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**Business Markets**

675 West Peachtree Street  
Atlanta, Georgia 30375

**Carrier Notification  
SN91086090**

Date: April 26, 2006

To: Resale Competitive Local Exchange Carriers (CLEC)

Subject: Resale CLECs – (Billing and Documentation/Guides) – Implementing a New Promotional Claims Process CLEC Information Package

This is to advise that, effective immediately, BellSouth will implement a new Promotional Claims Process CLEC Information Package. This package will contain a standardized process for submitting a promotional claim request associated with a CLEC's purchase of BellSouth resold telecommunications services. In addition, this package will contain the standardized forms needed for the submission of promotional claim requests, with the guidelines and restrictions the process will follow.

The CLEC Information Package can be found on the BellSouth Interconnection Services Web site at:

[http://www.interconnection.bellsouth.com/reference\\_library/guides/html/resale.html](http://www.interconnection.bellsouth.com/reference_library/guides/html/resale.html)

Please contact your BellSouth local contract manager with any questions.

Sincerely,

**ORIGINAL SIGNED BY PAT C. FINLEN FOR KRISTEN E. SHORE**

Kristen E. Shore – Director  
Business Markets