BellSouth Interconnection Services
675 West Peachtree Street
Atlanta, Georgia 30375

Carrier Notification
SN91085286

Date: December 23, 2005

To: Competitive Local Exchange Carriers (CLEC)

Subject: CLECs – (OSS) – Trouble Analysis Facilitation Interface Migration to New Servers

This is to advise that the BellSouth Trouble Analysis Facilitation Interface (TAFI) environment is upgrading its servers. On Monday, January 23, 2006, CLECs will transition to the new primary production server in Charlotte, North Carolina and backup server in Birmingham, Alabama. (The old environment had two production servers and one backup.)

This migration will take place with minimum impact on the CLEC community.

For CLECs connected to BellSouth **via a dedicated circuit** (e.g., T-1), translation changes in BellSouth's security filter/routers will automatically redirect TAFI traffic to the new servers. These changes are scheduled for 12:01 AM on January 23, 2006. No changes in user icons, etc. are necessary as explained below:

- The user action (i.e., click on an icon or input an Internet Protocol (IP) address) that establishes a connection to the current Charlotte, NC production server (machine name = crtafizm, shown on the top of the TAFI screen) will connect the user to the new production server (machine name = crtaf04p).

- The user action that establishes a connection to the current Birmingham, AL backup server (machine name = brtafiym) will connect the user to the new backup server (machine name = brtaf04p).

- The user action that establishes a connection to the current Birmingham, AL production server (machine name = brtafizm) will no longer be available.

CLEC users connected to BellSouth **via the ENCORE DIALS modem pool** will select the new production and/or backup IP addresses after authentication (i.e., SecurID card, etc.)

The existing users' IDs have been installed in the new TAFI environment. However, being consistent with BellSouth's security policy, **the first time that each user logs into these new servers, he/she will have to use a 'default' password**. The system will force the user to change his/her password to a new password that he/she will manage going forward. The new password must comply with BellSouth's security standards.

Note: BellSouth strongly recommends that each CLEC user access both the new production and backup TAFI servers the first time the user has a need to use TAFI and establish new passwords for both accessing both servers.

Testing will consist of accessing the new TAFI server(s) and seeing the login prompt. Once the user logs in, the application is the same as it was in the old TAFI environment. If you do not see the TAFI login prompt, contact the BellSouth electronic commerce account team at 1.888.462.8030.

For security considerations, each CLEC's default password, along with the IP addresses for TAFI accessed via the ENCORE DIALS Pool, will be sent only to those CLECs who are currently using TAFI. If you are a TAFI user and have not received this information for your company by Friday, January 13, 2006, or if you have any questions about this migration, please contact your BellSouth local contract manager (LCM).

Sincerely,

ORIGINAL SIGNED BY PAT FINLEN FOR KRISTEN E. SHORE

Kristen E. Shore – Director
BellSouth Interconnection Services