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**BellSouth Interconnection Services**

675 West Peachtree Street  
Atlanta, Georgia 30375

**Carrier Notification  
SN91085017**

Date: January 26, 2005

To: Competitive Local Exchange Carriers (CLEC)

Subject: CLECs – (Provisioning and Directory Assistance/Directory Listings) – Implementation of New Process when Ordering Service for Family Violence Shelters in the State of Georgia

This is to advise the CLEC community that effective March 7, 2005, when ordering service for CLEC customers that are family violence shelters in the state of Georgia, the Local Service Request (LSR) must be submitted manually. This subject is also covered in Change Control Process (CCP) No. 2138.

As you are aware, all providers of local service and publishers of telephone directories must safeguard the location of family violence shelters with utmost care. Therefore, in order to help ensure that these requests are handled properly, the CLEC must identify the customer as a family violence shelter and must manually submit the LSR request. BellSouth will bill the SOMECH charge for the service ordered rather than the SOMAN charge.

A new LSR field known as CNO will be used to identify the end user as a family violence shelter. If the customer is a family violence shelter, this field must be populated with Y.

The ADI field is used to request that the listed address be omitted from the BellSouth directory listing records. If the customer is a family violence shelter, this field must be populated with an O.

The DML field of the LSR is used to request that the account be omitted from direct mail lists. If the customer is a family violence shelter, this field must be populated with an O.

Please note that the process outlined above does not apply when the request is to disconnect the service.

The Local Ordering Handbook (LOH) and the Local Exchange Ordering (LEO) Information Guide will be revised effective March 7, 2005, to reflect these changes.

Please contact your BellSouth local support manager with any questions.

Sincerely,

**ORIGINAL SIGNED BY JERRY HENDRIX**

Jerry Hendrix – Assistant Vice President  
BellSouth Interconnection Services