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**BellSouth Interconnection Services**

675 West Peachtree Street  
Atlanta, Georgia 30375

**Carrier Notification**  
**SN91086039**

Date: February 28, 2006

To: Competitive Local Exchange Carriers (CLEC)

Subject: CLECs – (Documentation/Guides) - Update to the BellSouth Local Ordering Handbook (LOH) Version 21.0A for Telecommunications Industry Forum 9 (TCIF 9) Release 21.0

This is to advise that BellSouth will implement the following changes to update documentation in the LOH Version 21.0A for TCIF 9 Release 21.0.

CCP Number	Description Of The Change
2337	Pre-Order: to add Billing Information to Pre-Ordering CSR Responses: Update Pre-Order PCSRR (EDI and TAG) and CSRR (TAG) and associated Data Dictionaries. CC, DEP DOI, TRT, RCK information will be provided in unparsed BILLING DATA in Alabama, Florida and Georgia.
2338	Splitting PF orders: Update Splitting Multi-Line Service Orders for Partial PF Conditions information 'Option 2' paragraph in the LOH-Ordering General Local Service Ordering chapter.
2342	BellSouth 2 Pack: Add new product "Ordering Guidelines for BellSouth® 2 Pack Plan" to LOH-Ordering General Local Service Ordering chapter.
2344	Update LOH-Ordering General Local Service Ordering chapter: under the 'MOVES' sub-header, to reflect that the this information is applicable to REQTYPs A, E, M and N.

Please refer to the attachment for specific details of the changes listed above.

These changes will be reflected in the next update of the TCIF 9 Release 21.0/LOH Version 21.0B scheduled to be posted Friday, March 3, 2006.

A summary of all changes within this document will be listed in the **Summary of Changes** section.

This update can be found on the BellSouth Interconnection Services Web site in the Local Exchange Ordering Guides (LEO) at:

[http://interconnection.bellsouth.com/reference\\_library/guides/html/leo.html#loh](http://interconnection.bellsouth.com/reference_library/guides/html/leo.html#loh)

Please contact your BellSouth local support manager with any questions.

Sincerely,

**ORIGINAL SIGNED BY KRISTEN E. SHORE**

Kristen E. Shore – Director  
BellSouth Interconnection Services

Attachment

**CCP 2337 Attachment Listed Below**

**CRB: 4842**

**CCP: 2337**

**MAP: CIF9**

**Pre-Ordering TCIF9 TAG CSRR table.**

***Customer Record Response (CSRR) Including Wireless Type 1 Accounts***

This message is used to return customer record information. Since customer Records can be very large, this message may be limited to a specific amount of data.

Note: Local Service Freeze (LSF) will be returned when indicated on the CSR in states where LSF is a valid offering.

The following sections will be returned for all accounts except Wireless LNP:

Ident section

Listing section

Directory section

Billing section

Note: Local Service Freeze (LSF) will be returned when indicated on the CSR in states where LSF is a valid offering.

Note 2: Wireless Type 1 accounts will not receive the LSF information.

S&E section

The following sections will be returned for Wireless LNP only:

Ident section

Main Account Telephone Number in which the query is found

Listing section

The following data fields will be returned:

Listed Name Data

Service Address Data

LOC Data

DZIP Data

Billing section

Billing Name Data

Local Service Freeze (LSF) will be returned when indicated on the CSR in states where LSF is a valid offering.

Wireless Type 1 accounts will not receive the LSF information.

The following message will be returned when a qualifying Wireless LNP account is queried, "This is a Type 1 Wireless Account".

Customer Record Response (CSRR)									
Field Names			Usage						
BST	LSOG 3	LSOG 4	Field Length	Character Type	Business Rules	I s s 7	I s s 9	L E N S	Valid Values
CSRR Message									
INQ- NUM	INQNU M	INQNU M	16	A/N	Inquiry Number  Inquiry Number uniquely identifies each Pre-Order transaction.  This field may be represented differently depending on BellSouth application.	X	X	X	
MSG-ID	N/A	N/A	14	A/N	Message ID  This field contains the customer record message ID code for the condition encounter as a result of inquiry processing.	X	X	X	See Appendix R.
MSG- TEXT	N/A	N/A	264	A/N	Message Text  This field contains the customer record message text, corresponding to the MSG-ID, pertaining to the inquiry output.	X	X	X	See Appendix R.
Customer Record Info					Occurs 0, 15				

Customer Record Response (CSRR)									
Field Names			Usage						
BST	LSOG 3	LSOG 4	Field Length	Character Type	Business Rules	ISS7	ISS9	LES	Valid Values
PSO	N/A	PSO	Up to 10	A/N	<p>Pending Service Order</p> <p>Identifies pending service orders for this account.</p> <p>Note 1: This field is returned on a response when a pending service order condition exists on the CSR account being requested.</p> <p>The PSO Indicator will indicate if there is either a pending service order, multiple service orders or no service order as follows:</p> <p>A pending service order = The PSO Indicator will provide the SHAK number.</p> <p>Multiple service orders = :”Multi” will be returned.</p> <p>No pending service orders = “NONE” will be returned.</p>			X	X

Customer Record Response (CSRR)									
Field Names			Usage						
BST	LSOG 3	LSOG 4	Field Length	Character Type	Business Rules	ISS7	ISS9	LES	Valid Values
CSR-TEXT1	N/A	N/A	49	A/N	Customer Record Data is returned for a successful query.  Populated with the information on the customer record requested.  <u>Billing Data from the CSR; Credit Class (CC), Treatment history (TRT), Return Check History (RCK), Deposit (DEP), and Date of Installation (DOI) may be returned as part of the data in this field in Alabama, Florida, and Georgia.</u>	X	X	X	
CSR-TEXT2	N/A	N/A	49	A/N	Customer Record Data is returned for a successful query.  Populated with the information on the customer record requested.  <u>Billing Data from the CSR; Credit Class (CC), Treatment history (TRT), Return Check History (RCK), Deposit (DEP), and Date of Installation (DOI) may be returned as part of the data in this field in Alabama, Florida, and Georgia.</u>	X	X	X	
CSR-TEXT3	N/A	N/A	49	A/N	Customer Record Data is returned for a successful query.  Populated with the information on the customer record requested.  <u>Billing Data from the CSR; Credit Class (CC), Treatment history (TRT), Return Check History (RCK), Deposit (DEP), and Date of Installation (DOI) may be returned as part of the data in this field in Alabama, Florida, and Georgia.</u>	X	X	X	

