

**J and N Bills -
Overview**

J and N bills are specific bill formats that are used to bill UNE ports, port loop combos and non-design loops.

**J and N
Billing Period**

J and N bills are produced on the CRIS bill periods. There are 20 CRIS billing periods.

The following billing periods occur on the following days of the month:

- First
- Second
- Fourth
- Fifth
- Seventh
- Eighth
- Tenth
- Eleventh
- Thirteenth
- Fourteenth
- Sixteenth
- Seventeenth
- Nineteenth
- Twentieth
- Twenty-second
- Twenty-third
- Twenty-fifth
- Twenty-sixth
- Twenty-eighth
- Twenty-ninth

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**UNE CABS
Bills
Section
Overview**

The following is a list of all the sections which apply to the UNE CABS bills.

Section	Description	Bill Types
Remittance Page	<ul style="list-style-type: none"> The page the customer mails along with its payments to the Payment Remittance Office (PRO) for processing. It contains the Total Amount Due and Due by Date. 	Applies to all bill types.
Summary of Access Charges	<ul style="list-style-type: none"> The following section gives a summary of the charges contained in the bill. 	Applies to both J & N bills.
Payment Section	<ul style="list-style-type: none"> Details all payments that have been received since the last billing period. 	Applies to both J & N bills.
Adjustment Section	<ul style="list-style-type: none"> The section of the bill that lists all adjustments, credits, and debits which have been applied since the last billing period. 	Applies to both J & N bills.
Balance Due	<ul style="list-style-type: none"> The following section of the bill contains the total balance due for the billing cycle. 	Applies to both J & N bills.
Late Payment Section	<ul style="list-style-type: none"> Calculates the late payment fees that are due on this billing period. 	Applies to both J & N bills.
Other Charges and Credits (OC&C) Section	<ul style="list-style-type: none"> Includes all service order related and manual OC&Cs that have been produced since the last billing period. 	Applies to both J & N bills.
Usage Section	<ul style="list-style-type: none"> Gives a detailed view of the usage that was processed for an EO. The bill page takes the minutes of use or messages depending on the type of traffic and applies the rate elements. The Summary of Usage Charges summarizes by rate elements the quantity and revenue for that EO. 	Applies to J bill.

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Section	Description	Bill Types
Facility Access Circuit Listing	<ul style="list-style-type: none">This section shows the total monthly usage charges for all the circuits that the customer ordered, broken out by circuit ID. The corresponding detail associated with this information can be found on the accompanied CSR.	Applies to N Bill
Detail of Taxes Section	<ul style="list-style-type: none">Gives the details of all taxes, which apply to the bill.	Applies to both J & N bills.
Bill Index	<ul style="list-style-type: none">Gives an index of the bill by page number.	Applies to all bill types however the format and content can be specific to the bill type.

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**Sections Common
To Both J and
N Bills**

The following sections are common to both the J and N bills.

- Remittance Page
- Summary of Charges - Determine the description and location
- Payments and Adjustments
- Balance Due
- Late Payment
- Other Charges and Credits
- Taxes

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Remittance

Page

This is the page the customer mails along with its payments to the Payment Remittance Office (PRO) for processing. It contains the following sections:

1. Total Amount Due – This is the total outstanding balance as of the latest billing cycle.
2. Return Address – This is PRO office to which the payment is mailed.
3. Correspondence Address – This is the address to send the correspondence.



BILL NO 305 Q82-NNNN NNN
BILL DATE APR 22, 2000

<CUSTOMER NAME>
<ADDRESS>
<CITY> <STATE> <ZIP CODE>

RETURN DOCUMENT

BILLING INQUIRIES CALL (800) 721-8127

TELCO USE: MAIL GROUP 1

BALANCE DUE BY INVOICE - PLEASE INDICATE AMOUNT REMITTED FOR EACH INVOICE

	INVOICE NUMBER	AMOUNT DUE	AMOUNT REMITTED
Due by May 2	305 Q82NNNNNNN-NNNNN N	9,999.99	
TOTAL AMOUNT DUE		9,999.99	

TO ENSURE PROPER CREDIT AND AVOID POSSIBLE LATE PAYMENT PENALTIES, PLEASE COMPLETE AND RETURN THIS DOCUMENT WITH YOUR PAYMENT TO:

1

AT&T PRO - IBS
P.O. BOX 33009
CHARLOTTE, NC
28243 -0001

2

PLEASE SEND ALL OTHER CORRESPONDENCE TO:

ICS - LOCAL BILLING - BHM
600 N. 19TH STREET - 12C1
BIRMINGHAM, AL 35203

3

continued on next page

**Summary
Page**

The following section gives a summary of the charges contained in the bill. Some of the unique features of this section include:

1. Bill Number – The bill number for the J Bill contains the Q account billing account number.
2. Balance Due - This line shows the balance outstanding on the account, net of any payments that have been received during the billing cycle.
3. Late Payments – This line contains the late payment charges that have been applied to the account.
4. Total Current Charges – This line contains the total charges for the current billing cycle.
5. Total Amount Due – This is the sum of – (Balance Due + Late Payment + Total Current Charges).

