
BellSouth Interconnection Services

675 West Peachtree Street
Atlanta, Georgia 30375

**Carrier Notification
SN91085002**

Date: January 11, 2005

To: All Interconnection Services Customers

Subject: All Interconnection Services Customers – (Product/Service) - Elimination of BellSouth Talking Call Waiting Service

This is to advise that effective February 15, 2005, BellSouth will discontinue offering Talking Call Waiting, which provides a vocal announcement of the calling person's name when an incoming call is received while the customer is on an existing call. This service is currently available in the states of Florida, Georgia, Mississippi and Tennessee.

Although BellSouth will no longer offer this feature, customers will continue to receive the audible call waiting tone provided by Call Waiting service; however, the calling person's name will not be announced. If the customer subscribes to Call Waiting Deluxe service, there will be no change in the visual notification provided by Call Waiting Deluxe.

Customers can retain the vocal announcement of the calling person's name using Caller ID boxes that provide vocal name and number announcement, which are available for purchase at local retailers.

Please contact your BellSouth local support manager with any questions.

Sincerely,

ORIGINAL SIGNED BY JERRY HENDRIX

Jerry Hendrix – Assistant Vice President
BellSouth Interconnection Services