Customer Record Response (CSRR)									
Field Names			Usage						
BST	LSOG 3	LSOG 4	Field Length	Character Type	Business Rules	ISS7	ISS9	LES	Valid Values
CSR-TEXT4	N/A	N/A	49	A/N	Customer Record data is returned for a successful query.  Populated with the information on the customer record requested.  <u>Billing Data from the CSR; Credit Class (CC), Treatment history (TRT), Return Check History (RCK), Deposit (DEP), and Date of Installation (DOI) may be returned as part of the data in this field in Alabama, Florida, and Georgia.</u>	X	X	X	
CSR-TEXT5	N/A	N/A	49	A/N	Customer Record data is returned for a successful query.  Populated with the information on the customer record requested.  <u>Billing Data from the CSR; Credit Class (CC), Treatment history (TRT), Return Check History (RCK), Deposit (DEP), and Date of Installation (DOI) may be returned as part of the data in this field in Alabama, Florida, and Georgia.</u>	X	X	X	
CSR-TEXT6	N/A	N/A	49	A/N	Customer Record data is returned for a successful query.  Populated with the information on the customer record requested.  <u>Billing Data from the CSR; Credit Class (CC), Treatment history (TRT), Return Check History (RCK), Deposit (DEP), and Date of Installation (DOI) may be returned as part of the data in this field in Alabama, Florida, and Georgia.</u>	X	X	X	

Customer Record Response (CSRR)									
Field Names			Usage						
BST	LSOG 3	LSOG 4	Field Length	Character Type	Business Rules	ISS7	ISS9	LES	Valid Values
CSR-TEXT7	N/A	N/A	49	A/N	Customer Record data is returned for a successful query.  Populated with the information on the customer record requested.  <u>Billing Data from the CSR: Credit Class (CC), Treatment history (TRT), Return Check History (RCK), Deposit (DEP), and Date of Installation (DOI) may be returned as part of the data in this field in Alabama, Florida, and Georgia.</u>	X	X	X	
CSR-TEXT8	N/A	N/A	49	A/N	Customer Record data is returned for a successful query.  Populated with the information on the customer record requested.  <u>Billing Data from the CSR: Credit Class (CC), Treatment history (TRT), Return Check History (RCK), Deposit (DEP), and Date of Installation (DOI) may be returned as part of the data in this field in Alabama, Florida, and Georgia.</u>	X	X	X	
CSR-TEXT9	N/A	N/A	49	A/N	Customer Record data is returned for a successful query.  Populated with the information on the customer record requested.  <u>Billing Data from the CSR: Credit Class (CC), Treatment history (TRT), Return Check History (RCK), Deposit (DEP), and Date of Installation (DOI) may be returned as part of the data in this field in Alabama, Florida, and Georgia.</u>	X	X	X	



Customer Record Response (CSRR)									
Field Names			Usage						
BST	LSOG 3	LSOG 4	Field Length	Character Type	Business Rules	ISS7	ISS9	LES	Valid Values
CSR-TEXT10	N/A	N/A	49	A/N	Customer Record data is returned for a successful query.  Populated with the information on the customer record requested.  <u>Billing Data from the CSR: Credit Class (CC), Treatment history (TRT), Return Check History (RCK), Deposit (DEP), and Date of Installation (DOI) may be returned as part of the data in this field in Alabama, Florida, and Georgia.</u>	X	X	X	
CSR-TEXT11	N/A	N/A	49	A/N	Customer Record data is returned for a successful query.  Populated with the information on the customer record requested.  <u>Billing Data from the CSR: Credit Class (CC), Treatment history (TRT), Return Check History (RCK), Deposit (DEP), and Date of Installation (DOI) may be returned as part of the data in this field in Alabama, Florida, and Georgia.</u>	X	X	X	
CSR-TEXT12	N/A	N/A	49	A/N	Customer Record data is returned for a successful query.  Populated with the information on the customer record requested.  <u>Billing Data from the CSR: CC, TRT, RCK, DEP, and DOI may be returned as part of the data in this field in Alabama, Florida, and Georgia.</u>	X	X	X	

Customer Record Response (CSRR)									
Field Names			Usage						
BST	LSOG 3	LSOG 4	Field Length	Character Type	Business Rules	ISS7	ISS9	LES	Valid Values
CSR-TEXT13	N/A	N/A	49	A/N	Customer Record data is returned for a successful query.  Populated with the information on the customer record requested.  <u>Billing Data from the CSR; Credit Class (CC), Treatment history (TRT), Return Check History (RCK), Deposit (DEP), and Date of Installation (DOI) may be returned as part of the data in this field in Alabama, Florida, and Georgia.</u>	X	X	X	
CSR-TEXT14	N/A	N/A	49	A/N	Customer Record data is returned for a successful query.  Populated with the information on the customer record requested.  <u>Billing Data from the CSR; Credit Class (CC), Treatment history (TRT), Return Check History (RCK), Deposit (DEP), and Date of Installation (DOI) may be returned as part of the data in this field in Alabama, Florida, and Georgia.</u>	X	X	X	
CSR-TEXT15	N/A	N/A	49	A/N	Customer Record data is returned for a successful query.  Populated with the information on the customer record requested.  <u>Billing Data from the CSR; Credit Class (CC), Treatment history (TRT), Return Check History (RCK), Deposit (DEP), and Date of Installation (DOI) may be returned as part of the data in this field in Alabama, Florida, and Georgia.</u>	X	X	X	

**CRB: 4842**  
**CCP: 2337**  
**MAP: TCIF9**  
**Pre-Ordering TAG PCSRR Table**

### ***Parsed Customer Record Response (PCSRR)***

This message is used to return customer record information in a parsed format. Since customer records can be very large, this message size will be limited to one (1) MG of data. The parsed CSR response contains the parsed sections and will also contain unparsed sections in a block of data. The following sections will return parsed and unparsed and the unparsed sections will be returned in a block of data (see table):

- Ident section
- Listing section
- Directory section
- Traffic section
- Billing section
  - Note: Local Service Freeze (LSF) will be returned when indicated on the CSR in states where LSF is a valid offering.
- S&E section
- Ported out lines
- Related account information
- Billing transfer section
- Completed activity section
- Remarks section
- Error message information

If any of the following Listing Instruction Codes (LICs) are found on the CSR, the entire listing that contains these LICs will not be returned as Parsed Fielded data: BOX, DEI, DNA, DNL, DNO, GQRL, HFX, LNG, N, NFL, NWPS, ODAS, PFX, REF 1, REF 2, SFX, SPNL, SPNP, WNIB, ZCL, ZINF.

If the following Field Identifier (FID) is found on the CSR, the entire listing that contains this FID will not be returned as Parsed Fielded data: PDN.

