

BellSouth Interconnection Services 675 West Peachtree Street Atlanta, Georgia 30375

Carrier Notification SN91083852

Date: October 9, 2003

To: Competitive Local Exchange Carriers (CLEC) and Interexchange Carriers (IXC)

Subject: CLECs/IXS – (Billing) - Denied Service for a CLEC

This is to advise that effective September 29, 2003, BellSouth shall begin the process of discontinuing service provided to a specific CLEC for non-payment. This specific CLEC has end users in Alabama, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina and Tennessee.

Further, pursuant to the Louisiana Public Service Commission's Directive dated October 6, 2003, during the week of October 6, 2003, BellSouth shall begin notifying the CLEC's end users of the impending disconnection in Louisiana.

Your Company may expect to begin receiving requests for service from these end-users. In the event that an auto-clarification is returned, after submission of a Local Service Request (LSR), indicating that the denied end user account has a local service freeze, the acquiring carrier will need to follow existing procedures to have the local service freeze removed.

As a result of this notification and end user migrations to new local service providers, Interexchange Carriers may expect to see an increase in the volume of Customer Account Record Exchange (CARE) transactions.

Please contact your BellSouth Local Contract Manager with any questions.

Sincerely,

Original Signed by Pam Tipton for Jerry Hendrix

Jerry Hendrix – Assistant Vice President BellSouth Interconnection Services