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General Bill
Layout-
Summary
Page
(Continued)

	BILL NO	904 QNN-NNNN NNN		1
	INVOICE NO	904QNNNNNN-00102		
	BILL DATE	APR 11, 2000		
	OCN NNNN	PAGE 1		
<CUSTOMER NAME 1> <CUSTOMER NAME 2> <ADDRESS 1> <ADDRESS 2> <CITY> <STATE> <ZIP CODE>				
BILLING INQUIRIES CALL (800) 773-4967		FOR TELCO USE: ICSC OFC BS01		
AT&T FACILITY ACCESS BILL				
* * * BALANCE DUE INFORMATION * * *				
TOTAL AMOUNT OF LAST BILL			30,218.85	
PAYMENTS APPLIED - SEE DETAIL			23,443.38CR	
ADJUSTMENTS APPLIED - SEE DETAIL			0.00	
LOCAL		0.00		2
TOTAL BALANCE DUE - SEE DETAIL			6,775.47	
* * * DETAIL OF CURRENT CHARGES * * *				
TOTAL - FLORIDA - 5191				
LATE PAYMENT CHARGES			110.63	3
MONTHLY ACCESS CHARGES				
FROM APR 11 THRU MAY 10			104,764.05	
LOCAL		104,764.05		
OTHER CHARGES AND CREDITS - SEE DETAIL			81,595.71	
LOCAL		81,595.71		
TAXES - SEE DETAIL			2.16	4
TOTAL CURRENT CHARGES * DUE BY MAY 3 *			186,361.92	5

	TOTAL AMOUNT DUE		193,248.02	

continued on next page

Payments and Adjustments

The following sections of the bill contain the payments and adjustments that have been applied to the bill.

BILL NO	615 QNN-NNNN NNN
INVOICE NO	615QNNNNNNN-NNNNN
BILL DATE	APR 22, 2000
OCN NNNN	PAGE 2

* * * DETAIL OF PAYMENTS APPLIED * * *

INVOICE NO 615QNNNNNNN-NNNNN	
APR 24 00 CASH PAYMENT	9,889.18CR

TOTAL PAYMENTS APPLIED	9,889.18CR

Balance Due

The following section of the bill contains the total balance due for the billing cycle.

BILL NO	615 QNN-NNNN NNN
INVOICE NO	615QNNNNNNN-NNNNN
BILL DATE	APR 22, 2000
OCN NNNN	PAGE 3

* * * DETAIL OF BALANCE DUE * * *

INVOICE NO 615QNNNNNNN-NNNNN	
PREVIOUS BALANCE	9,889.18
PAYMENTS APPLIED	9,889.18CR

BALANCE DUE	0.00
TOTAL BALANCE DUE	0.00

continued on next page

**Late Payments
Section**

The following section details the late payments that have been applied to the bill.

BILL NO	904 QNN-NNNN NNN
INVOICE NO	904QNNNNNN-00102
BILL DATE	APR 11,2000
OCN NNNN	PAGE 4

* * * DETAIL OF LATE PAYMENT CHARGES * * *

LATE PAYMENT CHARGE BASE AMOUNT.	6,775.47
LOCAL	
02/11/00-03/10/00 - 28 DAYS	6,775.47
	110.63
TOTAL LATE PAYMENT CHARGE FOR BASE AMOUNT	110.63

TOTAL LATE PAYMENT CHARGES.	110.63

continued on next page

**Other Charges
and Credits
Section**

The following details the non-recurring charges and credits that have been applied to the bill.

1. Service Order Number – This is a system-generated, up to 12 character, alphanumeric indicator that appears on the first line of the group of OC&Cs associated with a service order.
2. Purchase Order Number (PON) – This is a customer-generated, up to 16 character alphanumeric indicator, that appears on the first line of the OC&C grouping. It is used to identify the customer's unique purchase order or requisition number that authorizes the issuance of this request or supplement. If the service order activity is AT&T generated, the Purchase Order field will not be populated.
3. Telephone Number – This service order is related to this master Q account, BTN number and occurred on the earning telephone number.
4. USOC - This is up to a five-character alphanumeric code that is used to identify a particular service or equipment offered under tariff and or contract. These USOC codes appear along with a description of the service.
5. Net Effect – This shows how this OC&C affected the customer monetarily, by fractional and or one-time charges. It also reflects the total billing for this OC&C grouping.
6. State Total – This line shows the total service OC&C activity broken out by state.