Parsed Customer Record Response (PCSRR)								
Field Names		Usage						
BST	LSOG 4	Field Length	Cha r Typ e	Business Rules	I s A s G 9	T	Valid Values	Occurrence s
PCSRR Message								
INQ-NUM	INQ- NUM	16	A/N	Inquiry Number Inquiry number uniquely identifies each pre-order transaction.	X	X		0, 1
TXTYP	TXTY P	1	A	Transaction Type	X	X	E or T	0, 1
ATN	ATN	10	N	Account telephone Number  Identifies the account telephone number of the end user.  Should be populated when AN is not populated.	X	X		0, 1
AN	AN	10 or 13	A/N	Account Number - Identifies the customer account number. Should be populated when ATN is not populated.	X	X		0, 1
Customer Record Info								
DT-SENT	N/A	8	N	Date Sent - Date transaction is sent.	X	X	CCYYMMDD	0, 1
TM-SENT	N/A	6	N	Time Sent - Time transaction is sent.	X	X	HHMMSS	0, 1

Parsed Customer Record Response (PCSR)								
Field Names		Usage						
BST	LSOG 4	Field Length	Cha r Typ e	Business Rules	I s 9	T A G	Valid Values	Occurrence s
CCNA	N/A	3	A	Carrier Name Abbreviation Identifies the Common Language IAC Code for the customer submitting the inquiry and receiving the response.		X	X	0, 1
Identification Section								
ATN	N/A	10	N	Account Telephone Number  Should be populated when AN is not populated.	X	X		0, 1
AN	N/A	10 or 13	A/N	Account Number  Should be populated when ATN is not populated.	X	X		0, 1
TOS	N/A	1	N	Type of Service- Identifies the type of service for the line offered. Can be identified as residence, business, government or coin from the data following !TYPE in the IDENT section of the CSR. The second and third characters will not be derived and returned. They will be blank.	X	X	1,2,3,4	1

Parsed Customer Record Response (PCSRR)								
Field Names		Usage						
BST	LSOG 4	Field Length	Cha r Typ e	Business Rules	I s A s G 9	T	Valid Values	Occurrence s
CS	N/A	Up to 5	A/N	Class of Service- Identifies the basic class of service for the line ordered. Can be identified from the unfielded ident section in the first line of the CSR after EXCH. When found, return the data in the CS field of the BCS field.	X	X	3-5 character class of service	1,N
IdentData	N/A	Variable	A/N	Unparsed data that is returned in a block of information for CLEC use	X	X		Identificatio n Section Data Block (unparsed data)
Listing Section: End User Location								
SANO	N/A	Up to 8	A/N	Service Address House Number	X	X		0, 1
SASF	N/A	Up to 5	A/N	Service Address House Number Suffix	X	X		0, 1
SASD	N/A	Up to 2	A	Service Address Street Directional	X	X		0, 1
SASN	N/A	Up to 50	A/N	Service Address Street Name	X	X		0, 1
SATH	N/A	Up to 10	A/N	Service Address Street Thoroughfare	X	X		0, 1
SASS	N/A	Up to 4	A/N	Service Address Street Suffix	X	X		0, 1
SADLO	N/A	Up to 100	A/N	Service Address Descriptive Location	X	X		0, 1

Parsed Customer Record Response (PCSR)								
Field Names		Usage						
BST	LSOG 4	Field Length	Char Type	Business Rules	I	T	Valid Values	Occurrences
					s	A		
					s	G		
					9			
EU-NAME	N/A	Up to 150	A/N	End User Name- Identifies the name of the end user. Can be identified from the left-handed data following the FID LN, NL, or NP in the LIST section of the CSR. Can be the data preceding the comma (,) or semicolon (;) in the name listing.	X	X	N/A	0, N
FLOOR-EU	N/A	Up to 12	A/N	Floor number	X	X		0, 1
ROOM-EU	N/A	Up to 9	A/N	Room number	X	X		0, 1
BLDG-EU	N/A	Up to 10	A/N	Building number	X	X		0, 1
CITY-EU	N/A	Up to 25	A/N	City name	X	X		0, 1
STATE-EU	N/A	2	A	State name	X	X		0, 1
ZIP CODE-EU	N/A	5 or 9	N	Zip code	X	X		0, 1
Listing Section: Listed Name								
RTY	N/A	3	A	Record Type - Identifies the type of listing that exists with respect to pricing and tariffs	X	X		0, N
ALI	N/A	Up to 3	A	Alpha/Numeric Listing Identifier Code Identifier assigned to each listing to uniquely identify a listing for a MTN from a customer	X	X		0, N

Parsed Customer Record Response (PCSR)								
Field Names		Usage						
BST	LSOG 4	Field Length	Cha r Typ e	Business Rules	I s A s G 9	T Valid Values	Occurrence s	
DML	N/A	1	A	Direct Mail List - Identifies whether this listing is to be omitted from any direct mail lists	X	X		0, N
LTY	N/A	1	N	Listing Type - Identifies the type of listing that exists with respect to publication and Directory Assistance (DA) appearance rules	X	X		0, N
LNPL	N/A	1	A	Listed Name Placement - Identifies by placement of semi- colon (;) and the finding word is a single letter.	X	X	L	0, N
LNLN	N/A	Up to 50	A/N	Listed Name Last - Identifies the first word for business listings or the complete last name for residence listings	X	X		0, N
STYC		2	N	Style Code- Identifies whether the listing is a straight line, caption, etc.	X	X		0, N
TOA		Up to 2	A	Type of Account- Identifies the type of account for this listing.	X	X	B, R, BP, RP	0, 1
BRO		1	A	Business/Residence Placement Override- Identifies an override of the normal placement of business listings.	X	X	B, R	0, 1



Parsed Customer Record Response (PCSRR)								
Field Names		Usage						
BST	LSOG 4	Field Length	Char Type	Business Rules	I s A s G 9	T	Valid Values	Occurrences
LNFN	N/A	Up to 100	A/N	Listed Name First - Identifies all except the first word for business listings or all of the first name or names and middle name/initials for residence listings	X	X		0, N
DLNM	N/A	1	A	Dual Name Listing - Indicates that this listing contains multiple first names (e.g., Smith, Betty & John and that both should appear in directory assistance)	X	X		0, N
NICK	N/A	Up to 12	A/N	Listing Nickname - Indicates the listed person's nickname	X	X		0, N
TL	N/A	Up to 12	A/N	Title of Lineage - Indicates a phrase used to designate lineage of a listed person (e.g., Jr., Sr., III, etc.)	X	X		0, N
TITLE1	N/A	Up to 12	A/N	Title of Address 1 - Identifies the title of address 1 of a directory listing user (e.g., Mr., Fr., DDS, etc.)	X	X		0, N
TITLE2	N/A	Up to 12	A/N	Title of Address 2 - Identifies the additional title of address of a directory listing user (e.g., Mr., Fr., DDS, etc.)	X	X		0, N

