

Term	Acronym	Definition
Access Customer Name Abbreviation	ACNA	Three-letter code assigned by Bellcore to carriers for identifying the owner of a billing account.
Access Daily Usage File	ADUF	An optional file offered by AT&T to CLECs that provides electronic billing data for billable messages. ADUF provides the CLEC with daily information of end users' originating and terminating access carrier messages.
Account Attribute		Field Identifiers (FIDs) and indicators that identify how an account will be billed or processed through the billing system.
Alternative Local Exchange Carrier	ALEC	See CLEC.
Area Code		A three digit code used when making calls outside of one's calling area. It is also referred to as an NPA (Number Plan Area) Code.
Basic Class of Service	BCS	The type of service (USOC) to which the customer subscribes at the earning number level. Based on the USOC, the service order-rating job assigns a three-character service code for rating and classifying the service on a broader scale.
Bell Operating Company	BOC	A company that provides telecommunication services within a regional area. AT&T is an example of a BOC.
BellSouth Industrial Billing System	BIBS	BIBS is the prior usage rating engine for Unbundled Network Elements (UNE) Usage. IBS is the current usage rating system.
Billing Cycle		The cycle begins when Service Orders, Miscellaneous Input, and Usage are available for processing. The cycle includes the processing, rating and posting of activity and usage and the generation of bills to be rendered. Typically, the CRIS cycle is the point at which it becomes billing period oriented.
Billing Data Tape	BDT	CBOS standard record layout
Billing Telephone Number	BTN	The FID used to identify the account to which usage for a charge number should be billed. Also, a billing process that allows all charges for one or more earning numbers to be billed to a main number (within the same processing site).
CABS Billing Output Specifications (CBOS) Standards	CBOS	Guidelines with formats for billing usage.
Carrier Access Billing System	CABS	A computer-based system for maintaining records of toll usage and tariff information, updated daily from service orders, payments and adjustments. CABS produces billing information for access charges associated with interLATA calls.
Carrier ID	CIC	A three or four digit code that is assigned by Telcordia to identify each interexchange carrier.
Central Office	CO	The facility at which a customer's local or long distance call is switched and routed to the trunk lines which will direct it to the called number.
Charge Number		The number under which usage may be recorded.

*continued on next page*

Term	Acronym	Definition
Common Language Location ID	CLLI	This is used by Network to identify the physical location of recording offices.
Competitive Local Exchange Carrier	CLEC	A telecommunications company competing for the same Local customer market as an Incumbent Local Exchange Carrier (ILEC).
Customer Records and Information System	CRIS	A computer-based system employing a central computer file for maintaining records of customer service and equipment, updated daily from inputs, such as service orders, payments, adjustments, and tolls. The purpose of this system is to produce customer bills and reports.
Customer Service Record	CSR	Complete listing of all services, equipment, and billing information of each customer's account. The CSRs are kept by the Customer Operations Units (COUs) as the official record of a customer's account.
Customized Large User Bill	CLUB <sup>®</sup>	An option for large customers to have their bill printed on 8 ½" by 11" blue paper and sorted by options chosen by the customer.
Directory Assistance	DA	Services such as telephone number listings which are provided to callers by the Operator Services Department.
Diskette Analyzer Bill	DAB <sup>™</sup>	Standard or CLUB <sup>®</sup> bills available with software to input to a customer's PC. DAB <sup>™</sup> allows customers to quickly and efficiently compile, monitor and analyze their AT&T CRIS bill. Available in 3.5" diskette, CD-ROM or through File Transfer Protocol (FTP)
Earning Number		An alphanumeric number that earns revenue. Earning numbers are organized in telephone number format. This is the number under which a customer's service is provided.
Electronic Data Interchange	EDI	The automated exchange of business transactions (CLUB <sup>®</sup> bills) in a standard format and structure between computers.
Electronic Toll Collection System	ETCS	An automatic (electronic) switch polling system.
End Office	EO	A BOC switching system within a LATA where customer's station loops are terminated for purposes of interconnection to each other and to trunks.
Enhanced Billing Services	EBS	A field organization that exists in all AT&T states that handles CLUB <sup>®</sup> billing, DAB <sup>™</sup> , RSB, EDI, CEPS, etc. Members of this group meet with complex business customers to develop billing solutions for their companies.
Exchange Message Interface	EMI	Telcordia standard for message record (see EMR; used interchangeably).
Expanded Message Record	EMR	A standard format for toll call details which replaced the 80 column card format. The length of the record may be up to 175 characters.
Facility-Based CLEC		A Competitive Local Exchange Carrier who owns his switch, NPA-NXX and RAO code who interconnects into the AT&T network.
Feature Group D	FGD	The Equal Access Connections is a trunk side switched access connection.

