
BellSouth Business Markets

675 West Peachtree Street
Atlanta, Georgia 30375

**Carrier Notification
SN91086116**

Date: June 28, 2006

To: Competitive Local Exchange Carriers (CLEC) and Wireless Service Providers (WSP)

Subject: CLECs and WSPs – (Business/Operational Process) – **REVISED** - Introducing
New Hours of Operation for the BellSouth Local Carrier Service Centers
(Originally posted on June 5, 2006)

This is to advise that, effective July 1, 2006, the BellSouth Local Carrier Service Center (LCSC) hours of operation for processing Local Service Requests (LSR) and receiving calls will be changed so as to align with the BellSouth Retail Production hours as indicated below:

Birmingham LCSC Central Time (CT)

- Non-Complex Resale and Unbundled Network Element (UNE) Switched Combinations – Consumer
 - Monday – Friday 7:00 AM – 6:00 PM CT
 - Saturday 7:00 AM – 4:00 PM CT
- Non-Complex Resale and UNE-Switched Combinations – Coin and Small Business
 - Monday – Friday 7:00 AM – 5:00 PM CT
- UNE/Local Number Portability (LNP)
 - Monday – Friday **7:00 AM – 5:00 PM CT**
- Complex-Resale and UNE Switched Combinations
 - Monday – Friday **7:00 AM – 5:00 PM CT**

FLEMING ISLAND LCSC Eastern Time (ET)

- Non-Complex Resale and UNE Switched Combinations - Consumer
 - Monday – Friday 8:00 AM – 7:00 PM ET
 - Saturday 8:00 AM – 5:00 PM ET
- Non-Complex Resale and UNE Switched Combinations – Coin and Small Business
 - Monday – Friday 8:00 AM – 6:00 PM ET
- LCSC – UNE
 - Monday – Friday **8:00 AM – 6:00 PM ET**

If you have any questions, please contact your BellSouth local support manager.

Sincerely,

ORIGINAL SIGNED BY SCOT FERGUSON FOR KRISTEN E. SHORE

Kristen E. Shore – Director
BellSouth Business Markets