Parsed Customer Record Response (PCSRR)								
Field Names		Usage						
BST	LSOG 4	Field Length	Char Type	Business Rules	I s A s G 9	T	Valid Values	Occurrences
PLA	N/A	Up to 150	A/N	Place Listing As - Identifies the special filing words that should be used instead of the listed name if the customer wishes to override the normal sequencing	X	X		0, N
DES	N/A	Up to 25	A/N	Designation - Identifies the professional designation phrase of the business listing	X	X		0, N
WPP	N/A	Up to 3	A	White Page Products - Identifies information about the White Page Products, Signature Listings, Personality Logo and Lines of Distinction	X	X		0, N
DIRNAME	N/A	Up to 35	A/N	Directory Name - Identifies the name of a directory in which the listing exists	X	X		0, N
DIRSUB	N/A	Up to 35	A/N	Directory Subsection - Identifies the subsection of a directory in which to place the listing	X	X		0, N
Listing Section Listed Name: Listed Text								
LXTY	N/A	Up to 3	A	Listed Text Type - Identifies the type of the associated text that will appear in the directory to assist the end user	X	X		0, N

Parsed Customer Record Response (PCSRR)								
Field Names		Usage						
BST	LSOG 4	Field Length	Char Type	Business Rules	I	T	Valid Values	Occurrences
					s	A		
					s	G		
					9			
LTEXT	N/A	UP to 250	A/N	Listing Text - Identifies the descriptive or informative text that will appear in the directory to assist the end user	X	X		0, N
Listing Section: Listed Address								
LAPR	N/A	Up to 5	A/N	Listed Address House Prefix - Identifies the prefix for the house number of the listed address	X	X		0, N
LANO	N/A	Up to 8	A/N	Listed Address House Number - Identifies the house number of the listed address	X	X		0, N
LASF	N/A	Up to 5	A/N	Listed Address House Number Suffix - Identifies the suffix for the house number of the listed address	X	X		0, N
LASD	N/A	Up to 2	A/N	Listed Address Street Directional - Identifies the street directional of the listed address	X	X		0, N
LASN	N/A	Up to 50	A/N	Listed Address Street Name - Identifies the street name of the listed address	X	X		0, N
LATH	N/A	Up to 10	A/N	Listed Address Thoroughfare - Identifies the thoroughfare portion of the street name of the listed address	X	X		0, N

Parsed Customer Record Response (PCSRR)								
Field Names		Usage						
BST	LSOG 4	Field Length	Cha r Typ e	Business Rules	I s A s G 9	T Valid Values	Occurrence s	
LASS	N/A	Up to 2	A/N	Listed Address Street Suffix - Identifies the street suffix to the street name of the listed address	X	X		0, N
LALOC	N/A	Up to 35	A/N	Listed Address Locality - Identifies the locality or community to be listed	X	X		0, N
LAST	N/A	2	A	Listed Address State	X	X		0, N
Listing Section: Additional Listing Data								
YPH	N/A	6	N	Yellow Page Heading Code - Identifies the heading under which a business listing will appear in the yellow pages	X	X		0,N
SIC	N/A	4 or 5	N	Standard Industrial Classification - Identifies the primary function of a customer's business	X	X		0, 1
LTN	N/A	12 includin g 2 pre- printed character s	N	Listing Telephone Number - indicates the telephone number to be placed in the directory and quoted in Directory Assistance (DA).	X	X	10 numeric characters	0, N

Parsed Customer Record Response (PCSRR)								
Field Names		Usage						
BST	LSOG 4	Field Length	Cha r Typ e	Business Rules	I s A s G 9	T Valid Values	Occurrence s	
NSTN	N/A	20	A/N	Non Standard Telephone Number - Identifies a telephone number which is not in the standard North American Numbering Plan format (e.g., vanity numbers, Enterprise, 911)	X	X		0, N
TT- TDD	N/A	1	N	TTY or TDD Indicator - Identifies that this listing should have special TTY or TDD phrase included	X	X		0, N
ADI	N/A	1	A	Address Indicator - Identifies that listing address elements should be omitted from directory assistance and published directories	X	X		0, N
Listing Data Block								
LISTINGDATA	N/A	Variable	A/N	Unparsed data that is returned in a block of information for CLEC use	X	X		Listing Section Data Block (unparsed data)
Directory Section Information								
Directory Section: Delivery Address								
NAME-DEL	N/A	Up to 30	A/N	End User Name - Identifies the name of the end user to whom the directory is delivered	X	X		0, 1

Parsed Customer Record Response (PCSRR)								
Field Names		Usage						
BST	LSOG 4	Field Length	Char Type	Business Rules	I	T	Valid Values	Occurrences
					s	A		
					s	G		
					9			
DDAPR	N/A	Up to 5	A/N	Delivery Address House Prefix - Identifies the prefix for the house number of the delivery address	X	X		0, 1
DDANO	N/A	Up to 8	N	Delivery Address House Number - Identifies the house number of the delivery address	X	X		0, 1
DDASF	N/A	Up to 5	A/N	Delivery Address House Number Suffix - Identifies the suffix for the house number of the delivery address	X	X		0, 1
DDASD	N/A	2	A	Delivery Address Street Directional - Identifies the street directional of the delivery address	X	X		0, 1
DDASN	N/A	Up to 50	A/N	Delivery Address Street Name - Identifies the street name of the delivery address	X	X		0, 1
DDATH	N/A	Up to 10	A/N	Delivery Address Thoroughfare - Identifies the thoroughfare portion of the street name of the delivery address	X	X		0, 1
DDASS	N/A	Up to 4	A/N	Delivery Address Street Suffix - Identifies the street suffix to the street name of the delivery address	X	X		0, 1



Parsed Customer Record Response (PCRRR)								
Field Names		Usage						
BST	LSOG 4	Field Length	Character Type	Business Rules	Index	Tracked	Valid Values	Occurrences
DDALO	N/A	Up to 30	A/N	Delivery Address Descriptive Location - Identifies additional location information about the delivery address (e.g., the trailer behind the gas station)	X	X		0, 1
DDALOC	N/A	Up to 35	A/N	Delivery Address Locality - Identifies the locality or community where the directory is to be delivered	X	X		0, 1
DDAST	N/A	2	A	Delivery Address State/Province - Identifies the State/Province of the delivery address	X	X		0, 1
DDAZC	N/A	5	N	Delivery Address Zip Code - Identifies the postal code of the delivery address	X	X		0, 1
Directory Section: Directory Type								
DIRTYP	N/A	1	A	Directory ID Type - Identifies the type of the directory (e.g., W, Y, B, O) to be delivered	X	X		0, N
DIRQTYA	N/A	Up to 4	N	Number of Directories for Annual Delivery - Identifies the number of directories to be delivered on an annual basis	X	X		0, N
Directory Section: Directory Data Block								

