

**BellSouth Interconnection Services** 675 West Peachtree Street Atlanta, Georgia 30375

## Carrier Notification SN91083696

Date: May 20, 2003

To: Competitive Local Exchange Carriers (CLECs)

Subject: CLECs – Update to the Local Ordering Handbook (LOH), Version 13.0b

This is to advise that BellSouth has identified the following documentation defects in the LOH, Version 13.0b

Change Request Number	CCP Number	Description Of The Change		
3624	1143	Add RCO Charts to the BBR / LOH for UCL-ND REQ B (This issue does not have an attachment.)		
3635	1025	Correct RCO tables for REQTYP JB for LACT D&O, and correct Data Dictionary for LTN, LNLN, RTY, and DOI fields, to make everything match the OSS99 system requirements RCO grids. 4-24-03 Update to add LNLN to the conditional column, for LACT D and O.		
3650	1151	Valid Entries for NC - LSR Section 'duplicate' "NCI Code Format" verbiage		
3651	1152	Conflicting Rules in TOS - LSR Section		
3652	1153	Conflicting Info Related to FBI Field		
3653	1158	Correct Data Dictionary for DACT field. Remove conditional usage note 1, which says that DACT is required when delivery address is different from the service address. Change note 2 to say that this field is used when establishing, deleting or changing directory delivery data. UPDATE: Conditional Usage Notes 'Note 1' is really a Business Rule. Removed Note 1, Conditional Usage Note = None. Added Rule 1, (existing) Rule 2 is a manual-only rule and there are no 'electronic only' business rules.		
3668	1168	On REQTYP A, DS-1, DS-3 and STS-1 Loops, Local Channels and Interoffice Channels, change the remarks from the required to the optionall colum for LNA of N on the LS form. ( <b>This issue does not have an attachment.</b> )		
3698	1194	Left out of the interval guide		
3700	1195	Changes to the Completion Notification / FOC section in the general section of the LOH		
3702	1196	DOC DEFECT: Remove 'Rule 3' under Business Rules for PIC and LPIC fields in the PS-Port Service section of the LOH-Data Dictionary F.Y.I.: AGAUTH field is NOT supported by BellSouth.		

Please refer to the attachments for specific details of the changes listed above.

These changes will be reflected in the LOH with the implementation of ENCORE Release 13.0 scheduled for June 22 and 23, 2003.

A summary of all changes within this document will be listed in the **Summary of changes Section**. This update can be found on the BellSouth Interconnection Services' Web site in the Customer Guides Section at:

http://www.interconnection.bellsouth.com/guides/html/leo.html

Please contact your BellSouth Local Support Manager with any questions.

Sincerely,

#### **ORIGINAL SIGNED BY JERRY HENDRIX**

Jerry Hendrix – Assistant Vice President BellSouth Interconnection Services

Attachments

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The following CRB Issue attachments are enclosed.

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## CRB 3635 / CCP 1025 Attachment Listed Below

RCO Changes for LACT (CR 3635)

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10.4.2 LACT = D

DL LACT = D						
Required	Conditional	Optional				
PON (m)	VER (m)	NSTN				
AN or ATN	ALI					
SC1 (m)	LTN					
PG_OF_ ( <i>m</i> )	WPP					
LACT = " D "	ADV					
DLNUM	INS1					
RTY	LNFN					
TOA	LNLN					
Đ <del>OI</del>						
LNLN						

" = mandatory entry; \* = when this optional field is populated, it forces at least one of the conditional fields to become REQUIRED; (m) = for manual ordering only; (e) = for electronic ordering only

10.4.4 LACT = O

DL LACT = O					
Required Conditional Optional					
PON (m)	VER (m)				



AN or ATN	ALI	
SC1 (m)	LTN	
PG_OF_ ( <i>m</i> )	ADV	
LACT = " O "	LNFN	
DLNUM	ADI	
RTY	LASN	
TOA	LNLN	
DOI		
LNLN		

" = mandatory entry; \* = when this optional field is populated, it forces at least one of the conditional fields to become REQUIRED; (m) = for manual ordering only; (e) = for electronic ordering only