continued on next page

**Other Charges
and Credits
Section
(Continued)**

		BILL NO	615 QNN-NNNN NNN		
		INVOICE NO	615QNNNNNNN-NNNNN		
		BILL DATE	APR 22,2000		
		OCN NNNN	PAGE 4		
* * * DETAIL OF OTHER CHARGES AND CREDITS * * *					
1			BIP		AMOUNT
3	MAR 24 00	SO C>NNNNNNN	PON LW2318		
4	TELEPHONE NUMBER BTN615QNNNNNNNEARNING TNNNNNNNNNNN				
	ONE TIME CHARGE FOR MISCELLANEOUS ACTIVITY				
	FROM MAR 25 00 THRU APR 21 00				
	LNPXC	1 FCC LOCAL NUMBER PORTABILITY LINE CHARGE - LI			
		NE			
		LOCAL - TN - EC 5185			0.33
	ONE TIME CHARGE FOR MISCELLANEOUS ACTIVITY				
	FROM MAR 25 00 THRU APR 21 00				
	UEG2M	1 PROFESSIONAL SERVICE FEE, BUSINESS ZONE 3			
		LOCAL - TN - EC 5185			18.95
	ONE TIME CHARGE FOR MISCELLANEOUS ACTIVITY				
	FROM MAR 25 00 THRU APR 21 00				
	UEPBL	1 UNBUNDLED EXCHANGE PORT, BUSINESS, MEASURED			
		LOCAL - TN - EC 5185			6.39
	ONE TIME CHARGE FOR MISCELLANEOUS ACTIVITY				
	FROM MAR 25 00 THRU APR 21 00				
	UEPLX	1 UNBUNDLED LOOP VOICE GRADE			
		LOCAL - TN - EC 5185			16.80
	ONE TIME CHARGE FOR MISCELLANEOUS ACTIVITY				
	FROM MAR 24 00 THRU APR 22 00				
	UEPBL	1 UNBUNDLED EXCHANGE PORT, BUSINESS, MEASURED			
		LOCAL - TN - EC 5185			41.50
	ONE TIME CHARGE FOR MISCELLANEOUS ACTIVITY				
	FROM MAR 24 00 THRU APR 22 00				
5	SOMEC	1 CLEC SERVICE REQUEST PROCESSING, PER MECHANIZ			
		ED LSR			
		LOCAL - TN - EC 5185			7.45
	NET EFFECT OF SO C>NNNNNNN				
		PER MONTH	FRACTIONAL	PON NNNNNN	ONE-TIME
		TOTAL - TN - EC 5185			BILLED AMOUNT
		0.00	42.47	48.95	91.42
	APR 14 00	SO C>NNNNNNN	PON NNNNNNNNNNNNNNNN		
	TELEPHONE NUMBER BTN615QNNNNNNNEARNING TNNNNNNNNNNN				
	ONE TIME CHARGE FOR MISCELLANEOUS ACTIVITY				
	FROM APR 14 00 THRU APR 22 00				
	SOMEC	1 CLEC SERVICE REQUEST PROCESSING, PER MECHANIZ			
		ED LSR			
		LOCAL - TN - EC 5185			7.45
	NET EFFECT OF SO C>NNNNNNN				
		PER MONTH	FRACTIONAL	PON NNNNNNNNNNNNNNNN	ONE-TIME
		TOTAL - TN - EC 5185			BILLED AMOUNT
6		0.00	0.00	7.45	7.45
	TOTAL OTHER CHARGES AND CREDITS				
		TOTAL - TN - EC 5185			12,445.80CR

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Detail of Taxes

This section shows the taxes for the billing period by state.

					BILL NO	615 QNN-NNNN NNN
					INVOICE NO	615QNNNNNNN-NNNNN
					BILL DATE	APR 22,2000
					OCN NNNN	PAGE 146
<hr/>						
TOTAL - TENNESSEE - 5185						
* * * DETAIL OF TAXES * * *						
TYPE	MONTHLY ACCESS	USAGE	OTHER	TOTAL		
-----	-----	-----	-----	-----		
FRANCHISE	9.82	0.00	0.00	9.82		
	-----	-----	-----	-----		
TOTAL	9.82	0.00	0.00	9.82		

continued on next page

J Bill**Overview**

The J bill is a particular type of bill format that is primarily used for customers that use specific products such as UNE ports and Port/Loop combos and as a result will only contain local usage.

Some of the exceptions of the J bill include

- Usage Section
- Bill Index

continued on next page

Usage Section

The following section details the local usage for the billing cycle by end office.

1. Local Usage – Only local usage appears on the J Bill.
2. Date Range – This shows the “from” and “through” dates for which the usage was recorded. Normally this is the billing period date ranges.
3. Rate Category – Within this column is a description of the rate elements that apply.
4. Quantity – This column shows the messages that apply to this jurisdiction.

		BILL NO	615 QNN-NNNN NNN	
		INVOICE NO	615QNNNNNNN-NNNNN	
		BILL DATE	APR 22, 2000	
		OCN NNNN	PAGE 45	
***** LOCAL USAGE FOR OFFICE CHTGTNBRDS0 *****				
FEB 22 00 THRU MAR 21 00				
3	4	RATE CATEGORY	QUANTITY	AMOUNT
UNBUNDLED TRANSPORT SHARED TRANSPORT - TN - EC 5185				
LOCAL				
UNDETERMINED ROUTING				
ORIGINATING				
CHTGTNDTDS0 - 005 MILES 2 .000010100 .01				
CHTGTNNSDS1 - 008 MILES 26 .000010100 .01				
CHTGTNRODS0 - 007 MILES 5 .000010100 .01				
CHTGTN09CM1 - 008 MILES 1 .000010100 .01				

TOTAL UT SHRD TRANS 34 .04				
UNBUNDLED TRANSPORT FACILITIES TERMINATION EO TO EO - TN - EC 5185				
LOCAL				
UNDETERMINED ROUTING				
ORIGINATING 32 .000459300 .01				

TOTAL UT F TERM EO-EO 32 .01				
UNBUNDLED TRANSPORT TANDEM SWITCHING - TN - EC 5185				
LOCAL				
UNDETERMINED ROUTING				
ORIGINATING 32 .000784900 .03				

TOTAL UT TANDEM SW 32 .03				
UNBUNDLED TRANSPORT TANDEM SWITCHING - TRUNK PORT - TN - EC 5185				
LOCAL				
UNDETERMINED ROUTING				
ORIGINATING				
EO 32 .000333100 .01				
TEO 32 .000333100 .01				

