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**BellSouth Interconnection Services**

675 West Peachtree Street  
Atlanta, Georgia 30375

**Carrier Notification  
SN91085113**

Date: October 20, 2005

To: **Resale** Competitive Local Exchange Carriers (CLEC)

Subject: **Resale** CLECs - (Billing and Business/Operational Process) – **REVISED** - Update to CLEC End User Accounts with Federal Lifeline Credits (Originally posted June 2, 2005)

This is to advise that, effective July 1, 2005, **in the states of Mississippi and North Carolina**, BellSouth began **reviewing** CLEC end user accounts that receive Federal Lifeline credits **to ensure that such accounts are also receiving State Lifeline credits. In addition, effective November 7, 2005, BellSouth will begin a similar review of CLEC end user accounts in South Carolina.**

Where an end user account is eligible for the Uniform Service Order Code (USOC) CRA (Interstate Subscriber Line Charge Waiver and Matching Program, Monthly Credit state/company Lifeline credit), but does not have the CRA USOC on the account, **the end user** account will be updated to add the CRA USOC so that State Lifeline credits will be applied to that account **prospectively. BellSouth will also apply a retroactive credit to the date that the Federal Lifeline credit became effective.**

**The State Lifeline credit is only available in the states of Mississippi, North Carolina and South Carolina; therefore the CRA USOC is only valid in those states, subject to the following rules:**

- **Effective immediately in Mississippi and North Carolina, and effective November 7, 2005 in South Carolina, CLECs should submit the Local Service Request (LSR) with the CRA USOC along with the Federal Lifeline credit USOC in order to obtain the matching State Lifeline credit. Requests for CRA must be submitted in this manner until system enhancements are made, to allow the CRA USOC to auto-populate whenever the Federal Lifeline USOC is shown on the request. Change Request (CR) 2283 will be implemented on November 8, 2005, to correct this situation in Mississippi and North Carolina. BellSouth will implement a feature to correct this situation in South Carolina during the fourth quarter of 2006.**

**All CLEC accounts will be audited to determine if there are duplicate Federal Lifeline credit USOCs. Where an end user account has more than the one (1) allowed Federal Lifeline credit USOC per telephone account, per household, the account will be updated to remove all but one Federal Lifeline credit USOC. The account will receive a retroactive debit to reverse the excess Federal Lifeline credits that were applied to the account due to the duplicate USOCs.**

If you have any questions, please contact your BellSouth local contract manager.

Sincerely,

**ORIGINAL SIGNED BY KRISTEN E. SHORE**

Kristen E. Shore - Director  
BellSouth Interconnection Services