

BellSouth Interconnection Services 675 West Peachtree Street Atlanta, Georgia 30375

Carrier Notification SN91084117

Date: June 3, 2004

To: Competitive Local Exchange Carriers (CLEC)

Subject: CLECs - (Documentation/Guides) - Loss Notification Report – Some Line Gains Erroneously Reported as Losses

This is to advise that some lines on the Loss Notification Report have been showing as CLEC losses when they were actually gains. This was occurring on migration orders where the Loss Notification was being sent to the RESH or AECN of the service provider actually gaining the line. This problem was resolved on June 1, 2004, and the correct Loss Notifications are now being posted on the BellSouth Interconnection Services Web site located at

http://pmap.bellsouth.com/

BellSouth regrets any inconvenience this may have caused your company.

If you have any questions, please contact the BellSouth E-Commerce support group.

Sincerely,

ORIGINAL SIGNED BY JIM TAMPLIN FOR JERRY HENDRIX

Jerry Hendrix – Assistant Vice President BellSouth Interconnection Services