

#### **BellSouth Interconnection Services**

675 West Peachtree Street Atlanta, Georgia 30375

# Carrier Notification SN91086040

Date: February 28, 2006

To: Competitive Local Exchange Carriers (CLEC)

Subject: CLECs – (Documentation/Guides) - Update to the BellSouth Local Ordering Handbook

(LOH) Version 21.0A, New Local Service Ordering Guide 6 (LSOG 6) and EDI Local

Mechanization Specifications 06 (ELMS 06) for Release 21.0

This is to advise that BellSouth will implement the following changes to update documentation in the LOH Version 21.0A for ELMS 06, Release 21.0.

CCP Number	Description Of The Change
2337	Pre-Order: to add Billing Information to Pre-Ordering CSR Responses: Update Pre-Order PCSRR (EDI and TAG) and CSRR (TAG) and associated Data Dictionaries. CC, DEP DOI, TRT, RCK information will be provided in unparsed BILLING DATA in Alabama, Florida and Georgia.
2338	Splitting PF orders: Update Splitting Multi-Line Service Orders for Partial PF Conditions information 'Option 2' paragraph in the LOH-Ordering General Local Service Ordering chapter.
2339	PROJECT field (LSR Form/Screen): Update 'Manual' Conditional Usage Note 2 to add REQTYP "A".
2341	SUP field (LSR Form/Screen): Update Conditional Usage Notes Note 4 to add reference to "RPON".
2342	BellSouth 2 Pack: Add new product "Ordering Guidelines for BellSouth® 2 Pack Plan" to LOH-Ordering General Local Service Ordering chapter.
2344	Update LOH-Ordering General Local Service Ordering chapter: under the 'MOVEs' subheader, to reflect that the this information is applicable to REQTYPs A, E, M and N.

Please refer to the attachments for specific details of the changes listed above.

These changes will be reflected in the next update of the ELMS 06 Release 21.0/LOH Version 21.0B, scheduled to be posted Friday, March 3, 2006.

A summary of all changes within this document will be listed in the **Summary of Changes** section.

This update can be found on the BellSouth Interconnection Services Web site in the Local Exchange Ordering Guides (LEO) at:

http://interconnection.bellsouth.com/reference library/guides/html/leo.html#loh

Please contact your BellSouth local support manager with any questions.

Sincerely,

# **ORIGINAL SIGNED BY KRISTEN E. SHORE**

Kristen E. Shore – Director BellSouth Interconnection Services

Attachments



# **CCP 2337 Attachment Listed Below**

CRB: 4842 CCP: 2337 MAP: ELMS6

Pre-Ordering ELMS6 - TAG Data Dictionary

**CSR-TEXT** 

Customer Record Data is returned for a successful query (TAG)

TAG Schema Field: CSR\_TEXT

**Data Characteristics:** Up to 735 alpha/numerics

**Definition:** Populated with the information on the customer record requested.

## **Valid Entry Notes**

# Transaction Note

1 CSRR Local Service Freeze (LSF) will be returned in this field when

indicated on

the CSR in states where LSF is a valid offering.

CSRR Wireless Type 1 accounts will not receive the LSF information.
 CSRR Billing Data from the CSR: Credit Class (CC), Treatment history (TRT), Return Check History (RCK), Deposit (DEP), and Date of Installation (DOI) may

be returned as part of the data in this field in Alabama, Florida, and Georgia.



#### **BILLING-DATA**

Billing section data block (unparsed data) (TAG)

TAG Schema Field: BILLING DATA

**Data Characteristics:** variable alpha/numerics

**Definition:** Unparsed data that is returned in a block of information for CLEC

use.

**Valid Entry Notes** 

**#** Transaction Note

1 PCSRR Local Service Freeze (LSF) will be returned in this field

when indicated on

the CSR in states where LSF is a valid offering.

2 PCSRR-W Wireless Type 1 accounts will not receive the LSF information.

3 PCSRR Billing Data from the CSR: Credit Class (CC), Treatment history (TRT), Return Check History (RCK), Deposit (DEP), and Date of Installation

(DOI) may be returned as part of the data in this field in Alabama, Florida, and Georgia.

