

BellSouth Business Markets

675 West Peachtree Street Atlanta, Georgia 30375

Carrier Notification SN91086141

Date: June 30, 2006

To: Resale Competitive Local Exchange Carriers (CLEC)

Subject: Resale CLECs – (Product/Service) – Enhancement to the Florida Retail Directory

Assistance

This is to advise of an upcoming change to the BellSouth Retail Directory Assistance (DA) call flow in order to offer Spanish Directory Assistance throughout the state of Florida.

Beginning in mid-July 2006, BellSouth will change the upfront DA announcement to offer a Spanish DA option. This enhancement to the BellSouth Retail Direction Assistance is expected to be completed by the end of August 2006 for the entire state of Florida.

If you have any question, please contact your BellSouth account team representative.

Sincerely,

ORIGINAL SIGNED BY KRISTEN E. SHORE

Kristen E. Shore – Director BellSouth Business Markets