
BellSouth Interconnection Services

675 West Peachtree Street
Atlanta, Georgia 30375

**Carrier Notification
SN91086019**

Date: January 30, 2006

To: Competitive Local Exchange Carriers (CLEC)

Subject: CLECs – (Business/Operational) – Land-line Telecommunications Service at The Esplanade at City Park - 3443 Esplanade Avenue, New Orleans, Louisiana

This is to advise all CLECs that, in order to restore land-line telecommunications service to end users at The Esplanade at City Park in New Orleans, Louisiana, it was necessary for BellSouth to modify the way in which such service is provided to this complex. Prior to the hurricane, service to this complex was provided from BellSouth's Broadmoor Central Office (504/821). Due to the devastation resulting from the hurricane, this complex will now be served from the Franklin Central Office (504/945). As a result of the change in the way that service will be provided to this complex, it is necessary for tenants whose central office switching is provided by BellSouth (either via BellSouth retail or via a CLEC's leasing of service from BellSouth) to change their telephone numbers in order to re-establish their land-line telecommunications service.

The property manager at The Esplanade requested that BellSouth draft a notice that would be provided by the property manager to the tenants that have returned to The Esplanade. This notice, shown as Attachment 1, explains that tenants wishing to re-establish their land-line telecommunications service should contact their local service provider. Also, Attachment 2 to this Carrier Notification Letter is information explaining what is required of a CLEC whose end user wishes to re-establish service at this complex.

If an end user insists on keeping its old telephone number, then Remote Call Forwarding (RCF) service must also be purchased. Although this is a viable option, BellSouth does not recommend it, because the end user will never be able to have the old telephone number without also subscribing to RCF service.

BellSouth appreciates the cooperation of all CLECs serving end users in this complex as service is restored. Please contact your BellSouth customer support manager (CSM) if you have questions about this process.

Sincerely,

ORIGINAL SIGNED BY KRISTEN E. SHORE

Kristen E. Shore - Director
BellSouth Interconnection Services

Attachments

Date:

To: Tenants – The Esplanade at City Park

From: Apartment Management – The Esplanade at City Park
3443 Esplanade Av, New Orleans, Louisiana

Subject: Land-line Telecommunications Service

Efforts have been underway to restore land-line telecommunication services in the New Orleans area. Due to the extensive devastation and the need to serve the community expeditiously, it was necessary to modify the way in which land-line telecommunications service is provided to The Esplanade at City Park.

It is likely that tenants will have to change their telephone numbers in order to re-establish land-line telecommunications service at The Esplanade at City Park. This change is due to the likelihood that the switching facilities from which your land-line service was provided prior to the hurricane were destroyed, and your service will now be provided from a different switching center. Your land-line telephone number will need to change from (504) 821-XXXX to (504) 945-XXXX.

This notice is to request tenants wishing to re-establish their land-line telecommunications service to contact your local service provider. Even if you have already advised your local service provider that you would like to re-establish the land-line service you had prior to the hurricane, you will need to contact them again, due to the modification in the way your service will likely be provisioned, as described above. Your local service provider's service representative should provide you with your new telephone number.

All local telecommunications service providers in the New Orleans area are being advised of this situation, so your calls to them will be handled as expeditiously as possible.

Thank you,

The Esplanade at City Park

Action required to re-establish land-line telecommunications service at The Esplanade at City Park - 3443 Esplanade Avenue, New Orleans, Louisiana

If	Then
Customer has a pending repair ticket	Customer's local service provider (LSP) will need to: <ul style="list-style-type: none">➤ Cancel the repair ticket➤ Place Transfer (T/F) order to establish new telephone number with the business office * Installation charges will be waived
New Service order placed with telephone number out of the Broadmoor Central Office (504-821)	Customer's LSP will need to: <ul style="list-style-type: none">➤ Contact customer and advise that a new telephone number will have to be assigned out of the Franklin Central Office (504-945).➤ Change telephone number on service order *

* BellSouth will place an automated message on the end user's old telephone number that will provide the end user's new number to callers who dial the end user's old number.