### Data Dictionary Changes for CR 3635:

#### 6.5.1 LTN - Listing Telephone Number

DEFINITION: Indicates the telephone number to be placed in the directory and quoted in Directory Assistance (DA) as appropriate based on LTY, RTY, and STYC field entries. Valid Entries None Data Characteristics: Manual: 10 numeric characters (excluding optional hyphens) Electronic: 10 numeric characters Example: Manual 2019813500 201 -981 -3500 Electronic

2019813500

### **Conditional Usage Notes:**

Note 1: Prohibited when the RTY data is FCR, or LCR. Note 2: When the RTY data is not FCR, LCR, or LSP, the LTN is required, if LACT=N, D, I, or Z.

### **Business Rules:**

Rule 1: When the NSTN field on the DL form/screen is a stylist number, the numeric equivalent is required in this field.

Rule 2: When valid entry of "Z" is indicated in the LACT field on the DL form/screen, the telephone number in the LTN field on the DL form/screen must have an identical telephone number on one of the following forms/screens:

Form/Screen	Field
Number Portability (NP)	Ported #
Loop Service with Number Portability (LSNP)	Ported #
Resale	TNS

### 6.5.8 LNLN - Listed Name Last

Indicates the first word for business listings or the complete last name for residence listings.

Valid Entries None

Data Characteristics: Up to 50 characters

NOTE: Allowable characters: alphanumeric, apostrophe, hyphen, period, ampersand, virgule, pound sign, and percent sign.

### Example:

American

### Conditional Usage Notes:

Note<u>1</u>: Required when <u>LACT=N or I. N, D, I, or O is indicated in the LACT field,</u> otherwise prohibited.

Note 2: Prohibited when LACT=Z.

### **Business Rules:**

Rule 1: Use this field to format a Caption Header, when the HS field on the DSCR form/screen is indicated.

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Rule 2: Data in the LNLN field cannot be all capital letters unless the listing is an acronym or a radio or TV station.

### 6.3.3 RTY - Record Type

Identifies the type of listing being submitted with respect to pricing and tariffs. **Valid Entries** 

Entry and Description	Entry and Description	
1st Character (Area)	2nd and 3rd Characters (Type)	
<b>F</b> = Foreign	AC = Alternate Call Listing	
L = Local	AL = Additional Listing	
S = Secondary Listing	AM = Additional Main	
	AS = Answer Service	
	CM = Client Main	
	CR = Cross Reference List	
	ML = Main Listing	
	<b>SP</b> = Special Text	

# NOTE: Also refer to the RTY and LTY Combination Table in the Table Appendix located at the end of the Directory section.

Rule 1: RTY is required when LACT = N, D, I, O, or Z. is indicated.

Rule 2: When the 1st character of F is indicated, the 2nd and 3rd characters of AM, CM, and ML are prohibited.

Rule 3: When the 1st character of S is indicated, the 2nd and 3rd characters of AC, AS, CM, CR, and SP are prohibited.

Rule 4: When AC or WPP is indicated in the LTXTY field on the DL form/screen, the 2nd and 3rd characters in the RTY field must be AC.

Rule 5: When the data character of 3 is indicated in the LTY field on the DL form/screen, the 1st character of S in the RTY field on the DL form/screen is prohibited.

Rule 6: When the NSTN field is indicated with a valid entry of N11 (e.g., 911, 611) valid entry of ML is prohibited.

Rule 7: The 2nd and 3rd characters of ML is allowed only once per account, and must be identical to the telephone number in the ATN field.

Rule 8: When the 2nd and 3rd characters in the RTY field are ML, and the LACT = I, must also have DLNUM with LACT = O and an RTY of ML.

Rule 9: When the 2nd and 3rd characters in the RTY field are ML, and the LACT = O, must also have DLNUM with LACT = I and an RTY of ML.

