

BellSouth Interconnection Services

675 West Peachtree Street Atlanta, Georgia 30375

Carrier Notification SN91085076

Date: April 5, 2005

To: Competitive Local Exchange Carriers (CLEC)

Subject: CLECs - (OSS) - Electronic Interface Systems Downtime - ENCORE Release 18.1

This is to advise that BellSouth will deploy ENCORE Release 18.1 on May 15, 2005. This deployment will take place during an extended maintenance window beginning at 10:00 PM EDT on Saturday, May 14, 2005 and ending at 5:00 PM EDT on Sunday, May 15, 2005. The Electronic Data Interchange (EDI) will be unavailable for Local Service Request (LSR) processing during the extended maintenance window.

Local Exchange Navigation System (LENS) and Telecommunications Access Gateway (TAG) will be unavailable for LSR processing beginning at 10:00 PM EDT on Saturday, May 14, 2005 and ending at 10:00 AM EDT on Sunday, May 15, 2005.

Please contact your BellSouth e-commerce account team representative with any questions.

Sincerely,

ORIGINAL SIGNED BY PAM TIPTON FOR JERRY HENDRIX

Jerry Hendrix – Assistant Vice President BellSouth Interconnection Services