

BellSouth Interconnection Services 675 West Peachtree Street Atlanta, Georgia 30375

Carrier Notification SN91083703

Date: May 28, 2003

To: Competitive Local Exchange Carriers (CLEC) and Interexchange Carriers (IXC)

Subject: CLECs and IXCs – Update to the BellSouth Customer Account Record Exchange (CARE) Process with Changes/Enhancements

This is to advise that BellSouth will implement several CARE enhancements/process changes over the next several months. Following are the details of each change.

1. Provide IXCs with the New Local Service Provider (LSP) Identification (ID) on TCSI 4205 – effective June 30, 2003.

Today, BellSouth provides IXCs with notification when an end user migrates from one LSP to another via TCSI 4205. This is done through the CARE system under the current process. BellSouth provides the LSP ID of the end user's former LSP on 4205 record. Beginning June 30, 2003, BellSouth will provide IXCs, when available, the LSP ID of the New LSP on TCSI 4205. Otherwise the field will have blank spaces.

2. Header record Primary Interexchange Carrier (PIC) Code Location Change – effective August 15, 2003

BellSouth uses positions 404-407 of the CARE Header/Trailer Record for what the IXC's Carrier Identification Code (CIC). This field position is used for the files BellSouth sends to IXCs and also on the files IXCs send to BellSouth. This field position falls into the Local Use portion of the CARE record. The Ordering Billing Forum (OBF) has defined positions 33 - 36 in the Header/Trailer Record as the correct place to populate the CIC code. Effective August 15, 2003, BellSouth will begin populating positions 33 - 36 with the CIC code. BellSouth will populate the CIC in both the 404 - 407 and 33 - 36 positions and accept CIC populated in either position until February 15, 2004. At that time the only field positions that will be populated/accepted with the CIC code will be 33 - 36.

Please contact your BellSouth Account Team Representative or Alisha Neilson, CARE Project Manager at 205-977-0111 with questions

Sincerely,

ORIGINAL SIGNED BY JERRY HENDRIX

Jerry Hendrix – Assistant Vice President BellSouth Interconnection Services