Rule 10: When RTY 2nd character is M, and the LEAN/LEATN fields are **not** indicated, LACT cannot = D.

Rule 11: When the ACT is N, P, T, or V, the 2nd and 3rd <u>character chahracter</u> of ML may have only one one appearance when LACT = I, N, or Z.

Data Characteristics: 3 alpha characters

Example:

LML Conditional Usage Notes: None **Business Rules:** 

### Manual:

Rule 1: The Primary Listing appears in the directory covering the exchange from which the service is provided. A Secondary Listing (SL) may be furnished in the Directory covering the geographical location of the address, provided that extended area service exists between the two geographical areas.

Rule 2: A Secondary Listing (SL) may be furnished for Main Listings and Additional Listings. They may also be furnished in connection with non-listed service. Secondary Listings are not provided in neighborhood, community, or metropolitan small list directories.

Electronic: None

### 6.3.8 DOI - Degree of Indent

Identifies the degree of indentation for this listing. Valid Entries 0 - 6 Data Characteristics: 1 numeric character Example: 1

### Conditional Usage Notes: None

Note 1: Required when LACT=N or I. Note 2: Prohibited when LACT=Z.

### **Business Rules:**

Rule 1: DOI must be greater than zero when LTXTY = ITX.

Rule 2: DOI must be zero when the STYC is SL or SH.

Rule 3: Straight line listings are always zero.



Rule 4: When the LTY field on the DL form/screen is 2 or 3, the DOI must be zero.

Rule 5: When SI or CI is indicated in the STYC field on the DL form/screen, DOI must equal a numeric value greater than 0 and less than 7.

### CRB 3650 / CCP 1151 Attachment Listed Below

CRB-CR3650v1a2/CCP-1151

## CRB-3650/CCP-1151 'NCI Code Format'

Description: Removed superfluous 'NCI Code Format' verbiage appearing at the end at the end of NCI definitions sentence under Valid Entries.

### **NCI**

Network Channel Interface Code (LSR Page)

#### Valid Entries

NCI Code Format:

This field consists of up to a twelve character code where the:

First two numeric characters (position 1 and 2) are required and represent the physical conductors,

which describe the number of wires that traverse the point of termination (POT).

Next two alpha characters (position 3 and 4) are required and identify signaling and/or transmission characteristics.

Next alpha/numeric character (position 5) is required and describes the impedance with which the

customer / end user will terminate the channel for the purpose of evaluating transmission performance or to indicate if the circuit is fiber.

Next character (position 6) is a period (used as a delimiter) only if additional characters will follow.

Next three alpha / numeric (position 7, 8, and 9) describe the protocol options.

Next character (position 10) is a period (used as a delimiter) only if additional characters will

follow.

Next alpha character (position 11) describes the transmission level to be received at the customer /

end user interface from the provider.

Next alpha character (position 12) describes the transmission level to be transmitted from the

customer / end user interface to the provider. NCI Code Format:

### CRB 3651 / CCP 1152 Attachment Listed Below

CRB-CR3651a2v1/CCP-1152

## CRB-3651/CCP-1152 TOS field

Description: Added "P" to Rule 2 under Business Rules (to align Rule 2 with Rule 10).

### TOS

Type of Service (LSR Page)

#### Definition

Identifies the type of service for the line ordered. The type of service identifies the end user account as business, residential or government.

### **Business Rules**

Rule 1: TOS third character must not be F, if REQTYP = F.

Rule 2: If TOS first character is '2', then the second character must be A, B, H, J, P, R or hyphen ( - ).

Rule 3: If TOS first character is '1', '2' or '3', then the second character must not be a "C".

Rule 4: If TOS first character is '4', then the second character must be "C".

Rule 5: TOS third character must be " - " (hyphen) if REQTYP = A, B, or C.

Rule 6: TOS second character must be "D" when REQTYP = N.

Rule 7: If REQTYP = P, the 2nd character of the TOS field must be "E".

Rule 8: When the 2nd character of the TOS field is "E", the 1st character can not be 2 or 4.