TOTAL UT TS TRUNK PORT 64 .02				
TOTAL UNBUNDLED TRANSPORT CHARGE - TN - EC 5185 .10				

continued on next page

Detail of Usage
(Continued)

RATE CATEGORY	QUANTITY	RATE	AMOUNT
BILL NO 615 QNN-NNNN NNN INVOICE NO 615QNNNNNNN-NNNNN BILL DATE APR 22,2000 OCN NNNN PAGE 46			
* * * * * LOCAL USAGE FOR OFFICE CHTGTNBRDS0 * * * * * FEB 22 00 THRU MAR 21 00			
INTERSWITCH			
INITIAL	4	.002102500	.01
ADDITIONAL	29	.002102500	.06
TEO			
SINGLE NETWORK			
INTERSWITCH			
INITIAL	4	.002102500	.01
ADDITIONAL	29	.002102500	.06
ACCESS			
TERMINATING			
TEO			
MULTIPLE NETWORK			
INTERSWITCH			
INITIAL	1	.002102500	.01
TOTAL ULS - SWITCH FUNC	68		.16
UNBUNDLED LOCAL SWITCHING - TRUNK PORT			
LOCAL			
ORIGINATING			
EO			
SINGLE NETWORK			
INTERSWITCH	32	.000228700	.01
TEO			
SINGLE NETWORK			
INTERSWITCH	32	.000228700	.01
TOTAL ULS - TRUNK PORT	64		.02
TOTAL UNBUNDLED END OFFICE CHARGES - TN - EC 518518

continued on next page

Detail of Usage
(Continued)

RATE CATEGORY	QUANTITY	RATE	AMOUNT
BILL NO 615 QNN-NNNN NNN INVOICE NO 615QNNNNNNN-NNNNN BILL DATE APR 22, 2000 OCN NNNN PAGE 47			
* * * * * LOCAL USAGE FOR OFFICE CHTGTNRBDS0 * * * * * MAR 22 00 THRU APR 21 00			
UNBUNDLED TRANSPORT SHARED TRANSPORT - TN - EC 5185			
LOCAL			
UNDETERMINED ROUTING			
ORIGINATING			
CHTGTNDTDS0 - 005 MILES	768	.000010100	.04
CHTGTNGZCM1 - 002 MILES	53	.000010100	.01
CHTGTNHTDS0 - 009 MILES	172	.000010100	.02
CHTGTNKHCM1 - 008 MILES	16	.000010100	.01
CHTGTNMACM0 - 008 MILES	22	.000010100	.01
CHTGTNMVDS0 - 013 MILES	49	.000010100	.01
CHTGTNNSCM0 - 008 MILES	21	.000010100	.01
CHTGTNNSDS0 - 008 MILES	33	.000010100	.01
CHTGTNNSDS1 - 008 MILES	6,656	.000010100	.54
CHTGTNNSVMD - 008 MILES	14	.000010100	.01
CHTGTNRBDS0 - 010 MILES	227	.000010100	.02
CHTGTNRODS0 - 007 MILES	631	.000010100	.04
CHTGTNSED0 - 009 MILES	42	.000010100	.01
CHTGTNSMRS5 - 012 MILES	8	.000010100	.01
CHTGTNVVDS0 - 001 MILES	171	.000010100	.01
CHTGTN09CM1 - 008 MILES	194	.000010100	.02
CHTGTN10CM0 - 007 MILES	15	.000010100	.01
CLEVTNMADS0 - 022 MILES	206	.000010100	.05
DCTRNMTRS5 - 042 MILES	81	.000010100	.03
DYTNTNMADS0 - 035 MILES	43	.000010100	.01
JSPRTNMADS0 - 026 MILES	13	.000010100	.01
SDDSTNMARS5 - 018 MILES	181	.000010100	.03
SPBGTNMARS0 - 031 MILES	401	.000010100	.13
SPCYTNMTRS0 - 051 MILES	44	.000010100	.02
ACCESS			
TANDEM			
ORIGINATING			
CHTGTNNS84T - 008 MILES	658	.000010100	.05
TERMINATING			
CHTGTNNS84T - 008 MILES	575	.000010100	.05
TOTAL UT SHRD TRANS	11,294		1.17
UNBUNDLED TRANSPORT FACILITIES TERMINATION EO TO EO - TN - EC 5185			
LOCAL			
UNDETERMINED ROUTING			
ORIGINATING	10,050	.000459300	4.62

CONTINUED

continued on next page

Detail of Usage
(Continued)

