BellSouth Interconnection Services
675 West Peachtree Street
Atlanta, Georgia 30375

Carrier Notification
SN91084219

Date: September 1, 2004

To: Facility Based Competitive Local Exchange Carriers (CLEC)

Subject: Facility-Based CLECs – (E911 and Product/Service) - BellSouth® 911 Private Branch
               Exchange (PBX) Locate Service

This is to advise that on September 30, 2004, BellSouth will introduce BellSouth® 911 PBX
Locate Service, a new product offering. This service provides wholesale customers the ability
to offer E911 service to their PBX customers that identifies to the Public Safety Answering
Point (PSAP) the actual physical location and the station telephone number of the PBX 911
caller.

BellSouth® 911 PBX Locate Service has a transport component and a database component.
The transport component, PBX Locate Transport Channel, provides a dedicated trunk path
from a PBX switch to a 911 tandem office for delivery of 911 calls to the appropriate 911
PSAP. The database component, PBX Locate Database Capability, provides the capability of
storing corresponding PBX station telephone number and location information into the
Automatic Location Identification (ALI) database.

This service is offered to all BellSouth wholesale customers where facilities are available and
pursuant to the rates, terms and conditions in the applicable Interconnection Agreement.
Customers should contact their BellSouth local support manager regarding any pre-ordering
questions applicable to this service.

The general technical requirements for this service can be found in Technical Reference (TR)
73576. The TR is available on the BellSouth Interconnection Services Web site in total at:

                 http://interconnection.bellsouth.com/guides/tech_ref/TR-73576.pdf

The TR describes network interface specifications, transmission channel information,
transmission performance parameters supported, and interface and signaling protocol
requirements.

Once an amendment to the Interconnection Agreement has been executed to provide for the
service, customers may request it by completing the required service request forms and
submitting them to the Complex Resale Support Group (CRSG). The forms required are listed
in the BellSouth® 911 PBX Locate Service CLEC Information Package along with the
associated Web site address for the forms. The information package is located on the
BellSouth Interconnection Services Web site at:

http://interconnection.bellsouth.com/guides/html/unes.html

Please contact your BellSouth local support manager with any questions.

Sincerely,

ORIGINAL SIGNED BY JERRY HENDRIX

Jerry Hendrix – Assistant Vice President
BellSouth Interconnection Services