Rule 9: TOS third character must be "F" (Flat Rate) when ordering SynchroNet® service.

Rule 10: For REQTYP A, valid TOS entries are 1A-, 1B-, 1R-, 1P-, 2R-, 2P- and 19-.

[Caution: Business Rules 'continue', listed Rules *up to* Rule 10 only for issue purposes.]



### CRB 3652 / CCP 1153 Attachment Listed Below

CRB-CR3652a2v1/CCP-1153

### CRB-3652/CCP-1153

Description: Updated R/C/O tables for FBI field and updated Summary of Changes for LOH-13.0.

In reviewing the changes for CRB-CR2743/CCP-0439... for LOH-13.0.

The R/C/O tables [ORD] <u>and</u> Summary of Changes [for the FBI field] are updated/complete *except for*:

EU - REQTYP B / ACT V (Designed) - INP LNP [Need to move FBI field from Optional row to Conditional row.]

EU-REQTYPB/ACTV (Non-Designed)-INPLNP [Need to move FBI field from Optional row to Conditional row.]

EU - REQTYP B / ACT V (Designed) - INP - LNP (Unbundled Copper Loop) [Need to move FBI field from Optional row to Conditional row.]

[Note: "INP " isNOT impacted with CRB-cr2743/CCP-0439.]

Summary of Changes (revision-only):

R/C/O Tables: Removed the FBI field from the 'Conditional' 'Optional' row and added to the "Optional" "Conditional" row.

EU - REQTYP C / ACT V - INP LNP

[Note: "INP " isNOT impacted with CRB-cr2743/CCP-0439.]

The Data Dictionary [DED] updates for the FBI and FB-CITY fields are updated/complete as per the Summary of Changes.

### CRB 3653 / CCP 1158 Attachment Listed Below

### 6.6.2 DACT - Delivery Activity

Identifies the delivery activity for this request. **Valid Entries:** 

Entry	Description
N	New Directory Delivery

### Additional\_Valid Entries for Manual Ordering:

Entry	Description
D	Delete Delivery Section
I	Change New Delivery Section (new data to be inserted)
0	Change Old Delivery Section (old data)

**Data Characteristics:** 1 alpha character **Example:** 

Ν

Conditional Usage Notes:

Note 1: Required when the directory delivery address is different than the service address.

Note\_1\_\_2=Required \_This field is used when establishing, deleting, or changing data in directory delivery data\_, otherwise prohibited.

### **Business Rules:**

Rule 1: This field is used when establishing, deleting, or changing directory delivery data.

### Manual

Rule: <u>2</u>: When changing a delivery section, two transactions are required, the first transactions would have a DACT of O to specify the data to be deleted. The second transaction would have a DACT of I to specify the new data. **Electronic** None

## CRB 3698 / CCP 1194 Attachment Listed Below

Product	Quantity	Standard Interval	Targeted LSR Processing Interval	Project Managed
Unbundled Loops		1		
2 Wire analog voice grade loop non-designed (SL1) CHC Does Not =Y	1 - 9	3 business days	See assumption #5	
	10 -14	5 business days	3 business days	
	15+	Negotiated	Negotiated	Y
2 Wire analog voice grade loop non-designed (SL1) CHC =Y	1 - 9	4 business days	See assumption #5	
	10 - 14	6 business days	3 business days	
	15+	Negotiated	Negotiated	Y
2 Wire analog voice grade loop designed (SL2)	1 - 9	4 business days	See assumption #5	
	10 - 14	6 business days	3 business days	
	15+	Negotiated	Negotiated	Y
4 Wire analog voice grade loop	1 - 9	5 business days	See assumption #5	
	10 - 14	7 business days	3 business days	
	15+	Negotiated	Negotiated	Y
2 Wire ISDN digital loop	1-5	10 business days	See assumption #5	
	6-14	12 business days	3 business days	
	15+	Negotiated	Negotiated	Y
Universal Digital Channel (UDC)	1-5	10 business days	See Assumption #5	
	6-14	12 business days	3 business days	
	15+	Negotiated	Negotiated	Y
4 Wire 24 48 96 192 56	1-5	5 business days	<u>See</u>	



