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**BellSouth Interconnection Services**

675 West Peachtree Street  
Atlanta, Georgia 30375

**Carrier Notification  
SN91085272**

Date: December 9, 2005

To: Competing Local Exchange Carriers (CLEC)

Subject: CLECs – (Billing and Provisioning) – Expanded Service Area Usage Rates for Residential Customers in North Carolina

As you know, on October 1, 2005, BellSouth's revised Expanded Service Area usage rates for residential customers became effective. As a result of this rate change, Band C of BellSouth's Expanded Service Area became zero rated for residential customers. Since customers with Uniform Service Order Codes (USOC) CREX A and CREX B were blocked from placing calls to Band C exchanges, programming changes were initiated with the intent to unblock these calls for residential customers thereby allowing them to take advantage of the larger free calling area.

During the recent programming effort, Band C was inadvertently opened for business customers as well as for residential customers with CREX A and/or CREX B. As a result, both retail and wholesale business customers having the CREX A and/or CREX B USOC currently are able to make calls to Band C of the Expanded Service Area, even though such calling capability should have remained blocked. Approximately 500 of CLECs' end user customers in North Carolina are currently impacted.

BellSouth is working to change this programming and expects to have the required programming completed by the end of 2005. Any wholesale business customers with CREX A and/or CREX B that have placed calls or will place calls to Band C exchanges resulting in local usage charges appearing on their bill beginning October 1, 2005, will have automatic credits appear on the applicable CLEC's bill with a notation explaining the credit.

If you have any questions, please contact your BellSouth contract negotiator.

Sincerely,

**ORIGINAL SIGNED BY W. KEITH MILNER**

W. Keith Milner – Assistant Vice President  
BellSouth Interconnection Services