				BILL NO	615 QNN-NNNN NNN
				INVOICE NO	615QNNNNNNN-NNNNN
				BILL DATE	APR 22, 2000
				OCN NNNN	PAGE 48
* * * * * LOCAL USAGE FOR OFFICE CHTGTNRDSD0 * * * * *					
MAR 22 00 THRU APR 21 00					
RATE CATEGORY	QUANTITY	RATE	AMOUNT		
TOTAL UT F TERM EO-EO	10,050		4.62		
UNBUNDLED TRANSPORT FACILITIES TERMINATION EO TO TANDEM - TN - EC 5185					
LOCAL					
TANDEM					
ORIGINATING	364	.000459300	.17		
ACCESS					
TANDEM					
ORIGINATING	658	.000459300	.30		
TERMINATING	575	.000459300	.26		
TOTAL UT F TERM EO-TAN	1,597		.73		
UNBUNDLED TRANSPORT FACILITIES TERMINATION TOPS TO EO - TN - EC 5185					
LOCAL					
TANDEM					
ORIGINATING	1	.000459300	.01		
TOTAL UT F TERM TOPS-EO	1		.01		
UNBUNDLED TRANSPORT TANDEM SWITCHING - TN - EC 5185					
LOCAL					
UNDETERMINED ROUTING					
ORIGINATING	10,413	.000784900	8.17		
ACCESS					
TANDEM					
ORIGINATING	658	.000784900	.52		
TERMINATING	575	.000784900	.45		
TOTAL UT TANDEM SW	11,646		9.14		
UNBUNDLED TRANSPORT TANDEM SWITCHING - TRUNK PORT - TN - EC 5185					
LOCAL					
UNDETERMINED ROUTING					
ORIGINATING					
EO	10,413	.000333100	3.47		
TEO	10,050	.000333100	3.35		
TANDEM					
ORIGINATING					
TEO	1	.000333100	.01		

CONTINUED

continued on next page

Detail of Usage
(Continued)

RATE CATEGORY	QUANTITY	RATE	AMOUNT
BILL NO 615 QNN-NNNN NNN INVOICE NO 615QNNNNNNN-NNNNN BILL DATE APR 22,2000 OCN NNNN PAGE 49			
* * * * * LOCAL USAGE FOR OFFICE CHTGTNBRDS0 * * * * * MAR 22 00 THRU APR 21 00			
ACCESS TANDEM ORIGINATING EO	658	.000333100	.22
TERMINATING TEO	575	.000333100	.19

TOTAL UT TS TRUNK PORT	21,697		7.24
TOTAL UNBUNDLED TRANSPORT CHARGE - TN - EC 5185			22.91
UNBUNDLED END OFFICE - TN - EC 5185			
UNBUNDLED LOCAL SWITCHING - SWITCHING FUNCTIONALITY			
LOCAL			
ORIGINATING			
EO			
SINGLE NETWORK			
INTRASWITCH			
INITIAL	419	.002102500	.88
ADDITIONAL	899	.002102500	1.89
INTERSWITCH			
INITIAL	1,457	.002102500	3.06
ADDITIONAL	8,593	.002102500	18.07
MULTIPLE NETWORK			
INTERSWITCH			
INITIAL	132	.002102500	.28
ADDITIONAL	233	.002102500	.49
TEO			
SINGLE NETWORK			
INTERSWITCH			
INITIAL	1,458	.002102500	3.07
ADDITIONAL	8,593	.002102500	18.07
ACCESS			
ORIGINATING			
EO			
MULTIPLE NETWORK			
INTERSWITCH			
INITIAL	718	.002102500	1.51
ADDITIONAL	1,489	.002102500	3.13
TERMINATING			
TEO			
MULTIPLE NETWORK			
INTERSWITCH			
INITIAL	493	.002102500	1.04
ADDITIONAL	985	.002102500	2.07
CONTINUED			

continued on next page

Detail of Usage
(Continued)

1. Total Usage by End Office – Each section concludes with the total usage charges for the end office.

RATE CATEGORY	QUANTITY	RATE	AMOUNT
BILL NO 615 QNN-NNNN NNN INVOICE NO 615QNNNNNNN-NNNNN BILL DATE APR 22, 2000 OCN NNNN PAGE 50			
***** LOCAL USAGE FOR OFFICE CHTGTNBRDS0 ***** MAR 22 00 THRU APR 21 00			
TOTAL ULS - SWITCH FUNC	25,469		53.56
UNBUNDLED LOCAL SWITCHING - TRUNK PORT			
LOCAL			
ORIGINATING			
EO			
SINGLE NETWORK			
INTERSWITCH	10,050	.000228700	2.30
MULTIPLE NETWORK			
INTERSWITCH	364	.000228700	.08
TEO			
SINGLE NETWORK			
INTERSWITCH	10,051	.000228700	2.30
ACCESS			
ORIGINATING			
EO			
MULTIPLE NETWORK			
INTERSWITCH	658	.000228700	.15
TERMINATING			
TEO			
MULTIPLE NETWORK			
INTERSWITCH	575	.000228700	.13
TOTAL ULS - TRUNK PORT	21,698		4.96
TOTAL UNBUNDLED END OFFICE CHARGES - TN - EC 5185			58.52
UNBUNDLED MISCELLANEOUS - TN - EC 5185			
800 ACCESS 10 DIGIT SCREENING			
800 DELIVERY	394	.004000000	1.58
DIRECTORY ASSISTANCE CALL			
COMPLETION	1	.120000000	.12
TOTAL UNBUNDLED MISCELLANEOUS CHARGES - TN - EC 5185			1.70
TOTAL LOCAL USAGE CHARGES FOR OFFICE CHTGTNBRDS0			83.41

TOTAL USAGE CHARGES FOR OFFICE CHTGTNBRDS0			83.41

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continued on next page

**Detail of Usage
(Continued)**

This is a summary of the unbundled usage charges by state.