*continued on next page*

Term	Acronym	Definition
Field Identifier	FID	A code used to identify a billing preference or attribute of a customer's account.
Incumbent Local Exchange Carrier	ILEC	One of the original seven baby bell companies created during divestiture in 1984.
Interconnection		The process of connecting one local telephone network to another so that customers of each network can call one another. The networks can either be competing with one another for customers or simply be serving different, adjacent territories.
Interexchange Carrier	IC or IXC	Carriers that provide connections between LATAs and serving areas. In some states the IC is also allowed to transport intraLATA traffic.
Line Information Database	LIDB	Maintains calling card verification data by AT&T and other RBOCs. IXCs contract with the RBOCs for this service.
Local Exchange Carrier	LEC	A carrier that handles intraLATA traffic. The LECs are identified by a four digit numeric code known as the LPIC code.
Local Presubscribed Interexchange Carrier	LPIC	A designation made by customers to identify a Local Exchange Carrier (LEC) which will handle their intraLATA traffic. The LECs are identified by a four digit numeric code known as the LPIC code.
Master Billing Account (Q Account)		An account required before a CLEC can order UNE services.
Message		A computer record that contains detailed information about a telephone call, such as the originating and terminating telephone numbers, the start date and time, and the ending date and time.
Network Elements		The various pieces that make up the local phone network which are required to deliver phone calls from one point to another. Some of the elements include: the local loop, the central switch, and the trunk lines.
Non-recurring Charges		One time charges.
Number Portability		<u>Interim</u> - Allows a subscriber to change its local service provider and retain its phone number. This service provides an interim procedure until long term local number portability is deployed. The interim procedures are intended to make it possible for LECs to acquire customers in the near term future without having to overcome the competitive disadvantage of requiring a directory number change. <u>Local</u> - Allows a subscriber to change its local service provider and retain its phone number.
Numbering Plan Area	NPA	A three character numeric code that indicates the calling area in which the call originated or terminated. The NPA is used in conjunction with the NXX to determine the end office.
NXX		A three character numeric code that indicates the central office in which the call originated or terminated. The NXX is used in conjunction with the NPA to determine the end office.

*continued on next page*

Term	Acronym	Definition
Operating Company Number	OCN	Code used to identify a telephone company.
Optional Daily Usage File	ODUF	An optional file of compiled messages (or copies of messages) exchanged from AT&T to a CLEC.
Other Local Exchange Carrier	OLEC	See CLEC.
Port		Connection to the end office switch. The port offers vertical services.
Port/Loop Combo		The entire path from the premise to the end office switch. These also offer vertical services like Call Waiting, Call Forwarding, and Caller ID.
Purchase Order Number	PON	A customer generated alphanumeric item (up to 16 characters), that appears on the first line of the "Other Charges and Credits" detail. It is used to identify the customers unique purchase order or requisition number that authorizes the issuance of this requestor supplement.
Recurring Charges		Repeat charges.
Revenue Accounting Office	RAO	AT&T billing system processing site.
Service Order	SO	The customer's original request for service.
Service Order Number	SON	A system generated alphanumeric indicator (up to 10 characters) that appears on the first line of the "Other Charges and Credits" detail. It is used to identify the service orders that were placed in the billing period.
Switch		Same as central office, i.e., the facility at which a customer's local or long distance call is switched and routed to the trunk lines which will direct it to the called number.

*continued on next page*

Term	Acronym	Definition
Switched Access		Access, via the local network, to the end users served by the network. Switched access is purchased by the interexchange carrier from the local exchange company.
Trunk		A communication connection between two switching systems that is used for establishing an end to end connection.
Unbundled Elements		Individual components of the local phone network. The Telecommunications Act requires AT&T to also sell components of the local phone network separately, so that companies wanting to enter the local market can buy only the service they need.
Unbundled Network Elements	UNE	The Unbundled Network Elements allows a CLEC to purchase portions or parts of BST services. Once the services are purchased, the CLEC groups different services together and offers them to their end users.
Uniform Service Order Code	USOC	A standardized method of coding used on service orders and equipment records to identify items of service and equipment. A USOC is a three to five character alphanumeric code.