AT&T Facility Portal Access Instructions
5/27/2025

The AT&T Facility Portal provides access to AT&T solely owned and jointly owned pole data in California and Nevada. This pole data is available to the following groups: California Public Utilities Commission Staff, California state and local government officials, Major Pole Owners, and 3rd Party Attachers (requires an active structure access agreement with AT&T).

Definitions:

"3rd Party Attacher" means an entity that has a valid structure access agreement with AT&T, as well as its current, authorized employees and/or agents.

"California Public Utilities Commission Staff" means a current, authorized Staff member of the California Public Utilities Commission.

"California State or Local Government Official" means the State of California or a California municipality, as well as their respective, current, authorized employees and/or agents.

"Major Pole Owner" means a Pacific Gas & Electric, Southern California Edison, San Diego Gas & Electric, or Frontier Communications, as well as their respective, current, authorized employees and/or agents.

Requesting Access

To request access to the AT&T Facility Portal, please provide the following information:

- Reason for request
- Completed AT&T Facility Portal Access Agreement
- 3rd Party Attachers must submit a completed Letter of Authorization if one is not already on file with AT&T

Send via email using the subject line "Facility Portal access request" to the appropriate mailbox listed below based on the access group that you are associated with:

- California Public Utilities Commission Staff = REGTSS@att.com
- California State and Local Government Official = REGTSS@att.com
- Major Pole Owner = g02361@att.com
- 3rd Party Attachers = g10207@att.com

AT&T will review the request to ensure the user is authorized to access the AT&T Facility Portal and, if approved, will provide instructions for accessing the AT&T Facility Portal.