

BellSouth Interconnection Services 675 West Peachtree Street Atlanta, Georgia 30375

Carrier Notification SN91083796

Date: August 12, 2003

To: Competitive Local Exchange Carriers (CLEC)

Subject: (Billing) CLECs – Denied Service for a CLEC

This is to advise that Carrier Notification SN91083745 announced that BellSouth would begin denying service to end users of a specific CLEC effective June 23, 2003. The Kentucky Public Service Commission ordered BellSouth to delay that activity until it had investigated a billing dispute filed by that specific CLEC. On August 11, 2003, the Commission dismissed the complaint and authorized BellSouth to implement its Emergency Service Continuity Tariff.

Beginning August 12, 2003, end users of that CLEC will be contacted and advised to select another local service provider. After August 25, 2003, any end user that did not select another local service provider will be disconnected.

The Emergency Service Continuity Tariff allows BellSouth to bill the acquiring carrier for service rendered to the end user during the transition period.

Please contact your BellSouth Account Team Representative with any questions.

Sincerely,

ORIGINAL SIGNED BY JERRY HENDRIX

Jerry Hendrix – Assistant Vice President BellSouth Interconnection Services