Parsed Customer Record Response (PCSR)								
Field Names		Usage						
BST	LSOG 4	Field Length	Character Type	Business Rules	I	T	Valid Values	Occurrences
					s	A		
					s	G		
					9			
DIRECTORYDATA	N/A	Variable	A/N	Unparsed data that is returned in a block of information for CLEC use	X	X		Directory Section Data Block (unparsed data)
Traffic Section								
TRAFFICDATA	N/A	Variable	A/N	Unparsed data that is returned in a block of information for CLEC use	X	X		Traffic Section Data Block (unparsed data)
Billing Section								
BILLINGDATA	N/A	Variable	A/N	Unparsed data that is returned in a block of information for CLEC use  Billing Data from the CSR: Credit Class (CC), Treatment history (TRT), Return Check History (RCK), Deposit (DEP), and Date of Installation (DOI) may be returned as part of the data in this field in Alabama, Florida, and Georgia.	X	X		Billing Section Data Block (unparsed data)
Service & Equipment Section Information								
PSO	N/A	Up to 10	A/N	Identifies pending service orders for this account	X			0,1
HID	N/A	Up to 4	A/N	Hunt Group Identification - Identifies the existing hunt group	X	X		0, N



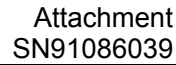
Parsed Customer Record Response (PCSRR)								
Field Names		Usage						
BST	LSOG 4	Field Length	Character Type	Business Rules	Is Active	Is Grouped	Valid Values	Occurrences
DTK	N/A	Up to 4	N	DID Trunk Quantity - Indicates the quantity of DID trunks	X	X		0, N
DGOUT	N/A	Up to 2	N	DID Digits Out - Identifies the number of digits outpulsed from the central office to the customer's premise.	X	X		0, N
S&E Section: Working TN								
WTN	N/A	10	N	Working Telephone Number(s) - Identifies the working telephone number at the end user's location. May be populated when AN or ATN is populated. WTN field will be populated with Zeros (0) when a USOC on the Customer Service Record (CSR) does not have an associated TN.	X	X		0, N
FPI	N/A	1	A	Freeze PIC Indicator - Indicates that the end user requested a freeze option for the PIC, LPIC or IPIC	X	X		0, N

Parsed Customer Record Response (PCSR)								
Field Names		Usage						
BST	LSOG 4	Field Length	Cha r Typ e	Business Rules	I s A s G 9	T	Valid Values	Occurrence s
PIC	N/A	2 or 4	A or A/N	InterLATA Pre- subscription Indicator Code - Identifies the pre- subscription indicator code (PIC) for the carrier the customer has selected for interLATA traffic	X	X		0, N
LPIC	N/A	2 or 4	A or A/N	IntraLATA Pre- subscription Indicator Code - Identifies the pre- subscription indicator code (PIC) for the carrier the customer has selected for intraLATA traffic	X	X		0, N
ECCKT	N/A	Up to 36	A/N	Exchange Company Circuit ID - Identifies a provider's circuit identification	X	X		0, N
HNTYP	N/A	1	A/N	HUNT TYPE Identifies the type of Hunting involved. Condition: Provided when HID is populated. Value will be blank if hunting on CSR does not match hunt types 1-6. Note: HNTYP may not be parsed consistently. The format of the Hunt Type on the CSR varies based on the central office and age of the account.	X	X		0, N

Parsed Customer Record Response (PCSRR)							
Field Names		Usage					
BST	LSOG 4	Field Length	Char Type	Business Rules	I s A s G 9	T Valid Values	Occurrence s
HTSEQ	N/A	4	N	HUNT SEQUENCE Identifies the desired hunting sequence. Condition: Provided when HID is populated.	X	X	0, N
NOTYP	N/A	1	A	NUMBER TYPE Identifies the type of number (TER or TN) entered in the HT field. Condition: Provided when HID is populated.	X	X	0, N
HT	N/A	Up to 15	A/N	HUNT TELEPHONE NUMBER Identifies the hunting telephone number for the hunt group sequence. Condition: Provided when HID is populated.	X	X	0, N
TERS	N/A	Up to 10	A/N	Terminal Numbers - Identifies the number for a non- lead line in a multi- line hunt group or consecutive range of terminal numbers associated with the TNS for this request. Condition: Provided when NOTYP is populated with an L.	X	X	0, N

Parsed Customer Record Response (PCSRR)								
Field Names		Usage						
BST	LSOG 4	Field Length	Character Type	Business Rules	I	T	Valid Values	Occurrences
					s	A		
					s	G		
					9			
TLI	N/A	10	N	Telephone Line Identifier - The pilot number for a multi-line hunt group. Condition: Provided when TER is populated.	X	X		0, N
PULSE	N/A	2 or 4	A	Pulsing Type - Identifies the pulsing of the end user or DID working telephone number	X	X		0, N
S&E Section: Working TN Blocking								
BLOCK	N/A	Up to 2	A	Blocking Exceptions - Identifies the blocking exceptions for the telephone number	X	X		0, N
S&E Section: End Blocking								
SSIG	N/A	2	A	Start Signaling - Identifies the type of start signaling requested	X	X		0, N
DTGN	N/A	3 or 4	A/N	DID Trunk Group Number - Identifies the DID trunk group number	X	X		0, N
DRTI	N/A	Min 3 Max 10	A/N	DID Route Index Number - Identifies the route index number assigned to the DID trunk group	X	X		0, N
DTLI	N/A	10	N	DID Telephone Line Identifier - Identifies the lead telephone line identifier of the DID trunk group	X	X		0, N

Parsed Customer Record Response (PCSRR)								
Field Names		Usage						
BST	LSOG 4	Field Length	Char Type	Business Rules	I s A s G 9	T Valid Values	Occurrences	
DTKID	N/A	Up to 10	A/N	DID Trunk Identifier - Identifies the trunk ID of the existing DID service	X	X		0, N
S&E Section: Working TN: Feature								
FEATURE	N/A	3, 5 or 6	A/N	Feature Codes - Identifies the type of feature associated with the line	X	X		0, N
S&E Section: Working TN: Feature Feature Detail								
FEATURE DETAIL	N/A	Up to 24	A/N	Feature Detail - Identifies additional information for the type of feature associated with the line	X	X		0, N
S&E Section: SrvEquipData								
SEREQUIPDATA	N/A	Variable	A/N	Unparsed data that is returned in a block of information for CLEC use	X	X		S&E Section Data Block (unparsed data)
PSO	N/A	Up to 10	A/N	Identifies pending service orders for this account	X			S&E section Data