or 64 Kbps digital loop			assumption #5	
	6-14	7 business days	3 business days	
	15+	Negotiated	Negotiated	Y
DS1 Loop	1-5	5 business days	See assumption #5	
	6-14	7 business days	3 business days	
	15+	Negotiated	Negotiated	Y
DS3 /STS1* Loop	1-5	25 business days	See assumption #5	
	6-14	27 business days	3 business days	
	15+	Negotiated	Negotiated	Y
Dark Fiber	1+	Negotiated	Negotiated	Y
Line Share with out loop modification	<mark>1-4 TNs</mark> <u>1-9 TNs</u>	2 business days	See assumption #5	
	<del>5-9 TNs</del>	2 business days	See assumption #5	
	10 +	Negotiated	Negotiated	Y
Line Share with loop modification	<mark>1 - 4 TNs</mark> <u>1-4 TNs</u>	13 business days 11 business days	See assumption #5	Y
	5-9 TNs	18 business days 16 business days	Negotiated	Y
	10+	Negotiated	Negotiated	Y
Line Share with Loop Modification answered with: Pair Change, Pair Change with Line Station Transfer (LST)	1-4 TNs 1-9 TNs	2 business days	See assumption #5	
	<del>5-9 TNs</del>	2 business days	Negotiated	¥
	10 +	Negotiated	Negotiated	Y
Line Splitting	1-4 TNs 1-9 TNs	2 business days	See assumption #5	
	<del>5-9 TNs</del>	2 business days	See assumption #5	
	10+	Negotiated	Negotiated	Y
RS (Remote Site) HFS	1-4 TNs	2 business days	See	



Unbundled Line Share DLEC Owned & Bellsouth Owned Splitter	<u>1-9 TNs</u>		assumption #5	
	<del>5-9 TNs</del>	2 business days	See assumption #5	
	10+	Negotiated	Negotiated	Y
RS (Remote Site) HFS Unbundled Line Share DLEC Owned & Bellsouth Owned Splitter with Loop modification	1-4 TNs	11 business days	See assumption #5	
	5-9 TNs	16 business days	See assumption #5	See assumption #5
	10+	Negotiated	Negotiated	Y
ADSL-2 Wire asymmetrical digital subscriber line loop <i>without</i> modification*	1-5	5 business days	See assumption #5	
	6-14	7 business days	3 business days	
	15+	Negotiated	Negotiated	Y
ADSL-2 Wire asymmetrical digital subscriber line loop <i>with</i> modification*	1-5	11 business days	See assumption #5	
	6-14	16 business days	3 business days	
	15+	Negotiated	Negotiated	Y
HDSL-2 Wire & 4 Wire high bit rate digital subscriber line loop <i>without</i> modification*	1-5	5 business days	See assumption #5	
	6-14	7 business days	3 business days	
	15+	Negotiated	Negotiated	Y
HDSL-2 Wire & 4 Wire high bit rate digital subscriber line loop <i>with</i> modification*	1-5	11 business days	See assumption #5	
	6-14	16 business days	3 business days	
	15+	Negotiated	Negotiated	Y
Unbundled Copper Loop - Designed <i>without</i> modification*	1-5	5 business days	See assumption #5	
	6-14	7 business days	3 husiness	

