

October 31, 1997

LENS Enhancement Announcement

“Feature & Services” Screen Enhancement

An enhancement to the features and services function in our LENS system will be in place on Monday, November 3, 1997. This announcement provides a description of this enhancement and instructions for its use.

The initial features and services screen, which displays interexchange carrier availability, now contains a button that reads “Continue to Features and Services”. The site reached by clicking on this button contains an alphabetical list of services. Information about features available for a specific service may be obtained by highlighting services from this list. The representative may simultaneously highlight up to five services, click on “Show Features for Service”, and the features for those services will be displayed at the bottom of the screen.

For example, to view the availability of BellSouth® TouchStar® service and Touchtone for a particular switch:

1. Click on “TouchStar” and drag to “Touchtone” to highlight both services.
2. Click on “Show Features for Service”.
3. Scroll to the bottom of the screen to view the features for the selected services.
4. Use the mouse to click in the appropriate box for the desired features.
5. After selecting all desired features, click on the “Add Features” button at the bottom of the screen. LENS will display a complete list of the selected features at the bottom of the screen after the “Add Features” button is selected. This list may be electronically copied or printed for future reference, if desired.
6. Follow the on-screen instructions to delete any selected features from this display.

Another new feature is a button entitled “Touchtone, TouchStar, RingMaster®, Custom Calling, and Customized Code Restriction”. When the representative clicks on this button, he or she will receive the features for all five services. These five are the most commonly ordered resale services. The features will appear at the bottom of the screen with clearly labeled titles for each service in alphabetical order.

To use this feature, the service representative would perform the following steps:

1. Click on "Touchtone, TouchStar, RingMaster, Custom Calling, and Customized Code Restriction" button.
2. There is no need to click on "Show Features" for service.
3. Scroll to the bottom of the screen to view the features for the selected services.
4. Use the mouse to click in the appropriate box for the desired features.
5. After selecting all desired features, click on the "Add Features" button at the bottom of the screen. LENS will display a complete list of the selected features at the bottom of the screen after the "Add Features" button is selected. This list may be electronically copied or printed for future reference, if desired.
6. Follow the on-screen instructions to delete any selected features from this display.

TouchStar service and RingMaster service are registered trademarks of BellSouth Corporation

Credit Histories

Credit histories are now available for the state of Florida.

If you have any questions please contact your account team representative.