Parsed Customer Record Response (PCRR)								
Field Names		Usage						
BST	LSOG 4	Field Length	Char Type	Business Rules	I s A s G 9	T	Valid Values	Occurrences
Ported Lines Information								
PORTED-OUT-LINE-DATA	N/A	Variable	A/N	Unparsed data that is returned in a block of information for CLEC use  This data will not be returned to the CLEC on BST owned accounts	X	X		Ported Lines Data Block (unparsed data)
Related Account Information								
REL-ACCT-DATA	N/A	Variable	A/N	Unparsed data that is returned in a block of information for CLEC use  This data will not be returned to the CLEC on BST owned accounts	X	X		Related Account Data Block (unparsed data)
Billing Transfer Section								
BillingTransferData	N/A	Variable	A/N	Unparsed data that is returned in a block of information for CLEC use  This data will not be returned to the CLEC on BST owned accounts	X	X		Billing Transfer Data Block (unparsed data)
Remarks Section								

Parsed Customer Record Response (PCSRR)							
Field Names		Usage					
BST	LSOG 4	Field Length	Cha r Typ e	Business Rules	I s A s G 9	T Valid Values	Occurrence s
RemarksData	N/A	Variable	A/N	Unparsed data that is returned in a block of information for CLEC use	X	X	Remarks Section Data Block (unparsed data)
Completed ActivitySection							
Comp/ActData	N/A	Variable	A/N	Unparsed data that is returned in a block of information for CLEC use	X	X	Comp Act Data Block (unparsed data)

**CRB: 4842**  
**CCP: 2337**  
**MAP: TCIF9**  
**TCIF9 Pre-Ordering TAG Data Dictionary.**

**BILLING TRANSFER DATA**

Description name:	Billing transfer data block (unparsed data)
Definition:	Unparsed data that is returned in a block of information for CLEC use
Characteristics:	Variable A/N
Note 1:	This data will not be returned to the CLEC on BST owned accounts.

**PORTED-OUT-LINE-DATA**

Description name:	Ported lines data block (unparsed data)
Definition:	Unparsed data that is returned in a block of information for CLEC use.
Characteristics:	Variable A/N
Note 1:	This data will not be returned to the CLEC on BST owned accounts.

**REL-ACCT-DATA**

Description name:	Related account data block (unparsed data)
Definition:	Unparsed data that is returned in a block of information for CLEC use.
Characteristics:	Variable A/N
Note 1:	This data will not be returned to the CLEC on BST owned accounts.



**CSR - TEXT 1**

Description name:	Customer Record Data is returned for a successful query
Definition:	Populated with the information on the customer record requested.
Characteristics:	49 A/N
Note 1	Local Service Freeze (LSF) will be returned in this field when indicated on the CSR in states where LSF is a valid offering.
Note 2:	Billing Data from the CSR: Credit Class (CC), Treatment history (TRT), Return Check History (RCK), Deposit (DEP), and Date of Installation (DOI) may be returned as part of the data in this field in Alabama, Florida, and Georgia.

**CSR - TEXT 2**

Description name:	Customer Record Data is returned for a successful query
Definition:	Populated with the information on the customer record requested.
Characteristics:	49 A/N
Note 1	Local Service Freeze (LSF) will be returned in this field when indicated on the CSR in states where LSF is a valid offering.
Note 2:	Billing Data from the CSR: Credit Class (CC), Treatment history (TRT), Return Check History (RCK), Deposit (DEP), and Date of Installation (DOI) may be returned as part of the data in this field in Alabama, Florida, and Georgia.

**CSR - TEXT 3**

Description name:	Customer Record Data is returned for a successful query
Definition:	Populated with the information on the customer record requested.
Characteristics:	49 A/N
Note 1	Local Service Freeze (LSF) will be returned in this field when indicated on the CSR in states where LSF is a valid offering.
Note 2:	Billing Data from the CSR: Credit Class (CC), Treatment history (TRT), Return Check History (RCK), Deposit (DEP), and Date of Installation (DOI) may be returned as part of the data in this field in Alabama, Florida, and Georgia.

**CSR - TEXT 4**

Description name:	Customer Record Data is returned for a successful query
Definition:	Populated with the information on the customer record requested.
Characteristics:	49 A/N
Note 1	Local Service Freeze (LSF) will be returned in this field when indicated on the CSR in states where LSF is a valid offering.
Note 2:	Billing Data from the CSR: Credit Class (CC), Treatment history (TRT), Return Check History (RCK), Deposit (DEP), and Date of Installation (DOI) may be returned as part of the data in this field in Alabama, Florida, and Georgia.

**CSR - TEXT 5**

Description name:	Customer Record Data is returned for a successful query
Definition:	Populated with the information on the customer record requested.
Characteristics:	49 A/N
Note 1	Local Service Freeze (LSF) will be returned in this field when indicated on the CSR in states where LSF is a valid offering.
Note 2:	Billing Data from the CSR: Credit Class (CC), Treatment history (TRT), Return Check History (RCK), Deposit (DEP), and Date of Installation (DOI) may be returned as part of the data in this field in Alabama, Florida, and Georgia.

**CSR - TEXT 6**

Description name:	Customer Record Data is returned for a successful query
Definition:	Populated with the information on the customer record requested.
Characteristics:	49 A/N
Note 1	Local Service Freeze (LSF) will be returned in this field when indicated on the CSR in states where LSF is a valid offering.
Note 2:	Billing Data from the CSR: Credit Class (CC), Treatment history (TRT), Return Check History (RCK), Deposit (DEP), and Date of Installation (DOI) may be returned as part of the data in this field in Alabama, Florida, and Georgia.

**CSR - TEXT 7**

Description name:	Customer Record Data is returned for a successful query
Definition:	Populated with the information on the customer record requested.
Characteristics:	49 A/N
Note 1	Local Service Freeze (LSF) will be returned in this field when indicated on the CSR in states where LSF is a valid offering.
Note 2:	Billing Data from the CSR: Credit Class (CC), Treatment history (TRT), Return Check History (RCK), Deposit (DEP), and Date of Installation (DOI) may be returned as part of the data in this field in Alabama, Florida, and Georgia.

**CSR - TEXT 8**

Description name:	Customer Record Data is returned for a successful query
Definition:	Populated with the information on the customer record requested.
Characteristics:	49 A/N
Note 1	Local Service Freeze (LSF) will be returned in this field when indicated on the CSR in states where LSF is a valid offering.
Note 2:	Billing Data from the CSR: Credit Class (CC), Treatment history (TRT), Return Check History (RCK), Deposit (DEP), and Date of Installation (DOI) may be returned as part of the data in this field in Alabama, Florida, and Georgia.

**CSR - TEXT 9**

Description name:	Customer Record Data is returned for a successful query
Definition:	Populated with the information on the customer record requested.
Characteristics:	49 A/N
Note 1	Local Service Freeze (LSF) will be returned in this field when indicated on the CSR in states where LSF is a valid offering.
Note 2:	Billing Data from the CSR: Credit Class (CC), Treatment history (TRT), Return Check History (RCK), Deposit (DEP), and Date of Installation (DOI) may be returned as part of the data in this field in Alabama, Florida, and Georgia.

