

**CONNECT:Direct™  
Overview**

CONNECT:Direct™ is the file transfer software used by AT&T to provide data exchange services to the CLECs. CONNECT:Direct™ is a product of Sterling Commerce, Inc. For more information on CONNECT:Direct™ software go to Sterling Commerce’s Web site at: [www.sterlingcommerce.com](http://www.sterlingcommerce.com).

This section describes the procedures for requesting and testing CONNECT:Direct™ as the delivery option for the Electronic Daily Usage Files provided by AT&T. Application testing is required in addition to the CONNECT:Direct™ connectivity testing.

**Platforms**

AT&T supports the following platforms for CONNECT:Direct™

|               |            |            |             |
|---------------|------------|------------|-------------|
| <b>SNA</b>    | IBM MVS    | DEC VAX    | IBM RS/6000 |
|               | IBM OS/400 | IBM VSE    | SUN Unix    |
| <b>TCP/IP</b> | IBM MVS    | TANDEM     | IBM RS/6000 |
|               | HP Unix    | Windows NT | SUN Unix    |
|               | OS/400     | Windows 95 |             |

**Note:** CONNECT:Direct™ for MS-DOS is no longer supported by AT&T.

**Options**

The CLEC can connect to AT&T via CONNECT:Direct™ either by LAN-to-LAN or by Dial-up.

**CONNECT:Direct™  
LAN-to-LAN  
Option**

If the CLEC chooses to receive their Electronic Daily Usage Files through CONNECT:Direct™ LAN-to-LAN, the connectivity must be tested to verify that the CLEC can receive data files sent from AT&T.

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**Prerequisites**

Several steps must be completed BEFORE the connectivity testing process can begin. The CLEC must have performed the necessary steps to establish a communication pathway on its end and must:

- Have CONNECT:Direct™ software installed
- Have LAN-to-LAN connectivity between the CLEC and AT&T

**Note:** AT&T strongly recommends that the CLEC purchase Sterling Commerce, Inc.'s Maintenance Agreement for Vendor Assistance.

**Testing Procedures**

The following table describes the general connectivity testing procedures for CONNECT:Direct™ LAN-to-LAN:

| Task | Action   |
|------|--|
| 1    | The CLEC contacts it's AT&T Account Team Member to request information on the CONNECT:Direct™ LAN-to-LAN delivery option.  |
| 2    | The CLEC completes the CONNECT:Direct™ Connectivity Questionnaire (Attachment E at the end of this section) and sends it to the AT&T ODUF SME. This will provide AT&T with basic information to set up the connectivity test.  |
| 3    | An initial conference call between AT&T and the CLEC's technical personnel is scheduled at a time and date mutually agreed upon.   |
| 4    | During the initial conference call all the technical details and requirements for CONNECT:Direct™ will be discussed. AT&T and the CLEC will agree on the connectivity testing start date and schedule a conference call to perform this testing.   |
| 5    | AT&T sends the CLEC a written summary of the technical details and requirements discussed during the initial conference call.  |
| 6    | The connectivity test will take place during a conference call between AT&T and the CLEC's technical personnel. This test is performed to verify that the CLEC can receive data files sent by AT&T via CONNECT:Direct™ . During the test, AT&T will verify with the CLEC that the test file received is identical in size and format to the file sent. |
| 7    | Once the connectivity test is successfully completed, the CLEC will receive written notification from AT&T via e-mail confirming the success of the test.  |
| 8    | Once the connectivity testing is complete, the application testing (described in the ADUF and ODUF sections of this document) can begin.   |

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**CONNECT:Direct™****Dial-up  
Options**

If the CLEC chooses to receive their Electronic Daily Usage Files through CONNECT:Direct™ Dial-up, its Dial-up networking must be tested to verify that the CLEC can download data files posted on AT&T's network.

**Prerequisites**

Several steps must be completed BEFORE the connectivity testing process can begin. The CLEC must have performed the necessary steps to establish a communication pathway on its end and must:

- Have the CONNECT:Direct™ software installed
- Have a PC with modem
- Have Dial-up Networking
- Have AT&T issued Secure ID Card

**Note:** AT&T strongly recommends that the CLEC purchase Sterling Commerce, Inc.'s Maintenance Agreement for Vendor Assistance.

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**Testing Procedures**

The following table describes the general connectivity testing procedures for CONNECT:Direct™ Dial-up:

| Task | Action   |
|------|--|
| 1    | The CLEC contacts AT&T Account Team Member to request information on the CONNECT:Direct™ Dial-up option and obtain a AT&T issued Secure ID Card if needed.   |
| 2    | The CLEC completes the CONNECT:Direct™ Connectivity Questionnaire (Attachment E at the end of this section) and sends it to the AT&T ODUF SME. This will provide AT&T with basic information to set up the connectivity test.  |
| 3    | An initial conference call between AT&T and the CLEC's technical personnel are scheduled at a time and date mutually agreed upon.  |
| 4    | During the initial conference call, all the technical details and requirements will be discussed. AT&T and the CLEC will agree on the connectivity testing start date and schedule a conference call to perform this testing.  |
| 5    | AT&T sends the CLEC a written summary of the technical details and requirements discussed during the initial conference call.  |
| 6    | Since the CLEC has chosen the Dial-up option, AT&T sends the CLEC the following: <ul style="list-style-type: none"> <li>• A SecurID card to allow access to the AT&amp;T network</li> <li>• The "CONNECT:Direct™ or CARE In-Dial Remote Access Instructions"</li> <li>• Information on the Dial-up number, passwords, etc.</li> </ul>  |
| 7    | The connectivity test will take place during a conference call between AT&T and the CLEC's technical personnel. This test is performed to verify that the CLEC can download via CONNECT:Direct™ the data files posted by AT&T. During the test, AT&T will verify with the CLEC that the test file downloaded is identical in size and format to the file posted on the AT&T network. |
| 8    | Once the connectivity test is successfully completed, the CLEC will receive written notification from AT&T via e-mail confirming the success of the test.  |
| 9    | Once the connectivity process is complete, the application testing (described in the ADUF and ODUF sections of this document) can begin.   |

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**Getting Help**

Support for CONNECT:Direct™ may be obtained 24 hours a day, 7 days a week, by calling 205-444-2912.