	BILL NO	615 QNN-NNNN NNN
	INVOICE NO	615QNNNNNNN-NNNNN
	BILL DATE	APR 22,2000
	OCN NNNN	PAGE 144
***** SUMMARY OF UNBUNDLED USAGE CHARGES *****		
TENNESSEE - 5185		
	LOCAL	
TOTAL UNBUNDLED TRANSPORT CHARGES		314.05
TOTAL END OFFICE CHARGES		864.71
TOTAL MISCELLANEOUS CHARGES		61.01
TOTAL USAGE CHARGES		----- 1,239.77

This is a summary of the unbundled usage charges for all states.

	BILL NO	615 QNN-NNNN NNN
	INVOICE NO	615QNNNNNNN-NNNNN
	BILL DATE	APR 22,2000
	OCN NNNN	PAGE 145
***** SUMMARY OF UNBUNDLED USAGE CHARGES *****		
TOTAL - ALL STATES/ECS		
	TOTAL	
TOTAL UNBUNDLED TRANSPORT CHARGES		314.05
TOTAL END OFFICE CHARGES		864.71
TOTAL MISCELLANEOUS CHARGES		61.01
TOTAL USAGE CHARGES		----- 1,239.77

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Bill Index

This section is an index of the bill by page number, section and end office.

BILL NO 615 QNN-NNNN NNN INVOICE NO 615QNNNNNN-NNNN BILL DATE APR 22, 2000 OCN NNNN LAST PAGE 147					
PAGE	REFERENCE NO	PAGE	REFERENCE NO	PAGE	REFERENCE NO
1	BILL FACE PAGE				
4	OC-AND-C PAGE				
45	CHTGTNBRDS0				
51	CHTGTNDTDS0				
57	CHTGTNNS84T				
58	CHTGTNRBDS0				
65	CLEVTNMADS0				
70	GALLTNMADS0				
74	HNSNTNMTRS0				
77	KNVLTNFCDS0				
84	KNVLTNMADS1				
90	MMPHTNBADS0				
93	MMPHTNELDS0				
101	MMPHTNGTDS0				
110	MMPHTNMADS0				
112	MMPHTNMA84T				
114	MMPHTNMTCG0				
118	MMPHTNOADS1				
127	MMPHTNSTDS0				
136	OKRGTNMTDS0				
146	TAXES				

continued on next page

N Bill

Overview

This is a type of bill format that is used for stand alone non-design loops.

Some of the unique features of the N Bill:

- Facilities Access Circuit Listing
- Bill Index

continued on next page

Bill Index

This section is an index of the bill by page number and section.

		BILL NO	904 QNN-NNNN NNN		
		INVOICE NO	904QNNNNNN-00102		
		BILL DATE	APR 11, 2000		
		OCN NNNN LAST PAGE	738		
<hr/>					
PAGE	REFERENCE NO	PAGE	REFERENCE NO	PAGE	REFERENCE NO
	1		BILL FACE PAGE		
	4		LATE PAY CHGS		
	5		OC-AND-C PAGE		
	482		TAXES		
	483		CKT PAGE		

continued on next page

**Customer Service
Record Layout –
J Bill**

A Customer Service Record (CSR) is part of a J account that contains the customer account information and services and features that a UNE CLEC has ordered. CSR information is derived from the Service Order that the customer has submitted. The following section shows some of the major components of the CSR associated with the J Bill.

**CSR – J Bill
Description**

The following page is a summary of the CSR associated with the J Bill.

The following are some features unique to this section:

1. CLS SVC – The first three letters of this class of service code distinguish this CSR as associated with a J Bill. The first three letters will be: UEP.
2. AECN – This is the alternate exchange carrier name and it is followed by four digits of the OCN code.
3. OCL Unknown – This refers to the first part of the CSR Services and Features section that captures all of the charges that do not directly apply to an individual telephone number. Subsequent parts of this section are uniquely identified with a telephone number.
4. Telephone Number – As stated earlier, each part of the Service and Features section can be uniquely identified by a telephone number. These telephone numbers roll up to an end office and the end office is then listed on the Usage section of the J Bill.
5. Last Completed Activity – This section gives a complete listing of all activity posted to this account since the last bill period.
6. Tax Legend - This shows the types of taxes and the corresponding code.
7. Location Inventory – This section lists the OCL in alphabetical order and then subsequently assigns a corresponding ASG in numerical order. In other words, the ASG will change for a given office, if the order in which the offices are listed, changes in any way.
8. English Language Glossary – This following glossary lists the USOC codes and brief description of the service.