**CSR - TEXT 10**

Description name:	Customer Record Data is returned for a successful query
Definition:	Populated with the information on the customer record requested.
Characteristics:	49 A/N
Note 1	Local Service Freeze (LSF) will be returned in this field when indicated on the CSR in states where LSF is a valid offering.
Note 2:	Billing Data from the CSR: Credit Class (CC), Treatment history (TRT), Return Check History (RCK), Deposit (DEP), and Date of Installation (DOI) may be returned as part of the data in this field in Alabama, Florida, and Georgia.

**CSR - TEXT 11**

Description name:	Customer Record Data is returned for a successful query
Definition:	Populated with the information on the customer record requested.
Characteristics:	49 A/N
Note 1	Local Service Freeze (LSF) will be returned in this field when indicated on the CSR in states where LSF is a valid offering.
Note 2:	Billing Data from the CSR: Credit Class (CC), Treatment history (TRT), Return Check History (RCK), Deposit (DEP), and Date of Installation (DOI) may be returned as part of the data in this field in Alabama, Florida, and Georgia.

**CSR - TEXT 12**

Description name:	Customer Record Data is returned for a successful query
Definition:	Populated with the information on the customer record requested.
Characteristics:	49 A/N
Note 1	Local Service Freeze (LSF) will be returned in this field when indicated on the CSR in states where LSF is a valid offering.
Note 2:	Billing Data from the CSR: Credit Class (CC), Treatment history (TRT), Return Check History (RCK), Deposit (DEP), and Date of Installation (DOI) may be returned as part of the data in this field in Alabama, Florida, and Georgia.

**CSR - TEXT 13**

Description name:	Customer Record Data is returned for a successful query
Definition:	Populated with the information on the customer record requested.
Characteristics:	49 A/N
Note 1	Local Service Freeze (LSF) will be returned in this field when indicated on the CSR in states where LSF is a valid offering.
Note 2:	Billing Data from the CSR: Credit Class (CC), Treatment history (TRT), Return Check History (RCK), Deposit (DEP), and Date of Installation (DOI) may be returned as part of the data in this field in Alabama, Florida, and Georgia.

**CSR - TEXT 14**

Description name:	Customer Record Data is returned for a successful query
Definition:	Populated with the information on the customer record requested.
Characteristics:	49 A/N
Note 1	Local Service Freeze (LSF) will be returned in this field when indicated on the CSR in states where LSF is a valid offering.
Note 2:	Billing Data from the CSR: Credit Class (CC), Treatment history (TRT), Return Check History (RCK), Deposit (DEP), and Date of Installation (DOI) may be returned as part of the data in this field in Alabama, Florida, and Georgia.

**CSR - TEXT 15**

Description name:	Customer Record Data is returned for a successful query
Definition:	Populated with the information on the customer record requested.
Characteristics:	49 A/N
Note 1	Local Service Freeze (LSF) will be returned in this field when indicated on the CSR in states where LSF is a valid offering.
Note 2:	Billing Data from the CSR: Credit Class (CC), Treatment history (TRT), Return Check History (RCK), Deposit (DEP), and Date of Installation (DOI) may be returned as part of the data in this field in Alabama, Florida, and Georgia.

**BILLING DATA**

Description name:	Billing section data block (unparsed data)
Definition:	Unparsed data that is returned in a block of information for CLEC use
Characteristics:	Variable A/N
Note 1	Local Service Freeze (LSF) will be returned in this field when indicated on the CSR in states where LSF is a valid offering.
Note 2:	Billing Data from the CSR: Credit Class (CC), Treatment history (TRT), Return Check History (RCK), Deposit (DEP), and Date of Installation (DOI) may be returned as part of the data in this field in Alabama, Florida, and Georgia.



**CRB: 4842**  
**CCP: 2337**  
**MAP: TCIF9**  
**TCIF9 Pre-Ordering EDI Data Dictionary**

**PORTED-OUT-LINE-DATA**

Description name: Unparsed Ported Out Line Data  
Description: Unparsed data that is returned in a block of information for CLEC use  
Characteristics: Variable A/N  
Note 1: This data will not be returned to the CLEC on BST owned accounts.

**REL-ACCT-DATA**

Description name: Unparsed Related Account Data  
Description: Unparsed data that is returned in a block of information for CLEC use  
Characteristics: Variable A/N  
Note 1: This data will not be returned to the CLEC on BST owned accounts.

**BILLINGTRANSFERDATA**

Description name: Unparsed Billing Transfer Data  
Description: Unparsed data that is returned in a block of information for CLEC use  
Characteristics: Variable A/N  
Note 1: This data will not be returned to the CLEC on BST owned accounts.

**CRB: 4842**  
**CCP: 2337**  
**MAP: TCIF9**  
**TCIF9 Pre-Ordering EDI Data Dictionary.**

**BILLING-DATA**

Description name: Billing Section data block (unparsed data)

Definition: Unparsed data that is returned in a block of information for CLEC use.

Characteristics: Variable A/N

Note 1: Local Service Freeze (LSF) will be returned in this field when indicated on the CSR in states where LSF is a valid offering.

Note 2: Billing Data from the CSR: Credit Class (CC), Treatment history (TRT), Return Check History (RCK), Deposit (DEP), and Date of Installation (DOI) may be returned as part of the data in this field in Alabama, Florida, and Georgia.

**CCP 2338 Attachment Listed Below****TCIF9*****Splitting Multi-Line Service Orders for Partial PF Conditions*****Description:**

This section describes the process for splitting multi-line service orders when a partial PF condition occurs and a BellSouth® field technician has identified the condition as a result of a premise visit.

When this condition occurs an LCSC representative will contact the LSR initiator and advise of the PF condition. If the CLEC still wishes to have all the lines installed they have two (2) options available.

**Option 1** - The CLEC may choose not to react to the jeopardy notification. If the CLEC takes no action, the entire order will remain in PF status and service will not be provided on any of the lines until the PF condition is cleared.

**Option 2** - The CLEC may choose to split the service order. If the CLEC chooses to split the service order, they must submit a manual SUP on the original LSR to remove the line(s) that caused the PF condition. The CLEC must additionally submit a manual LSR via the LCSC for installation of the lines removed from the original PON. The new LSR must have the REMARKS populated to include this verbiage: Partial PF condition split service order from original PON (populate original purchase order number behind PON)

If the LSR initiator gives verbal approval to split the service order the LCSC representative will remove the lines causing the PF condition from the service order and place a note in the remarks section of the service order the date, time and name of the person giving verbal approval to split the order. The LCSC will issue a new service order for the lines removed from the original order upon receipt of a new LSR.

