
BellSouth Interconnection Services

675 West Peachtree Street
Atlanta, Georgia 30375

Date: February 10, 1998

To: Interconnection Customers

Subject: Product Enhancement Announcement -- Customer Reconfiguration Graphical User Interface

At the CompTel show in Las Vegas yesterday, BellSouth introduced a Graphical User Interface for the Customer Reconfiguration Service. This service provides customer control of the configuration of his Special Access circuits and SmartRings, as well as fault management and error recovery, from a terminal at the customer's location. The new Graphical User Interface provides a number of advantages to the user:

- Graphics at the user's terminal allow the user to visualize the network so he will better understand network occurrences.
- Point-and-click technology make it easier to execute commands.
- Commands are intuitive via the use of pull-down menus, minimizing the need to memorize and use support tools.

This new feature is available to all BellSouth Carrier Customers who utilize the Customer Reconfiguration product. You may find more information about the Customer Reconfiguration product in the Products section of our Interconnection Services website, at the following address:

<http://www.bellsouth.com/interconnection/products/products.htm>

You may also reference the press release about the Graphical User Interface in the News section of our Interconnection Services website, at the following address:

<http://www.bellsouth.com/interconnection/news/news.htm>

For information about how you can implement the new Graphical User Interface, please contact your Account Team Representative.