1



			days	
	15+	Negotiated	Negotiated	Y
Unbundled Copper Loop - Designed <i>with</i> modification*	1-5	11 business days	See assumption #5	
	6-14	16 business days	3 business days	
	15+	Negotiated	Negotiated	Y
Unbundled Copper Loop - Non-Designed <i>without</i> modification*	1-5	5 business days	See assumption #5	
	6-14	7 business days	3 business days	
	15+	Negotiated	Negotiated	Y
Unbundled Copper Loop - Non-Designed <i>with</i> modification	1-5	11 business days	See assumption #5	
	6-14	16 business days	3 business days	
	15+	Negotiated	Negotiated	Y
Line share with loop modification	1-4 TNs	11 business days	See assumption #5	
	<del>5-9 TNs</del>	16 business days	See assumption #5	
	<del>10+</del>	Negotiated	Negotiated	¥
Unbundled Network Terminating Wire* Set-up (Outside Plant)	1+	Negotiated	Negotiated	Y
Unbundled Network Terminating Wire* Set-up (LCSC)	1+	1 business day	See Assumption #5	
Unbundled Network Terminating Wire* Activation of Pairs (LCSC)	1+	1 business day	See Assumption #5	
Loop Concentration (inside	plant)			
Unbundled Loop Concentration (ULC) System*	1	Negotiated	Negotiated	Y
Sub Loops (outside plant)				
Unbundled Sub Loop Feeder	1+	Negotiated	Negotiated	Y
Unbundled Copper Sub Loop	1+	Negotiated	Negotiated	Y
Inhundled Sub-loon	1+	Negotiated	Negotiated	Y



Distribution* Set-up (Outside Plant)				
Unbundled Sub-Loop Distribution* Activation of Pairs (LCSC)	1 -5	3 business days	See Assumption 5	
	6 - 14	5 business days	3 Business days	
	15+	Negotiated	Negotiated	
Unbundled Sub-loop - INC* Set-Up (Outside Plant)	1+	Negotiated	Negotiated	Y
Unbundled Sub-Loop INC* Activation of Pairs (LCSC)	1 - 5	3 business days	See Assumption 5	
	6 - 14	5 business days	3 business days	
	15+	Negotiated	Negotiated	
Network Interface Device (NI	D)			
NID	1-5	5 business days	See assumption #5	
	6-10	7 business days	3 business days	
	11+	10 business days	5 business days	
Non Channelized Transport				
Local Channel DS1*	1-4	10 business days	See assumption #5	
	5+	14 business days + 1 business day for each additonal circuit above 5	3 business days	
Local Channel DS3 / STS1*	1-5	25 business days	See assumption #5	
	6-14	27 business days	3 business days	
	15+	Negotiated	Negotiated	Y
Dedicated interoffice 2 wire/4 wire voice grade	1-5	5 business days	See assumption #5	
	6-14	7 business days	3 business days	
	15 +	Negotiated	Negotiated	Y



Dedicated interoffice DS0	1-5	5 business days	See assumption #5	
	6-14	7 business days	3 business days	
	15 +	Negotiated	Negotiated	Y
Dedicated interoffice DS1	1-4	10 business days	See assumption #5	
	5+	14 business days + 1 business day for each additonal circuit above 5	3 business days	
Dedicated interoffice DS3 / STS1*	1-5	25 business days	See assumption #5	
	6-14	27 business days	3 business days	
	15 +	Negotiated	Negotiated	Y
Channelized Transport				
Unbundled Channelization (MUX) DS1*	1-5	20 business days	See assumption #5	
	6-14	22 business days	3 business days	
	15 +	Negotiated	Negotiated	Y
Unbundled Channelization (MUX) DS3 / STS1*	1-5	25 business days	See assumption #5	
	6-14	27 business days	3 business days	
	15 +	Negotiated	Negotiated	Y
Unbundled Local Switching	(Port)			
2 Wire analog line port (Reqtyp F)	1-10	3 business days	See assumption #5	
	11-25	5 business days	See assumption #5	
	25+	Negotiated	Negotiated	Y
Enhanced Extended Links (	EELs)			
Voice Grade 2 Wire/4 Wire EELs	1-5	5 business days	See assumption #5	
	6-14	7 business days	3 business days	
	15 +	Negotiated	Negotiated	Y