**Option 2** – The CLEC may choose to split the service order. If the CLEC chooses to split the service order, they can

(a) Submit a manual SUP on the original LSR to remove the line (s) that caused the PF condition. The CLEC must additionally submit a manual LSR via the LCSC for installation of the lines removed from the original PON. The new LSR must have the REMARKS populated to include this verbiage: Partial PF condition split service order from original PON (populate original purchase order number behind PON). The

LCSC will issue a new service order for the lines removed from the original order upon receipt of a new LSR.

(b) The LSR initiator can give verbal approval to split the service orders. The LCSC representative will remove the lines causing the PF condition from the service order and place a note in the remarks section of the service order the date, time and name of the person giving verbal approval to split the order.

**Service Restrictions:**

The following restrictions are applicable to this process:

- Limited to manual ordering
- The request must have two (2) or more lines scheduled for installation on the same service order.

**LSR Restrictions:**

The following LSR restrictions are unique to this process:

- Applicable to all REQTYPs except B, C and J
- Applicable to ACT of C, N or T REMARKS field must be populated with this verbiage - Partial PF condition split service order from original PON (insert original PON).

**Tariff Reference:**

N/A

**USOC & FID References:**

N/A

**Situations/Exhibits:**

This section includes one or more ordering situations specific or unique to this product/process. The exhibit is not intended to depict an LSR package in its entirety. The situations below do not depict actual field formatting the customer should review the field data dictionary for business rule and field application. The situation(s) below depict only those fields that are unique to this process and does not include an example of all fields required for processing the LSR. The CLEC should consult the product specific R/C/O table for an inclusive field list.

**Situation 1** - CLEC is notified of PF condition on multi-line service order and elects to split order on a REQTYPE E (Non-Complex)

**(LSR) Original LSR**

REQTYPE = E

ACT = N

SUP = 03



Attachment  
SN91086039

**REMARKS=Partial PF condition split service order and add lines to new PON  
(insert new PON)**

**(LSR) New LSR**

**REQTYP E**

**ACT = C**

**REMARKS =** Partial PF condition split service order from original PON (insert original  
PON)

**Related Topics/Information:**

None

## CCP 2342 Attachment Listed Below

### TICF9

#### **Ordering Guidelines for BellSouth® 2 Pack Plan**

The new BellSouth® 2 Pack Plan® provides a flat rate access line equipped with Touch-tone capability, Caller ID Deluxe and Call Waiting Deluxe. The plan also includes the choice of the following specific features/services listed in the chart below:

#### **Ordering Considerations**

None

#### **Availability**

The new BellSouth® 2 Pack Plan® is available in all nine (9) states.

#### **Restrictions**

The new BellSouth® 2 Pack Plan® (PAMA6) must be ordered manually for all activity types.

This service offering is available for **Residential customers only**.

#### **LSR Requirements**

- Valid REQTYP is E (non-complex Resale)
- All ACTTYPs are valid
- All LNAs
- Applicable TOS 2BF-
- REMARKS - "Bill SOMECHARGE"

Note: The Basic Class of Service (1F2CL or PS2CL), the Package USOC (PAMA6) and the desired features/services associated with the plan must be provided on the Resale Service Request form in the Features Detail Section.

Note: BellSouth® 2 Pack Plan® cannot be ordered in the Hernando MS, Milton NC and Gatewood NC exchanges.

The following forms are used to submit a request for the new BellSouth® 2 Pack Plan®:

- LSR
- EU
- Resale
- Directory (Optional)

**Tariff Reference**

A3

**USOC / FID References**

Required Products and Features	
Description	USOC
Unlimited Residential Line with Touch tone	1F2CL* (All states except North Carolina) PS2CL**(North Carolina only)
Caller ID Deluxe – Name and Number Delivery Caller ID Deluxe – Name and Number Delivery with Anonymous Call Rejection	NXM or NXMCR
Call Waiting Deluxe	ESXDC
Call Waiting Deluxe with GCJ/GCJRC	ESXD9

Optional Services (Included but not required unless Bellsouth Voice Mail is chosen)	
Voice Mail Companion Services	
Description	USOC
*98 Access to BellSouth or IndustrialVoice Mail	S98VM
*98 Access to Enhanced Service Provider Voicemail	S98AF
Call Forwarding Busy Line	GCE
Call Forwarding Don't Answer Call Forwarding Don't Answer Ring Control	GCJ GCJRC
Message Waiting – Stutter Dial tone	MWW
Message Waiting Indicator-Audio Visual	MWWAV

Basic Class of Service options:
*1F2CL – available in 8 states (Except NC and in the Hernando MS exchange)
**PS2CL – available in North Carolina (except in Gatewood and Milton exchanges)

Package Plan	USOC	Package FIDs
BellSouth® 2 Pack Plan®	PAMA6	COS-WW-PAMA6

## CCP 2344 Attachment Listed Below

### Moves

A service move applies when the same customer makes a move that meets the tariff criteria for same premises. A service move is considered an inside move based on the following criteria:

- The building, or buildings, together with the surrounding land, is occupied and used as a residence or for conducting business, and the property is not intersected by a public thoroughfare or occupied by others
- The portion of the building occupied by the customer as a residence, or portion being used by the customer to conduct business and is not intersected by a public corridor or space occupied by others
- The building or portion of the building, occupied by the customer used as both a residence and place of business, provided that both the residence and the business bear the same street address
- The continuous property operated as a single farm whether or not it is intersected by a public thoroughfare
- A move from a temporary structure to a permanent structure on the same premises for the same customer (e.g., move from construction pole to building, moving from old trailer to new trailer).

### Ordering Considerations

#### Restrictions:

Tariff guidelines for each state must be followed to determine eligibility for a move request.

#### LSR Restrictions:

- REQTYPs A, E, M and N with valid ACT is: C
- ~~The LSR is processed using the R/C/O tables established for REQTYPs E (Non-Complex Resale) or M (Non-Complex UNE-P/WLP) products with ACT of C.~~

**Deleted:** <#>Valid REQTYPs are: E (Non-Complex Resale) or M (Non-Complex UNE-P/WLP)

#### Service Order Restrictions:

- At least one of the following USOCs must be populated as Feature Detail or REMARKS section:
  - RWW: Rearrange Outside Wiring (Outside Premise Work)
  - RW2: Rearrange Inside Wiring (Inside Premise Work).
- The CLEC is responsible for determining what type of rearrangement of wiring is required for their end user's inside or outside move.



- When extending a DMARC the RWW or RW2 must be on the LSR, along with Remarks with instructions where the DMARC will be extended.

Formatted: Bullets and Numbering

#### **Tariff References**

General Subscriber Service Tariff.

#### **USOC / FID References**

RWW: Rearrange Outside Wiring (Outside Premise Work)

RW2: Rearrange Inside Wiring (Inside Premise Work).