continued on next page

CSR - J Bill
Screen Print

ASG 000001 ASG 000002

1 CUSTOMER SERVICE RECORD
(CSR) 615 QNN-NNNN NNN
04-25-00 PAGE 1
<CUSTOMER NAME>

2 BILLING INQUIRIES CALL (800) 773-4967
CLS SVC UEPBX BILL DAY 22 ACCT DATE 04-22-00 FOR TELCO USE ICSC OFC BS01

---ACCOUNT IDENTIFICATION---

FOR TELCO USE: AECN NNNN TAR 09170 TAX BCDEJ MAN U3290

BILLED TO: <CUSTOMER NAME 1>
<CUSTOMER NAME 2>
<ADDRESS 1>
<ADDRESS 2>
<CITY> <STATE> <ZIP CODE>

CUSTOMER SERVICE ADDRESS: <CUSTOMER NAME>
1-<ADDRESS>
1-ZZZZZZZZZZZ

SPECIAL HANDLING:
BILLING DATA TAPE:
CONTAINS BILL AND CSR
CODE-A

PRINT REQUESTS:
CONTAINS BILL
COPIES-01

CONTAINS CSR
COPIES-01

3 ---SERVICE AND FEATURES---

SVC	ESTBL	:QTY	:CODE	: DESCRIPTION	:TAX:	AMOUNT	:ACTVTY	:DATE	
010600	ASG		000001/OCL	UNKNOWN				042200	
010600	1 UEPBX		/SED	01-06-00				042200	
010600	TN		615 QNN-NNNN					030100	
010600	1 UNECN		/LSO 615 Q92/TAR	091,701/ZRCI 8		0.00		030100	
			<CUSTOMER NAME>						
			<TEL NUMBER>						
			/AECN NNNN/SED 01-06-00/ZSER						
			XXXXXXXXXX/LA <ADDRESS>						
			<CITY>						
			LOCAL SUBTOTAL				0.00		
			ASG SUBTOTAL				0.00		
031600	ASG		000002/OCL	CHTGTNRDSO				042200	
031600	1 UEPBX		/SED	01-06-00				042200	
031600	HTG		A 423 NNN-NNNN,	423 NNN-NNNN,				042200	

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continued on next page

CSR – J Bill
Screen Print
(Continued)

SVC		ESTBL :QTY :CODE :		DESCRIPTION	TAX:	AMOUNT	ACTVTY :DATE
ASG 000001 ASG 000002							
CUSTOMER SERVICE RECORD							
(CSR) 615 QNN-NNNN NNN							
04-25-00 PAGE 2							
<CUSTOMER NAME>							
---SERVICE AND FEATURES---							
031600		TN		423 NNN-NNNN, 423 NNN-NNNN			041700
031600	1	UEPBL		423 NNN-NNNN			041700
				/TN 423 NNN-NNNN/LSO 423 893	1,2	6.85	
				/TAR 127,704/PIC 0432/LPIC	3,4		
				0432/PCA OF, 03-14-00/LPCA OF, 8			
				03-14-00/HTG A/ZNB/AECN NNNN			
				/SED 03-16-00/ZDCA/ZSER			
				XXXXXXXXXX/LA <ADDRESS>,			
				<CITY>/SA <ADDRESS>,			
				<CITY>			
031600	1	MBBBF		/TN 423 NNN-NNNN/LSO 423 893	8	0.00	031600
				/TAR 127,704/MBTN 423 NNN-			
				NNNN/DLNM 1-XXXXXXXXXXXX/AECN			
				NNNN/SED 03-16-00/ZSER			
				XXXXXXXXXX/LA <ADDRESS>,			
				<CITY>/SA <ADDRESS>,			
				<CITY>			
031600	1	CREX4		/TN 423 NNN-NNNN/LSO 423 893	8	0.00	031600
				/TAR 127,704/CBK B/AECN NNNN			
				/SED 03-16-00/ZSER XXXXXXXXXXXX			
				/LA <ADDRESS>, <CITY>			
				/SA <ADDRESS>, <CITY>			
				<CITY>			
				LOCAL SUBTOTAL		386.40	
				ASG SUBTOTAL		386.40	
				ACCOUNT TOTAL		6,699.56	
---SUMMARY---							
LAST COMPLETED ACTIVITY							
				REV ADJ		000424	
				REV ADJ		000420	
				REV ADJ		000419	
				REV ADJ		000418	
				REV ADJ		000416	
				REV ADJ		000415	

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continued on next page

CSR – J Bill
(Continued)

CUSTOMER SERVICE RECORD		
(CSR) 615 QNN-NNNN NNN		
04-25-00		PAGE 161
<CUSTOMER NAME>		
---SUMMARY---		
LAST COMPLETED ACTIVITY		
XXXXXXXXXX	000417	
XX NNN	000417	
XXXXXXXXXXXXXX	000401	
XXXXXXXXXXXXXX	000417	
XXXXXXXXXXXXXX	000417	
XX NNN	000417	
NNNNNNNNNNXX	000401	
XXXXXXXXXXXXXX	000417	
XXXXXXXXXXXXXX	000417	
XXXXXXXXXXXXXX	000417	
XXXXXXXXXXXXXX	000417	
XXXXXXXXXXXXXX	000417	
XXXXXXXXXXXXXX	000417	
XXXXXXXXXXXXXX	000417	
XX NNN	000417	
XXXXXXXXXX	000407	
TAX LEGEND		
TYPE	APPLICABLE CODE	EXEMPT CODE
FEDERAL	1	B
STATE	2	C
CITY	3	D
COUNTY	4	E
STATE SALES	5	J
LOCAL SALES	6	H
FRANCHISE	8	F
GROSS RECEIPT	9	K

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continued on next page

**Customer Service
Record Layout –
N Bill**

A Customer Service Record (CSR) is part of an N account that contains the customer account information and services and features that a UNE CLEC has ordered. CSR information is derived from the Service Order that the customer has submitted. The following section shows some of the major components of the CSR associated with the N Bill.

**CSR – N Bill
Description**

The following page is an example of the CSR associated with the N Bill. The following are some features unique to this CSR:

1. CLS SVC – This class of service code distinguishes this CSR as associated with a N Bill. The letters will be: UEANL.
2. AECN – This is the alternate exchange carrier name and it is followed by four digits of the OCN code.
3. Circuit ID – This refers to the physical location of the customer's equipment.

