

BellSouth Interconnection Services 675 West Peachtree Street Atlanta, Georgia 30375

Carrier Notification SN91083887

Date: November 10, 2003

To: Competitive Local Exchange Carriers (CLEC)

Subject: CLECs – (Business/Operation Process) New Mailbox Addresses for BellSouth Complex Resale Support Group (CRSG)

This is to advise that effective January 1, 2004, the BellSouth CRSG will have new mailbox addresses for e-mailing all Complex Local Service Requests (LSR). After December 31, 2003, LSRs sent to the old mailbox addresses will not be accepted.

The new mailbox address for Complex Resale and Complex Unbundled Network Element-Platform (UNE-P) LSRs will be:

crsg@bellsouth.com

The new mailbox address for Complex Facility Based UNE LSRs will be:

crsgune@bellsouth.com

Additional information regarding interfacing with the CRSG may still be found in the CRSG Guidelines posted on the BellSouth Interconnection Services' Web site at

http://www.interconnection.bellsouth.com/centers/html/crsg.html.

If you have any questions, please contact David Reynolds at 205-321-3337.

Sincerely,

ORIGINAL SIGNED BY JERRY HENDRIX

Jerry Hendrix – Assistant Vice President BellSouth Interconnection Services