#### **Occurrence Notes**

Transaction Note

PCSRR Occurs 0, 1

PCSRR-W Occurs 0. 1



# RELATED-ACCOUNT-DATA

Related Account Data Block (unparsed data) (TAG)

TAG Schema Field: RELATED\_ACCOUNT\_DATA

Data Characteristics: variable alpha/numerics

**Definition:** Unparsed data that is returned in a block of information for CLEC

use.

Valid Entry Notes

# Transaction Note

PCSRR This data will not be returned to the CLEC on BST owned

accounts.

**Occurrence Notes** 

Transaction Note



# **PORTED-OUT-LINE-DATA**

Ported Out Lines Data Block (unparsed data) (TAG)

TAG Schema Field: PORTED\_OUT\_LINE\_DATA

Data Characteristics: variable alpha/numerics

**Definition:** Unparsed data that is returned in a block of information for CLEC

use.

Valid Entry Notes

Transaction Note

PCSRR This data will not be returned to the CLEC on BST owned

accounts.

**Occurrence Notes** 

Transaction Note



# **BILLING-TRANSFER-DATA**

Billing transfer data block (unparsed data) (TAG)

TAG Schema Field: BILLING\_TRANSFER\_DATA

**Data Characteristics:** variable alpha/numerics

**Definition:** Unparsed data that is returned in a block of information for CLEC

use.

Valid Entry Notes

# Transaction Note

PCSRR This data will not be returned to the CLEC on BST owned

accounts

**Occurrence Notes** 

Transaction Note





CRB: 4842 CCP: 2337 MAP: ELMS6

# Pre-Ordering ELMS6 - EDI Data Dictionary

#### **BILLING-DATA**

Billing section data block (unparsed data) (EDI)

Data Characteristics: variable alpha/numerics

**Definition:** Unparsed data that is returned in a block of information for CLEC

use.

# Valid Entry Notes

**#** Transaction Note

1 PCSRR Local Service Freeze (LSF) will be returned in this field

when indicated on

the CSR in states where LSF is a valid offering.

2 PCSRR-W Wireless Type 1 accounts will not receive the LSF information.

Billing Data from the CSR: Credit Class (CC), Treatment history (TRT), Return Check History (RCK), Deposit (DEP), and Date of Installation (DOI) may be returned as part of the data in this field in Alabama, Florida, and Georgia.

#### **Occurrence Notes**

Transaction Note

PCSRR Occurs 0, 1

PCSRR-W Occurs 0. 1



# **RELATED-ACCOUNT-DATA**

Related Account Data Block (unparsed data) (EDI)

Data Characteristics: variable alpha/numerics

**Definition:** Unparsed data that is returned in a block of information for CLEC

use.

Valid Entry Notes

Transaction Note

PCSRR This data will not be returned to the CLEC on BST owned

accounts.

**Occurrence Notes** 

Transaction Note



# PORTED-OUT-LINE-DATA

Ported Out Lines Data Block (unparsed data) (EDI)

Data Characteristics: variable alpha/numerics

**Definition:** Unparsed data that is returned in a block of information for CLEC

use.

Valid Entry Notes

# Transaction Note

PCSRR This data will not be returned to the CLEC on BST owned

accounts.

**Occurrence Notes** 

Transaction Note



# **BILLING-TRANSFER-DATA**

Billing transfer data block (unparsed data) (EDI)

Data Characteristics: variable alpha/numerics

**Definition:** Unparsed data that is returned in a block of information for CLEC

use.

Valid Entry Notes

# Transaction Note

PCSRR This data will not be returned to the CLEC on BST owned

accounts.

**Occurrence Notes** 

Transaction Note





# **CCP 2338 Attachment Listed Below**

#### **ELMS6**

# **Splitting Multi-Line Service Orders for Partial PF Conditions Description:**

This section describes the process for splitting multi-line service orders when a partial PF condition occurs and a BellSouth® field technician has identified the condition as a result of a premise visit.

