

September 2, 1997

Re: Due Dates on LENS Resale Orders

Dear CLEC Customers:

Recently you were provided a table of due date intervals for use in determining due dates for resale orders. For services requiring a premises visit, this information is used in conjunction with the installation calendar available through the inquiry mode of LENS to determine available installation dates that can be offered to customers.

In addition to providing the installation calendar, LENS provides an alternative due date function in the firm order mode. For some types of orders issued through LENS, BellSouth currently is re-evaluating that alternative due date function. CLECs issuing LENS orders for conversions "as specified" and new installations should be aware that the LENS firm order due date function may not always be calculating the correct due date for those order types for some locations. The installation calendar available through the LENS inquiry mode and the firm order due date function for conversion "as is" orders issued through LENS are not affected. Also, orders issued through the industry-recommended Electronic Data Interchange (EDI) ordering interface are not affected.

We will notify you promptly of the results of our evaluation. Meanwhile, if you are placing orders through LENS for conversions "as specified" or for new installations, and the LENS order disagrees with the due date table, please submit the LENS order with the calculated due date, then contact the Local Carrier Service Center (LCSC) for assistance. If you are placing orders through the industry-recommended Electronic Data Interchange (EDI) ordering interface, or are issuing orders for conversion "as is" through LENS, please continue to establish due dates as usual.

Please contact your account manager if you have any questions.

Sincerely,

J. M. Baker

J.M. Baker
V.P. - Sales