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**BellSouth Interconnection Services**

675 West Peachtree Street  
Atlanta, Georgia 30375

**Carrier Notification  
SN91085050**

Date: March 2, 2005

To: Competitive Local Exchange Carriers (CLEC), Interexchange Carriers (IXC), and Wireless Service Providers (WSP)

Subject: CLECs, IXCs and WSPs – (Maintenance and Repair) – Update to the Circuit Provisioning Status System Trouble Administration (CPSS-TA), Release 3.0

This is to advise that effective March 6, 2005, BellSouth will implement Circuit Provisioning Status System Trouble Administration (CPSS-TA) Release 3.0. The CPSS-TA software module enables CLECs, IXCs and WSPs to create, modify, view status, request cancellation, authorize repair, and authorize closeout of trouble reports on their circuits from a desktop via the Web. To accomplish such actions, CPSS-TA interacts with the BellSouth Work Force Administration (WFA) system.

The implementation of CPSS-TA, Release 3.0, will include the following enhancements to the system:

- Ability to escalate a ticket
- Auto populate trouble locations on a create
- System timeout increased to 60 minutes
- Provides a link to the escalation contacts list
- Removal of unnecessary screens
- Discretion to create a ticket based on auto test
- Auto test feature prior to ticket creation
- Ease of navigation between screens

For further information, please contact your BellSouth account team representative or Don Tighe, BellSouth CPSS-TA Project Manager, at (404) 532-2233

Sincerely,

**ORIGINAL SIGNED BY JERRY HENDRIX**

Jerry Hendrix – Assistant Vice President  
BellSouth Interconnection Services