When this condition occurs an LCSC representative will contact the LSR initiator and advise of the PF condition. If the CLEC still wishes to have all the lines installed they have two (2) options available.

**Option 1** – The CLEC may choose not to react to the jeopardy notification. If the CLEC takes no action, the entire order will remain in PF status and service will not be provided on any of the lines until the PF condition is cleared.

Option 2 The CLEC may choose to split the service order. If the CLEC chooses to split the service order, they must submit a manual SUP on the original LSR to remove the line (s) that caused the PF condition. The CLEC must additionally submit a manual LSR via the LCSC for installation of the lines removed from the original PON. The new LSR must have the REMARKS populated to include this verbiage: Partial PF condition split service order from original PON (populate original purchase order number behind PON)

If the LSR initiator gives verbal approval to split the service order the LCSC representative will remove the lines causing the PF condition from the service order and place a note in the remarks section of the service order the date, time and name of the person giving verbal approval to split the order.

The LCSC will issue a new service order for the lines removed from the original order upon receipt of a new LSR.

**Option 2** – The CLEC may choose to split the service order. If the CLEC chooses to split the service order, they can

(a) Submit a manual SUP on the original LSR to remove the line (s) that caused the PF condition. The CLEC must additionally submit a manual LSR via the LCSC for installation of the lines removed from the original PON. The new LSR must have the REMARKS populated to include this verbiage: Partial PF condition split service order from original PON (populate original purchase order number behind PON). The LCSC will issue a new service order for the lines removed from the original order upon receipt of a new LSR.



(b) The LSR initiator can give verbal approval to split the service orders. The LCSC representative will remove the lines causing the PF condition from the service order and place a note in the remarks section of the service order the date, time and name of the person giving verbal approval to split the order.

# **Ordering Considerations:**

None

#### **Service Restrictions:**

The following restrictions are applicable to this process:

- Limited to manual ordering
- The request must have two (2) or more lines scheduled for installation on the same service order

#### LSR Restrictions:

The following LSR restrictions are unique to this process:

- Applicable to all REQTYP's except B, C and J
- Applicable to ACT of C, N or T REMARKS field must be populated with this verbiage
- Partial PF condition split service order from original PON (insert original PON)





# **CCP 2339 Attachment Listed Below**

#### ELMS6

#### **PROJECT**

Project Identification LSR Form / Screen LSOG6 / ELMS6

#### **Definition**

Identifies the project to which the request is to be associated.

#### **Definition Notes**

None

#### Valid Entries

None

#### Valid Entry Notes

Note 1: For REQTYP B, when the JR field and/or NIDR is populated with Y, if this field is populated the entry in this field must be 15 alpha/numerics.

#### Manual

Note 2: When the REQTYP is A, E, M, or N with ACT of R and the request submitted is for address correction this field must be populated with ADDRCOR.

#### Data Characteristics

Up to 16 alpha/numeric characters

#### **Examples**

BST 736119

#### Conditional Usage Notes

Note 1: The PROJECT field is required when the service requested on the LSR is indicated as Project Managed in the BellSouth® Product and Services Interval Guide.

# <u>Electronic</u>

- Note 2: Required when the quantity in the IWJQ field is populated with 16 or greater.
- Note 3: For REQTYP M (Non-Complex), required when the number of terminations for non-basic inside wire, jacks or NIDR requests are 16 or greater.
- Note 4: When REQTYP = C, ACT = V, LNA = V and the TOS is in the following list and 51 or more telephone numbers are being ported, the PROJECT field is required: TOS = 1J--, 2J--, 1H--, 2H--, 1--F, or 2--F.





