

BellSouth Interconnection Services

675 West Peachtree Street Atlanta, Georgia 30375

Carrier Notification SN91083733

Date: June 18, 2003

To: Competitive Local Exchange Carriers (CLEC)

Subject: CLECs - Local Exchange Navigation System (LENS) Security Changes - ENCORE

Release 14.0

This is to advise with the implementation of ENCORE Release 14.0 scheduled for the weekend of November 22 and 23, 2003, the LENS application will incorporate the following changes to address security issues:

Security Code:

The LENS Login page will require users to key in a 3 – 5 digit alphanumeric (a-z and 0-9) Security Code. This Security Code will be generated by the LENS System and displayed on the bottom of the LENS Login screen. If a user attempts to login without entering the correct Security Code, the following error message will be displayed: "You must enter a valid ID, password and security code to log into LENS."

Single LOGON Capability:

Effective with ENCORE Release 14.0, LENS will allow each USERID to have only one (1) login at a time. Each individual user is required to have a unique User ID and password. If a user is logged on and someone else logs on to LENS with the same Userid and Password, the first User will be taken to a LENS Login Screen. An informational message will be displayed that states: "Another user with same User Name is currently logged in. Only one login session per user is allowed." The user should then report this to his/her management team for investigation of a possible security violation.

Please contact your BellSouth Electronic Commerce Team with any questions.

Sincerely,

ORIGINAL SIGNED BY JERRY HENDRIX

Jerry Hendrix – Assistant Vice President BellSouth Interconnection Services