNESSEE For UNE P Centrex: RegionServ - Discount usage UPPMR

-The other states do not have an additive USOC.

Note: Uncapped is needed in Alabama for hotel/motel and hospital. Uncapped plans are not applicable to universities.

LINE BY LINE INSTRUCTIONS FOR: RF-3665

BELLSOUTH CENTREX (RESALE) / UNE P CENTREX SERVICE REQUEST – Sheet 31

Add one loop UECS1 (NON-Design) or UECS2 (Design) and one intercom USOC URECS for each UNE P Centrex Port requested.. Enter the quantity next to the appropriate USOC.

LINE BY LINE INSTRUCTIONS FOR: RF-3665

BELLSOUTH CENTREX (RESALE) / UNE P CENTREX SERVICE REQUEST – Sheet 32

Bridged Links

If the link/Port has an extended bridged link (extension of link/port into a different wire center), enter the quantity of bridging that applies. If this station link has an extension (bridged/extended bridged link) check the appropriate USOC and indicate DPA

**BellSouth Centrex (Resale)/UNE P Centrex Service Request
1AESS RF-3665
Line By Line for CLECS**

(Different Premise Address) number.

**LINE BY LINE INSTRUCTIONS FOR: RF-3665
BELLSOUTH CENTREX (RESALE) / UNE P CENTREX SERVICE REQUEST –
Sheet 33-36**

Enter the Issue date class of service negotiator name, number. Also populate and station telephone number including hunting and terminal numbers. If numbers are being reused, leave this field blank.

Standard Selectable Features Enter a check mark beside the appropriate Standard Selectable Features. Enter the appropriate file data, if applicable.
Note: All UNE P ports with standard features must carry the USOC UEPVF per port.

**LINE BY LINE INSTRUCTIONS FOR: RF-3665
BELLSOUTH CENTREX (RESALE) / UNE P CENTREX SERVICE REQUEST –
Sheet 37**

Optional Features

Enter a check mark beside the appropriate Optional-Additional features for BellSouth Centrex Resale or UNE P.

Note: When ordering UNE P optional features the features below will carry a standard vertical feature USOC UEPVF per port:

Assume Dial 9: M2DDA
Music On Delay: M56PS, M56P1

The UNE P Optional Features below will carry a select vertical feature USOC UEPVS:
Automatic Route Selection (ARS) BASIC: M2HM3,
ARS DELUXE CENOB: CENOC

**LINE BY LINE INSTRUCTIONS FOR: RF-3665
BELLSOUTH CENTREX (RESALE) / UNE P CENTREX SERVICE REQUEST –
Sheet 38-41**

Enter the Issue date class of service negotiator name and number and station telephone number (if numbers are being reused other leave blank) including hunting and terminal numbers.

When the Centrex has Centrex control this page should be completed. All applicable features that are to be added or removed should be checked.

**BellSouth Centrex (Resale)/UNE P Centrex Service Request
1AESS RF-3665
Line By Line for CLECS**

Note 1: If a customer selects Centrex Control all lines in the system must be controllable except lines in a multi-line hunt group.

Note 2: BellSouth Centrex (Resale) ISDN is available with Centrex Control.

CRSG must fill out the Initialization forms.

BellSouth Centrex (Resale)/UNE P Centrex Service Request
1AESS RF-3665
Line By Line for CLECS

LINE BY LINE INSTRUCTIONS FOR: RF-3665
BELLSOUTH CENTREX (RESALE) / UNE P CENTREX SERVICE REQUEST –
Sheet 42

Secondary Location Address (SLA)/Different Premises Address (DPA) - Use this page to show all Secondary Location/Different Premises Addresses.

Secondary Location Address (SLA) - When a main station line is located on premises other than the main listed address, that location is designated as the Secondary Location Address.

Different Premises Address (DPA) - When a main station line is extended to a different address, that location is designated as the Different Premises Address.

Distant Address Street Address - Enter the street address of the distant location.

No. (ID) - Enter the SLA or DPA identifier.

Telephone Number - Enter the telephone number at the SLA or the TN being extended to a DPA.

Interoffice mileage – CRSG enter the miles between the Centrex central office and the LSO of the SLA/DPA.

**BellSouth Centrex (Resale)/UNE P Centrex Service Request
1AESS RF-3665
Line By Line for CLECS**

LINE BY LINE INSTRUCTIONS FOR: RF-3665
BELLSOUTH CENTREX (RESALE) / UNE P CENTREX SERVICE REQUEST –
Sheet 43

Automatic Number Referral

Enter customer name, LDN, Date, and PON at the top of the page.

Use this page to list TNs (telephone numbers) being removed from the Common Block for Automatic Number Referral (partial or complete disconnect).

In the 1AESS, numbers must be removed from the Common Block in order for calls to receive a referral message upon disconnect..

List the telephone numbers to be added or removed from the Common Block , CTX number, due date of the order and the number to which calls are referred Check if TNs are being added or removed. CRSG will fax this form to the NISC-CTG.

If numbering previously disconnect with Automatic Number Referrral should need to be restored to service, they must be re-established in the Common Block. Make a note to this effect in the Remarks Section.