

BellSouth Business Markets

675 West Peachtree Street Atlanta, Georgia 30375

Carrier Notification SN91086191

Date: August 25, 2006

To: Competitive Local Exchange Carriers (CLEC)

Subject: CLECs – (Billing) – Correction Made to the Calling Name Database Service Billing

System

This is to advise that BellSouth has discovered a billing error that allowed the counting of Calling Name (CNAM) database queries for lines on which CNAM service had been removed in a specific, limited manner. The system error has been corrected, and all remnants of the problem were removed from the billing databases as of June 2006.

Not all companies were impacted by this error. Once the full impact has been determined, if your company was involved, you will receive a billing adjustment for any accounts that were affected.

BellSouth apologizes for any inconvenience this may have caused. If you have any questions, please contact your BellSouth billing service representative.

Sincerely,

ORIGINAL SIGNED BY KRISTEN E. SHORE

Kristen E. Shore – Director BellSouth Business Markets