#### **Business Rules**

- Rule 1: The customer must contact the BellSouth® Project Manager prior to submitting the LSR to obtain a project identification number .
- Rule 2: All requests submitted, meeting project criteria, must have a BellSouth project identification number populated in the PROJECT field.
- Rule 3: If a customer obtains a BellSouth® project identification number and the customer determines, prior to submitting the LSR(s), that the scope of the request changes and no longer qualifies as a project, the customer must not populate the BellSouth® project identification number in the PROJECT field.
- Rule 4: All due dates and frame due times will be negotiated with the BellSouth® Project Manager.
- Rule 5: Changes that affect the scope of the project must be referred to the BellSouth® Project Manager prior to submitting the SUP to update the service request (e.g., adding or deleting lines).
  - Rule 6: Project Identification number is valid for 30 days from the date of issuance.
- Rule 7: Type 1 Wireless Ports over 50 numbers, REQTYP C, must be Project Managed (contact the Bellsouth Project Manager prior to submitting LSR).
- Rule 8: For All Type 1 Wireless Ports over 50 numbers, REQTYP C, if CC or NNSP is a Wireless or CLEC OCN, a Project ID must be populated.
- Rule 9: When this field is populated for REQTYP B(NPT=D) the DDD cannot be Saturday, Sunday or a holiday.

#### Electronic

- Rule 10: [BULK Option 1] On All BULK Requests, the PROJECT field will be populated by BellSouth® with the Bulk Order Package Identifier followed by the word BULK and shall be mapped to the PROJECT ID field on the individual LSRs associated with the BULK Package.
- Rule 11: For REQTYP B Bulk Single LSR Arrangement (Option 2), the CLEC is responsible for populating the PROJECT field on each LSR with the Bulk Order Package Identifier followed by

the word BULK.

Rule 12: For REQTYP B Bulk Single LSR Arrangement (Option 2), when SUP is 02 or 03, the

PROJECT field value must match the PROJECT field value entered on the initial LSR submission.

\*\*\*\*\*\* \* End of definition for field PROJECT \*\*\*\*\*\*\*





# **CCP 2341 Attachment Listed Below**

CRB: 4847 CCP: 2341 MAP: ELMS6

**SUP field LSR Data Dictionary** 

#### **SUP**

Supplement LSR Form / Screen LSOG6 / ELMS6

#### Definition

A supplement is any new iteration of a Local Service Request (LSR).

#### **Definition Notes**

Note 1: The entry in the SUP field identifies the reason for which the supplement is being issued.

#### Valid Entries

#### **Electronic**

01 = Cancel

04 = Due Date Change

05 = Other Changes

#### <u>Manual</u>

1 = Cancel

2 = Due Date Change

3 = Other Changes

## Valid Entry Notes

#### **Electronic**

Note 1: The electronic system will convert the Sup values as follows: 01 = 1; 04 = 2; 05 = 3

#### **Data Characteristics**

#### **Electronic**

2 numeric characters

Manual

1 numeric character

#### **Examples**

**Electronic** 

05

<u>Manual</u>

3

#### Conditional Usage Notes

Note 1: Prohibited on initial LSR.



- Note 2: Required on supplemental LSR when VER is greater than 00.
- Note 3: Prohibited when the first character of the REQTYP changes.
- Note 4: The following fields can NOT be changed when issuing a SUP (Supplement): CC,
- SC, PON, <u>RPON</u>, REQTYP, ACT, EAN, EATN, NC, NCI, and SECNCI. In addition, when NPT =
- A, B or C; it can not be changed to D, and when NPT = D, it can not be changed to A, B or C.
  - Note 5: Prohibited when the LSR is in a completed status.

#### **Business Rules**

- Rule 1: CLEC may submit a SUP on an accurate LSR on or before the due date.
- Rule 2: If a supplemental LSR is received the SUP LSR must be in the same format (electronic or manual) as the original. [EXCEPTION: 'system downtime' See Electronic Downtime information in the Manual and Electronic Ordering section of the General Local Service Ordering Information chapter.]
- Rule 3: The electronic system will not allow a SUP to be submitted on an LSR/PON that has been previously canceled.
- Rule 4: The electronic system will not allow a SUP 04 to be submitted on an LSR that is in a clarification/reject status.
- Rule 5: The electronic system will not allow a SUP 01 or 04 on REQTYP E, F or M with ACT = B when the account is in a denied status.
- Rule 6: The electronic system will not allow a SUP 01 on REQTYP E (Non-Complex) or M (Non-Complex) on ACT of T when the new address (T or N) portion of the order has been completed.
- Rule 7: The electronic system will not allow a SUP 05 on REQTYP E, F or M when the ACT is B.
- Rule 8: The electronic system will not allow a SUP 01 or 04 on REQTYP E, F or M when the ACT is Y.
- Rule 9: If a SUP 05 is received on REQTYP E, F or M for ACT= Y and the LSR is not in a clarification status the electronic system will return the LSR to the originator.

