

BellSouth Interconnection Services

675 West Peachtree Street Atlanta, Georgia 30375

Carrier Notification SN91083673

Date: April 15, 2003

To: All BellSouth Interconnection Services' Customers

Subject: All BellSouth Interconnection Services' Customers - Resale/Unbundled Network Elements-

Platform (UNE-P) Billing Disputes E-Mail Address Change

This is to advise that effective Monday, May 19, 2003, the e-mail address for submitting billing disputes to BellSouth for Resold and UNE-P services will change. The new address is:

BDATS.Disputes@BellSouth.com

For additional information and/or forms, please access the BellSouth Interconnection Services Web site at:

http://www.interconnection.bellsouth.com/forms/html/billing&collections.html

Sincerely,

ORIGINAL SIGNED BY JERRY HENDRIX

Jerry Hendrix – Assistant Vice President BellSouth Interconnection Services