

Encore Electronic Interface Release 1.0

Concurrent with the implementation of Encore Electronic Interface Release 1.0 scheduled for October 8, 1997, the following capabilities will be provided:

LENS	DESCRIPTION
	Access to Customer Credit Histories for Florida and Alabama via the Customer Service Record (CSR)
	Eliminate the "PON not Found" situation in LENS. Provide the ability to view all order/Local Service Request (LSR) status codes in LENS
	CLEC view of "QuickService" indicator in LENS. Provide view of "QuickService" or the "Connect-Through" indicators on the "Validate Address Screen and the Due Date Calendar." These indicators along with equipment, feature and services ordered, are used to determine if a technician needs to be dispatched.
	Access to CSRs via miscellaneous account numbers - LENS will allow alpha characters in the first position of the NXX field in the account number field where LENS users enter desired account number for the 'View CSR' function in Inquiry and Firm Order mode.
	Access to CSRs via circuit numbers - Allow authorized LENS users to enter circuit numbers (in addition to TN based account number) for the purpose of accessing CSRs.
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	LOC Data for RSAG Validation - Population of LOC Data has been revised as follows: in the BLDG field enter, WNG or PIER or BLDG; in the FLR field enter, FLR; in the RM field enter RM or APT or LOT or SLIP or SUIT or UNIT.
	In an attempt to minimize address validation errors on "switch as is" and "switch with change" (W&V) activity, the following match sequences will be instituted: <div style="margin-left: 40px;"><div>a) Match on the telephone number (TN) received on the LSR to an existing TN in the RSAG database. <div style="margin-left: 40px;"><i>If successful move to (b)</i><i>If unsuccessful move to (c)</i></div></div><div>b) Match on the house number received on the LSR to the address associated with the TN matched in RSAG. <div style="margin-left: 40px;"><i>If successful move to (d)</i><i>If unsuccessful move to (e)</i></div></div><div>c) Match on the entire address received on the LSR <div style="margin-left: 40px;"><i>If successful move to (d)</i><i>If unsuccessful move to (e)</i></div></div><div>d) Process order using the RSAG valid address</div><div>e) Place LSR into clarification and return to CLEC</div></div>
	The Firm Order Confirmation (FOC) is updated to include the actual telephone number installed at customer location if different from the one indicated on the LSR.
	Mechanically generate service orders for the following Unbundled Network Elements (UNEs) Loop, Port, INP and Loop with INP.

Should you require additional information or have questions, you may contact your account manager.