DSO EELs	1-5	5 business days	See assumption #5	
	6-14	7 business days	3 business days	
	15 +	Negotiated	Negotiated	Y
DS1 EELs	1-4	10 business days	See assumption #5	
	5+	14 business days + 1 business day for each additonal circuit above 5	3 business days	
DS3/STS-1 EELs*	1-5	25 business days	See assumption #5	
	6-14	27 business days	3 business days	
	15 +	Negotiated	Negotiated	Y
Non Switch Combinations				
Voice Grade 2 wire/4 wire	1-5	5 business days	See assumption #5	
	6-14	7 business days	3 business days	
	15 +	Negotiated	Negotiated	Y
DSO	1-5	5 business days	See assumption #5	
	6-14	7 business days	3 business days	
	15 +	Negotiated	Negotiated	Y
DS1	1-4	10 business days	See assumption #5	
	5+	14 business days + 1 business day for each additonal circuit above 5	3 business days	
DS3/STS-1*	1-5	25 business days	See assumption #5	
	6-14	27 business days	3 business days	
	15 +	Negotiated	Negotiated	Y
Open AIN (OAIN)				



OAIN tool kit*	1	45 calendar days	10 calendar days	
OAIN service management system*	1	45 calendar days	10 calendar days	
CCS7 Signaling Transport Se	ervice			
A-Link signaling	1	60 business days	12 business days	
D-Link signaling	1	60 business days	12 business days	
STP-signaling transfer point	1	60 business days	12 business days	
O/S and D/A UNEs				
Directory assistance transport	1	30 calendar days	7 calendar days	
Customized Call Routing (se	ective rout	ing-LCC)		
1-5 LCC	1-5	30 calendar days	7 calendar days	
6-25 LCC	6-25	60 calendar days	15 calendar days	
>25 LCC	25+	Negotiated	Negotiated	Y
Unbundled Access to OSS				
Preorder*	1	30 calendar days	N/A	
Order/ Provisioning*	1	30 calendar days	N/A	
Maintenance/ Repair*	1	30 calendar days	N/A	
Access to Databases				
800 database	1	10 calendar days	3 calendar days	
Line information database (LIDB)	1	60 calendar days	7 calendar days	

### CRB 3700 / CCP 1195 Attachment Listed Below

# General Section of LOH (CRB NOTE- LOH Changes are indicated in red)

13.0 Page 3-34

*Firm Order Confirmation (FOC)* 

The Firm Order Confirmation (FOC) provides the customer with the information required for control and tracking of the request(s) for the provisioning of local service. A FOC will be returned to the CLEC either via facsimile or electronically after the LCSC processes the CLEC's service request(s) and determines that corrections or error resolutions are not required. The confirmation will provide the BellSouth® order number, the service due date and telephone numbers (as applicable to the service).

Additional service specific data may also be provided.

The FOC does not constitute and should not be considered a guarantee that facilities are available. The committed due date is based on an assumption that facilities are available. If it is determined that facilities are not available, the CLEC is able to view this information from the following web site:

#### https://www.bellsouth.com/

To request a login and password, fill out the form on the Web site and fax it to you BellSouth Account Executive. If it is determined that facilities are not available at the time service is being installed, the CLEC will receive a telephone call from the BellSouth® installation control center.

More information on the electronic FOC is provided in the CNF/CMP Entries Response Section Section

### of the Data Element Dictionary. LOH.

Completion Notifications (CN)

Completion Notices (are only provided on electronically submitted requests. An electronic CN will be delivered to the CLEC once BellSouth's systems determine that the service order is completed, is error free, and is in CPX or PCX status. A completion notification will be processed when the order CP, CPX, or PCX. (UR 11920.0001-internal reference only)

More information on the CN is provided in the CNF/CMP Entries <u>Response</u> Section of the Data

Element Dictionary LOH.

### CRB 3702 / CCP 1196 Attachment Listed Below

CRB-CR0000/CCP-0000

### Release 13.0 / Version 13.0b

### AGAUTH

Agency Authorization Status (LSR Page) Indicates that the customer is acting as an end user's agent and has authorization on file. This field is NOT supported by BellSouth®. **Definition** *Definition Notes:* **Valid Entries** *Valid Entry Notes:* **Data Characteristics Examples Conditional Usage Notes Business Rules**