

BellSouth Interconnection Services

675 West Peachtree Street Atlanta, Georgia 30375

Carrier Notification SN91083915

Date: December 18, 2003

To: Competitive Local Exchange Carriers (CLEC)

Subject: CLECs – (Billing/Tariff) – Implementation of Upgrade to BellSouth's Billing System

Software Release 5.1

This is to advise that beginning the weekend of January 3, 2004, BellSouth will implement a software upgrade to the Unbundled Network Element (UNE) Billing System. This upgrade is primarily focused on infrastructure upgrades that will enhance performance. However, listed below are two of the enhancements that could appear on your bill.

Minimum Billing Period – When a minimum billing period applies to any service that is billed from the General Subscriber Services Tariffs (GSST), if appropriate, the billing system will apply a one-month minimum billing charge. The GSST charges apply to services that are provided to the CLEC, but are not found in the Interconnection Agreement.

Retroactive Rate Change of One-Time Charges – This software release will provide the capability to retroactively rate change one-time charges. These rate changes can be processed to create rate change Other Charges & Credits (OC&C) for a) previously billed one-time charges and one-time charges that have been processed but not billed; or b) only one-time charges that have been processed but not yet billed.

This upgrade will be implemented on a rolling schedule beginning the weekend of January 3, 2004, with the states of Kentucky, Tennessee and South Carolina. The upgrade for the remaining states will take place on or before January 25, 2004.

Due to the processing time required to complete the upgrade activities, the UNE bill cycles from January 2004 through mid-February 2004, could be delayed.

Please contact your BellSouth Local Contract Manager, if you have any questions.

Sincerely,

ORIGINAL SIGNED BY PAM TIPTON FOR JERRY HENDRIX

Jerry Hendrix – Assistant Vice President BellSouth Interconnection Services