BellSouth Interconnection Services
675 West Peachtree Street
Atlanta, Georgia 30375

Carrier Notification
SN91083916

Date: December 18, 2003

To: Competitive Local Exchange Carriers (CLEC)

Subject: CLECs – (OSS) - Enhancements to the BellSouth Interconnection CLEC Enabler (ICE)
               Application

This is to advise that effective January 5, 2004, BellSouth will implement two enhancements to its ICE
Application: (1) Service Inquiry (SI) Cloning, and (2) Local Service Request (LSR) Supplement and
Version (Update and /or Cancel).

The cloning feature will allow a CLEC to clone, i.e., create a duplicate, of an existing SI. This feature
allows CLECs to quickly create a new SI based on data associated with an existing SI without the
CLEC having to type the majority of the information a second time. Once cloned, the duplicated SI can
be updated.

The LSR Supplement and Version (Update and /or Cancel) feature will allow a CLEC to change the due
date and/or cancel a LSR created by ICE after it has been sent to the BellSouth Local Carrier Service
Center (LCSC).

Information regarding the use of these new features will be available on January 5, 2004, and can be
found in the ICE User Guide at the following Web site address:

https://ice.bellsouth.aelera.net/ICE_logon.asp

Please contact your BellSouth Local Support Manager with any questions.

Sincerely,

ORIGINAL SIGNED BY PAM TIPTON FOR JERRY HENDRIX

Jerry Hendrix – Assistant Vice President
BellSouth Interconnection Services