
BellSouth Interconnection Services

675 West Peachtree Street
Atlanta, Georgia 30375

Carrier Notification**SN91084329**

Date: December 29, 2004

To: Payphone Service Providers (PSP)

Subject: PSPs – (Maintenance and Repair) – Payphone Repair Center Enhancements

This is to advise that BellSouth has enhanced its Payphone Repair Center by making it a part of the Atlanta Customer Wholesale Interconnection Network Services (CWINS) Center effective January 1, 2005. The Atlanta CWINS Center is operational twenty-four hours (24) a day, seven (7) days a week, and is staffed by a knowledgeable repair team to take your payphone repair reports.

Please use the payphone repair toll-free telephone number 888.461.0612, menu option 8, to report your payphone repair needs.

If you have questions regarding this enhancement, please contact Alvin Miles, Operations Director for the Atlanta CWINS Center, at 404.685.7667; or John Black, Customer Support Manager, at 404.685.7660.

For operational issues, please use the Atlanta CWINS Center escalation list located at:

<http://www.interconnection.bellsouth.com/centers/html/cwinndatl.html>

Sincerely,

ORIGINAL SIGNED BY KRISTEN ROWE FOR JERRY HENDRIX

Jerry Hendrix – Assistant Vice President
BellSouth Interconnection Services