#### Electronic

- Rule 10: [BULK Option 1]: For LSRs with a BOPI (UNE to UNE BULK), A SUP 01 to Cancel may be sent on the original Bulk Request only if all EATNs on the BULK are being cancelled or on all remaining LSRs on the BULK request.
- Rule 11: [BULK Option 1]: For SUP LSRs with a BOPI (UNE to UNE Bulk Migration), SUP 01 shall consist only of the following fields: CC, SUP, BOPI (Bulk Order Package Identifier), and BULK VER.
- Rule 12: [BULK Option 1]: For a SUP 04 or 05 individually submitted LSRs via a BULK package, Global Level field changes are not allowed, with the exception of BULK VER, D/T SENT and DRC fields.
- Rule 13: [BULK Option 1]: A SUP 02 or 03 is allowed on an individual PON for each unique EATN.
- Rule 14: [BULK Option 1]: A SUP 01 is allowed at either the BULK level or the individual PON level.
  - Rule 15: [BULK Option 1]: For Supplemental BULK LSRs, individual PON data is prohibited.
- Rule 16: [BULK Option 1]: For UNE BULK requests, if an individual SUP 01 LSR is received on a previously completed LSR associated with a BULK package, it will be auto-clarified.
- Rule 17: [BULK Option 1]: For UNE BULK Requests, Supplemental LSRs (per EATN), a SUP 01 will be rejected on a previously cancelled LSR.
- Rule 18: [BULK Option 1]: If a UNE BULK Order Supplemental LSR is sent, and the Initial BULK Order has not been received, then the SUP LSR will be Rejected.
- Rule 19: [BULK Option 1]: Individual LSRs will be generated and sent for each associated EATN submitted on the BULK request.



Rule 20: [BULK Option 1 and Bulk Single LSR Arrangement Option 2] The PROJECT field value must match when comparing the supplemental LSR, except for a SUP 01 to cancel, to the original bulk ordered LSR.

Rule 21: [BULK and Bulk Single LSR Arrangement Option 2] BOPI is required on SUPs issued on LSRs that are part of an original BULK order package or Single LSRS in a Bulk Arrangement.

Rule 22: [BULK Option 1] For Supplemental LSRs with the BOPI populated, Directory Listings changes shall be prohibited.

Rule 23: For REQTYP B Bulk Single LSR Arrangement (Option 2), a SUP value of 01 will not 





# **CCP 2342 Attachment Listed Below**

#### **ELMS6**

# Ordering Guidelines for BellSouth® 2 Pack Plan

## **Description:**

The new BellSouth® 2 Pack Plan® provides a flat rate access line equipped with Touchtone capability, Caller ID Deluxe and Call Waiting Deluxe. The plan also includes the choice of the following specific features/services listed in the chart below:

#### Availability (Availability

The new BellSouth® 2 Pack Plan® is available in all nine (9) states.

#### **Ordering Considerations:**

None

#### **Service Restrictions:**

The new BellSouth® 2 Pack Plan® (PAMA6) must be ordered manually for all activity types.

This service offering is available for Residential customers only.

#### LSR Restrictions:

- Valid REQTYP is E (non-complex Resale)
- All ACTTYPs are valid
- All LNAs
- Applicable TOS 2BF-
- REMARKS "Bill SOMEC Charge"

Note: The Basic Class of Service (1F2CL or PS2CL), the Package USOC (PAMA6) and the desired features/services associated with the plan must be provided on the Resale Service Request form in the Features Detail Section.

