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**BellSouth Interconnection Services**

675 West Peachtree Street  
Atlanta, Georgia 30375

**Carrier Notification  
SN91085069**

Date: March 29, 2005

To: Facility-Based Competitive Local Exchange Carriers (CLEC), Interexchange Carriers (IXC), Wireless Service Providers (WSP) and Other Providers of Aggregated Directory Assistance (DA) and Operator Assistance (OA) Services

Subject: Facility-Based CLECs, IXCs, WSPs and Other Providers of Aggregated DA and OA Services – (Product/Service) - Introduction of Voice over Internet Protocol Conversion (VoIP-C) Service for Wholesale National Directory Assistance and Wholesale National Operator Assistance

BellSouth is pleased to announce that effective March 31, 2005, providers of Aggregated DA and OA services will be able to use BellSouth's VoIP-C contract service to process their Internet Protocol (IP) based calls for Wholesale National Directory Assistance (WNDA) and Wholesale National Operator Assistance (WNOA). Utilizing BellSouth's VoIP-C service, IP based calls can be delivered to the following gateways within the BellSouth Region:

Miami, Florida  
Atlanta, Georgia  
New Orleans, Louisiana  
Charlotte, North Carolina

If you have any questions, please contact your BellSouth account team manager.

Sincerely,

**ORIGINAL SIGNED BY JERRY HENDRIX**

Jerry Hendrix – Assistant Vice President  
BellSouth Interconnection Services