

BellSouth Interconnection Services 675 West Peachtree Street Atlanta, Georgia 30375

Carrier Notification SN91084290

Date: November 16, 2004

To: Interexchange Carriers (IXC) and Clearinghouse Agents

Subject: IXCs and Clearinghouse Agents – (Other) - Enhancement to the BellSouth Customer Account Record Exchange (CARE) Process

This is to advise that on December 15, 2004, BellSouth will implement CARE Transaction Code Status Indicator (TCSI) 4112 for Primary Interexchange Carrier and Local Primary Interexchange Carrier (PIC/LPIC) changes on complex accounts that cannot be processed mechanically and are already subscribed to the requesting Carrier.

Currently, when a Carrier submits a PIC or LPIC change to BellSouth via the CARE application for a complex account that cannot be processed mechanically, BellSouth rejects the order with TCSI 3154 – WTN (Working Telephone Number) Not Picable by AC - requiring the Carrier to have the end user contact the BellSouth Business Office to have the PIC/LPIC change performed.

The implementation of the new TCSI 4112 is for the same accounts, however, TCSI 4112 will indicate that the requesting Carrier is the PIC for the end user, eliminating the need for the end user to contact the Business Office.

Please contact Alisha Neilson, CARE Project Manager at 205.977.111, if you have any questions.

Sincerely,

ORIGINAL SIGNED BY JERRY HENDRIX

Jerry Hendrix – Assistant Vice President BellSouth Interconnection Services