Note: BellSouth® 2 Pack Plan® cannot be ordered in the Hernando MS, Milton NC and Gatewood NC exchanges.

The following forms are used to submit a request for the new BellSouth® 2 Pack Plan®:

- LSR
- EU
- Resale
- Directory (Optional)





# **Service Order Restrictions:**

None

# **Tariff Reference:** A3

# **USOC / FID References:**

Required Products and Features					
Description	USOC				
Unlimited Residential Line with Touch tone	1F2CL* (All states except North Carolina)				
	PS2CL**(North Carolina only)				
Caller ID Deluxe – Name and Number Delivery	NXM or				
Caller ID Deluxe – Name and Number Delivery	NXMCR				
with Anonymous Call Rejection					
Call Waiting Deluxe	ESXDC				
Call Waiting Deluxe with GCJ/GCJRC	ESXD9				

Optional Services (Included but not required unless Bellsouth Voice Mail is chosen)  Voice Mail Companion Services					
Description	USOC				
*98 Access to BellSouth or IndustrialVoice Mail *98 Access to Enhanced Service Provider Voicemail	\$98VM \$98AF				
Call Forwarding Busy Line	GCE				
Call Forwarding Don't Answer Call Forwarding Don't Answer Ring Control	GCJ GCJRC				
Message Waiting – Stutter Dial tone Message Waiting Indicator-Audio Visual	MWW MWWAV				

Basic Class of Service options:	
*1F2CL – available in 8 states (Except NC and Hernando MS exchange)	in the
**PS2CL – available in North Carolina (except Gatewood and Milton exchanges)	in .

Package Plan	USOC	Package FIDs
BellSouth® 2 Pack Plan®	PAMA6	COS-WW-PAMA6

# Situations / Exhibits:



None

**Related Topics / Information:**None





# **CCP 2344 Attachment Listed Below**

#### ELMS6

#### Moves

# **Description:**

A service move applies when the same customer makes a move that meets the tariff criteria for same premises. A service move is considered an inside move based on the following criteria:

- The building, or buildings, together with the surrounding land, is occupied and used as a residence or for conducting business, and the property is not intersected by a public thoroughfare or occupied by others
- The portion of the building occupied by the customer as a residence, or portion being used by the customer to conduct business and is not intersected by a public corridor or space occupied by others
- The building or portion of the building, occupied by the customer used as both a residence and place of business, provided that both the residence and the business bear the same street address
- The continuous property operated as a single farm whether or not it is intersected by a public thoroughfare
- A move from a temporary structure to a permanent structure on the same premises for the same customer (e.g., move from construction pole to building, moving from old trailer to new trailer).

# **Ordering Considerations:**

None

#### Service Restrictions

Tariff guidelines for each state must be followed to determine eligibility for a move request.

#### **LSR Restrictions:**

- **REQTYPs A, E, M and N with valid ACT is: C**
- The LSR is processed using the R/C/O tables established for REQTYPs E
   (Non-Complex Resale) or M (Non-Complex UNE-P/WLP) products with
   ACT of C.

**Deleted:** <a href="#">Walid REQTYPs are: E</a> (Non-Complex Resale) or M (Non-Complex UNE-P/WLP)

#### **Service Order Restrictions:**

• At least one of the following USOCs must be populated as Feature Detail or REMARKS section:



- RWW: Rearrange Outside Wiring (Outside Premise Work)
- RW2: Rearrange Inside Wiring (Inside Premise Work).
- The CLEC is responsible for determining what type of rearrangement of wiring is required for their end user's inside or outside move.
- When extending a DMARC the RWW or RW2 must be on the LSR, along with Remarks with instructions where the DMARC will be extended.

- **Formatted:** Bullets and Numbering

#### **Service Order Restrictions:**

None

#### **Tariff References**

General Subscriber Service Tariff.

# **USOC / FID References**

RWW: Rearrange Outside Wiring (Outside Premise Work) RW2: Rearrange Inside Wiring (Inside Premise Work).

# Situations / Exhibits:

None

# **Related Topics / Information:**

None