

BellSouth Interconnection Services

675 West Peachtree Street Atlanta, Georgia 30375

Carrier Notification SN91083741

Date: June 18, 2003

To: Competitive Local Exchange Carriers (CLEC) and Interexchange Carriers (IXC)

Subject: CLECs and IXCs - Expanded Maintenance Window Downtime for the Electronic

Communications Trouble Administration (ECTA) system

This is to advise that BellSouth will be updating its ECTA operating system platform. Therefore, the ECTA system will be unavailable on Saturday, July 19, 2003 from 12:01 AM EDT until Saturday, July 19, 2003 at 12:00 PM.

During this time, all CLECs and IXCs using the ECTA system must manually contact their respective BellSouth maintenance center.

Please contact Don Tighe at 404-532-2233 with questions.

Sincerely,

ORIGINAL SIGNED BY JERRY HENDRIX

Jerry Hendrix – Assistant Vice President BellSouth Interconnection Services