Note: Any charges not associated with a circuit ID are floated to the top of the CSR.

4. Last Complete Activity – This section gives a complete listing of all activity posted to this account since the last bill period.
5. Tax Legend - This shows the types of taxes and the corresponding code.
6. Facility Access Inventory – Show the page number by circuit ID.
7. English Language Glossary – This shows the USOC codes and a brief description of the service.

continued on next page

CSR – N Bill
Screen Print

1

2

3

		CUSTOMER SERVICE RECORD			
		(CSR)	904	QNN-NNNN	NNN
		04-14-00		PAGE	1
		<CUSTOMER NAME 1>			
		<CUSTOMER NAME 2>			
		CLS SVC	BILL DAY	ACCT DATE	FOR TELCO USE
BILLING INQUIRIES CALL		UEANL	11	04-11-00	ICSC OFC BS01
(800) 773-4967					
---ACCOUNT IDENTIFICATION---					
FOR TELCO USE: AECN NNNN		TAR	11170	TAX	BCDEJ MAN
BILLED TO:		<CUSTOMER NAME 1>			
		<CUSTOMER NAME 2>			
		<ADDRESS 1>			
		<ADDRESS 2>			
		<CITY>	<STATE>	<ZIP CODE>	
CUSTOMER SERVICE ADDRESS:		<CUSTOMER NAME 1>			
		<CUSTOMER NAME 2>			
		1-<ADDRESS>			
		1-ZZZZZZZZZZZ			
SPECIAL HANDLING:					
BILLING DATA TAPE:					
CONTAINS BILL AND CSR		<CUSTOMER NAME 1> ,			
CODE-A		<ADDRESS 1>			
		<ADDRESS 2>			
		<CITY> , <STATE> <ZIP CODE>			
PRINT REQUESTS:					
CONTAINS BILL					
COPIES-01					
CONTAINS CSR					
COPIES-01					
---SERVICE AND FEATURES---					
SVC	ESTBL	:QTY	:CODE	: DESCRIPTION	:TAX: AMOUNT :DATE
	112399		CLS	30.TYNU.NNNNNN..SB	051700
	112399	1	UEANL	/SED 07-29-99	051700
	112399		CKL	1-<ADDRESS> , <CITY> , <STATE>/LOC	051700
				<ADDRESS>/SN <CUSTOMER NAME>	
	112399	1	UEAL2	/CLS 30.TYNU.NNNNNN..SB/LSO 1,8	16.51 043000
				706 849/TAR 218,921/CA VBIL1	
				/PR 102/AECN NNNN/SED 11-23-	
				99/ZSER NNNNNNNNNN/LA <ADDRESS> ,	
				<CITY>/SA <ADDRESS> ,	
				<CITY>	
	031400		CKL	2-<ADDRESS> , <CITY & STATE>	041100
				/SN <CUSTOMER NAME>	
	031400	1	UEAL2	/CLS 30.TYNU.NNNNNN..SB/LSO 1,2	17.00 031400
				407 240/TAR 000,901/LPS/AECN 8,9	
				NNNN/SED 03-14-00/ZDCA/ZSER	
				NNNNNNNNNN/LA <ADDRESS>	
				AV/SA 2095 PREMIER ROW, ORL	
				LOCAL SUBTOTAL	17.00
				CIRCUIT SUBTOTAL	17.00
				ACCOUNT TOTAL	104,764.05

continued on next page

CSR – N Bill
Screen Print
(Continued)

CUSTOMER SERVICE RECORD
(CSR) 904 QNN-NNNN NNN
04-14-00 PAGE 5487
<CUSTOMER NAME 1>
<CUSTOMER NAME 2>

---SUMMARY---

LAST COMPLETED ACTIVITY

NXXXXXXXXX 000331
NNNNNNNNNNRC 000401

TAX LEGEND

TYPE	APPLICABLE CODE	EXEMPT CODE
FEDERAL	1	B
STATE	2	C
CITY	3	D
COUNTY	4	E
STATE SALES	5	J
LOCAL SALES	6	H
FRANCHISE	8	F
GROSS RECEIPT	9	K

FACILITY ACCESS INVENTORY

ASG	CLF/CFA/CIRCUIT	PAGE
	30.TYNU.NNNNNN..SB	17
	30.TYNU.NNNNNN..SB	18
	30.TYNU.NNNNNN..SB	19
	30.TYNU.NNNNNN..SB	20
	30.TYNU.NNNNNN..SB	21
	30.TYNU.NNNNNN..SB	22
	30.TYNU.NNNNNN..SB	23
	30.TYNU.NNNNNN..SB	24
	30.TYNU.NNNNNN..SB	25
	30.TYNU.NNNNNN..SB	26
	30.TYNU.NNNNNN..SB	27
	30.TYNU.NNNNNN..SB	27
	30.TYNU.NNNNNN..SB	28

---SUMMARY---

ENGLISH LANGUAGE GLOSSARY

CLS	COM LNG CIRCUIT ID-SERIAL NUM FRMAT
DI	DEPARTMENTAL IDENTIFICATION
FSO	FOREIGN SWITCHING OFFICE
LA	LISTED ADDRESS
LOC	LOCATION
LPS	LOOP START
LSO	LOCAL SERVING OFFICE